STEP 5: On-screen setup and activation

Follow the instructions on your TV screen.

Activate your streaming player by using your computer or smartphone to link to a Roku account.

Common questions

Why do I need to create a Roku account?
Before you can start streaming, channels must be downloaded and installed on your streaming player. You’ll need a Roku account to access the Roku Channel Store, manage your subscriptions, view your purchase history, and add a payment method.

For more info, visit go.roku.com/myrokuaccount

Why do I need to enter a credit card?
Saving a payment method makes it easy to rent or buy movies on demand, subscribe to popular services, and enroll in free trials. Charges will not be made without your authorization. For more information, visit go.roku.com/paymenthelp

What should I do if my streaming player is not connecting to my wireless network?
Your streaming player connects to your wireless network the same as your laptop or smartphone. If these other devices can access the internet, then your streaming player should be able to do the same. Make sure to select the same network name, and enter the same password you use with the other devices. Remember that passwords are case-sensitive and easy to enter incorrectly. For more help, visit go.roku.com/wireless

Can I take my Roku streaming player with me when I travel?
Yes. You can bring your streaming player and watch your favorite entertainment when you travel. Remember to also bring the power adaptor, remote, and any cables you use to connect your streaming player at home. Make sure your destination has a good internet connection. You may need a computer or smartphone to help connect your streaming player to a new wireless network. For more details, visit go.roku.com/travelwithroku

NOTE: Roku does not charge for activation support – beware of scams.

Need more help getting started? go.roku.com/ultra

Getting the most out of your Roku streaming player. go.roku.com/usingroku

Tips, what’s streaming for free, and more... blog.roku.com

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**What's included**

- Roku® Ultra streaming player
- Power adaptor
- Premium JBL Headphones
- Remote
- Two AA Duracell® batteries

**Features**

- TV power
- Volume
- Mute
- Options
- Channel shortcuts
- Personal shortcuts
- Voice button
- Headphone jack for private listening
- Personal shortcut buttons
- Instant replay
- Lost Remote Finder
- Ethernet
- HDMI®
- MicroSD
- Power
- Reset
- Ethernet DC IN
- USB
- MicroSD
- Power

**Setup**

**STEP 1: Connect to TV**

Connect your streaming player to an HDMI port on the back of your TV using a High Speed HDMI® Cable (not included).

To stream 4K or HDR, choose an HDMI port that supports HDCP 2.2. Use a Premium High Speed HDMI® Cable (not included).

For help determining which port supports HDCP 2.2, visit go.roku.com/hdcp.

**STEP 2: Connect to power**

Use the included power adapter to connect your streaming player to a wall outlet.

**STEP 3: Power on TV and select input**

Use your TV remote to power on your TV and select the input you used to connect your streaming player.

For help on how to select the correct input, visit go.roku.com/selectinput.

**STEP 4: Insert batteries**

On the back side of the remote, slide open the battery cover. Insert included Duracell® batteries placing the negative (-) ends in first.

Your remote should pair with your streaming player automatically. For help pairing your remote, visit go.roku.com/remotehelp.

**NOTE:** To use private listening, simply plug headphones into your Roku® remote. Your TV will mute automatically.