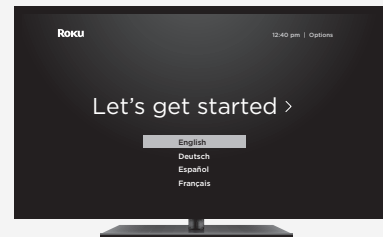**5**



**STEP 5:
On-screen setup
and activation**

Follow the instructions
on your TV screen.

Activate your streaming
player by using your
computer or smartphone to
link to a Roku account.



**NOTE:** Roku does not charge for activation support – **beware of scams.**

## Common questions

**Why do I need to create a Roku account?**
Before you can start streaming, channels must be downloaded and installed on your
streaming player. You'll need a Roku account to access the Roku Channel Store,
manage your subscriptions, view your purchase history, and add a payment method.
For more info, visit **go.roku.com/whyaccount**

**Why do I need to enter a credit card?**
Saving a payment method makes it easy to rent or buy movies on demand, subscribe
to popular services, and enroll in free trials. Charges will not be made without your
authorization. For more information, visit **go.roku.com/paymenthelp**

**What should I do if my streaming player is not connecting to my wireless network?**
Your streaming player connects to your wireless network the same as your laptop or
smartphone. If these other devices can access the internet, then your streaming player
should be able to do the same. Make sure to select the same network name, and enter
the same password you use with the other devices. Remember that passwords are
case-sensitive and easy to enter incorrectly. For more help, visit **go.roku.com/wireless**

**Can I take my Roku streaming player with me when I travel?**
Yes. You can bring your streaming player and watch your favorite entertainment when
you travel. Remember to also bring the power adaptor, remote, and any cables you
use to connect your streaming player at home. Make sure your destination has a good
internet connection. You may need a computer or smartphone to help connect your
streaming player to a new wireless network. For more details, visit
**go.roku.com/travelwithroku**

**Need more help
getting started?**
go.roku.com/ultra

Video
tutorials

Wireless
help

**Getting the most
out of your Roku
streaming player.**
go.roku.com/usingroku

Add
channels

Mobile
app

**Tips, what's
streaming for free,
and more...**
blog.roku.com
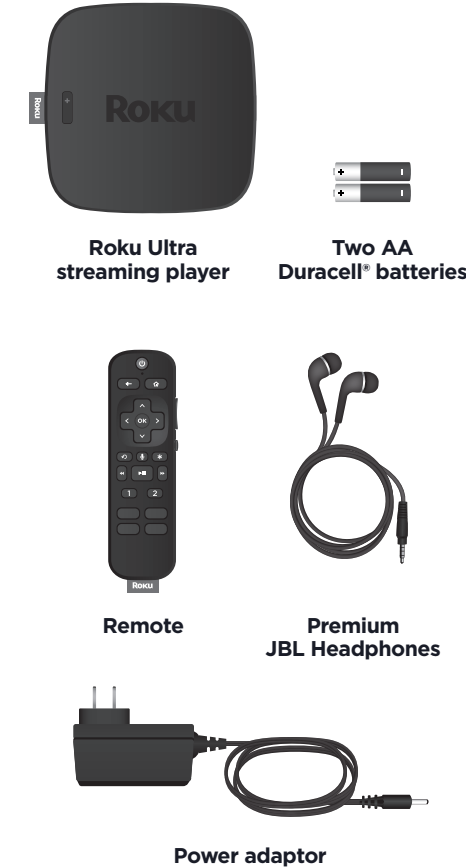
Roku Blog

# Roku Ultra

## Quick Start Guide

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# What's included

**Roku Ultra streaming player**

**Two AA Duracell® batteries**

**Remote**

**Premium JBL Headphones**

**Power adaptor**

NOTE: You will need a High Speed HDMI® Cable for HD TVs or a Premium High Speed HDMI® Cable for 4K and HDR TVs.

# Features

TV power

Headphone jack for private listening

Voice button

Instant replay

Personal shortcut buttons

Volume

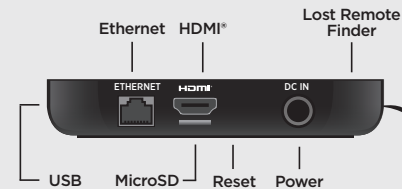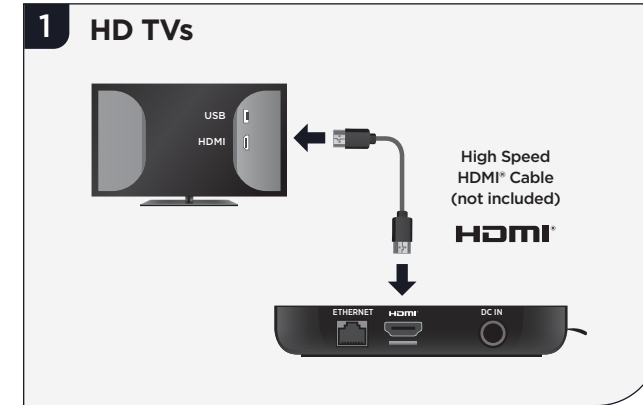Mute

Options

Channel shortcuts
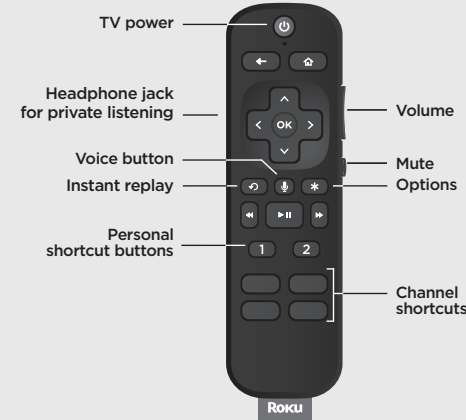
**1** **2**

### Personal shortcuts

**To set:** Give a command using the voice button. Then, press and hold a personal shortcut button until you hear a tone.
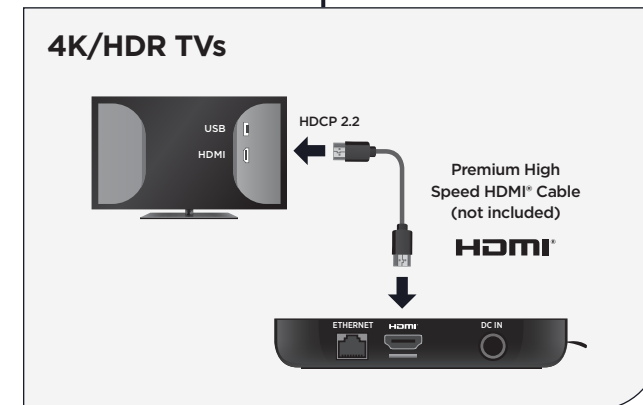
**To use:** Press the personal shortcut button once.

Ethernet  HDMI®  Lost Remote Finder

USB  MicroSD  Reset  Power

# Setup

**1** **HD TVs**

High Speed HDMI® Cable (not included)

**OR**

**4K/HDR TVs**

HDCP 2.2

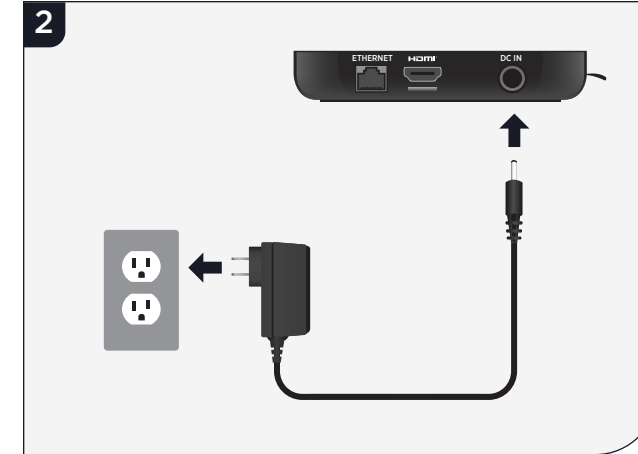Premium High Speed HDMI® Cable (not included)

## STEP 1: Connect to TV

Connect your streaming player to an HDMI port on the back of your TV using a High Speed HDMI® Cable (not included).
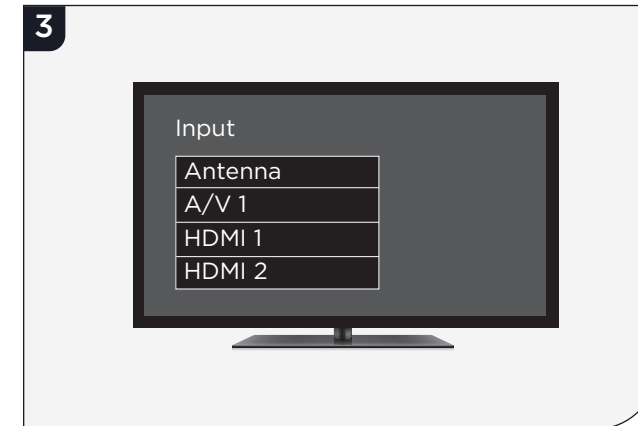
To stream 4K or HDR, choose an HDMI port that supports **HDCP 2.2**. Use a Premium High Speed HDMI® Cable (not included).

For help determining which port supports HDCP 2.2, visit **go.roku.com/hdcp**

**2**

## STEP 2: Connect to power

Use the included power adaptor to connect your streaming player to a wall outlet.

**3**

Input

Antenna
A/V 1
HDMI 1
HDMI 2

## STEP 3: Power on TV and select input

Use your TV remote to power on your TV and select the input you used to connect your streaming player.

For help on how to select the correct input, visit **go.roku.com/selectinput**

**4**

POWERED BY DURACELL

Volume controls

POWERED BY DURACELL
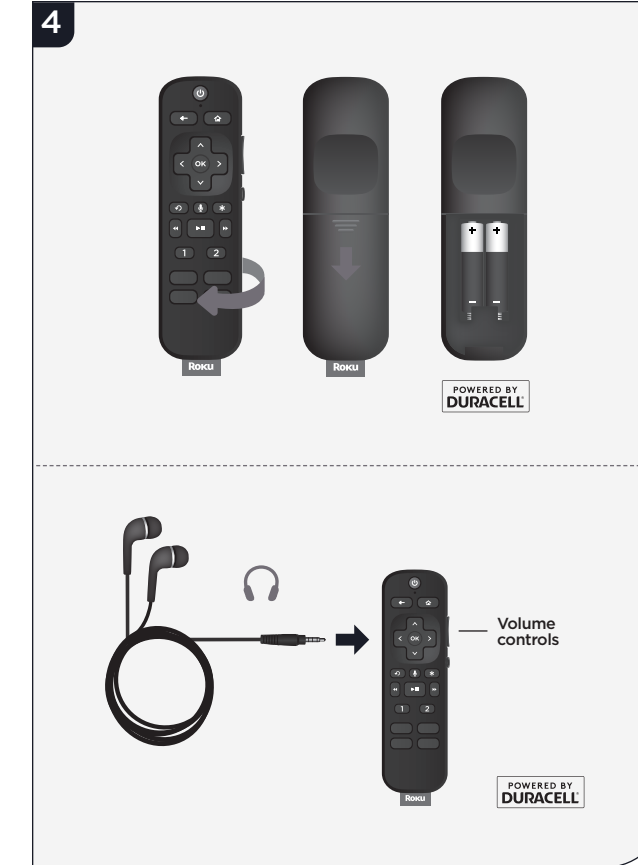
## STEP 4: Insert batteries

On the back side of the remote, slide open the battery cover. Insert included Duracell® batteries placing the negative (-) ends in first.

Your remote should pair with your streaming player automatically. For help pairing your remote, visit **go.roku.com/remotehelp**

**NOTE:** To use private listening, simply plug headphones into your Roku® remote. Your TV will mute automatically.