

# Roku TV™

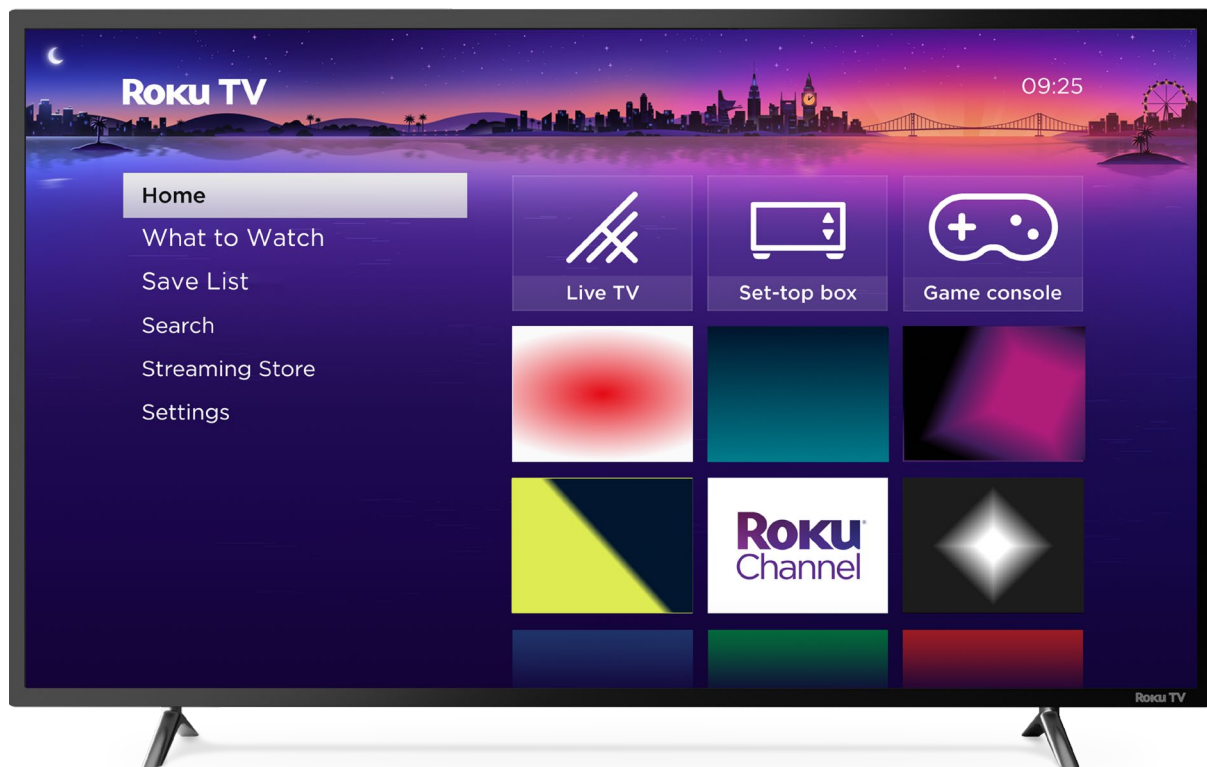
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## User Guide

Version 15.0a

*For U.K.*

English



*Illustrations in this guide are provided for reference only and may differ from actual product appearance.*

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# Welcome

Congratulations on the purchase of your new Roku TV™! Discover the joy of endless entertainment. After it's been set up, you'll be able to access a world of streaming entertainment that may include paid subscription channels and free channels.

**Important:** *When you connect your TV to the Internet and link it to a Roku® account, your TV receives automatic updates from time to time, enabling new content and features. This edition of the User Guide describes Roku TV version 15.0a. To determine the current version of your Roku TV, go to **Settings > System > About** after you complete Guided Set-up. Note also that certain features of the TV might change from time to time independently of Roku TV updates.*

## The new standard in Smart TVs

Welcome to TV like you've probably never seen before – a home screen that you can personalise with your favourite devices and streaming channels. Choose from hundreds of thousands of films and TV episodes, plus content genres such as music, sports, kids, family, international and much more. You should never run out of things to watch.

**Note:** *A paid subscription or other payments may be required for some channel content. Channel availability is subject to change and varies by country.*

# Connecting brings out your TV's full potential!

Connecting to a new or existing Roku account is free. It's easy, and unlocks a world of entertainment. All you need is a network connection. Stream a massive selection of free, live, and premium TV.

## Make any night a movie night

Thousands of films to choose from, across all major streaming film channels<sup>1</sup>.

## Check out The Roku Channel

Use The Roku Channel as your new home page for an ever-growing assortment of free on-demand and streaming films, programmes, live news, and kids' TV.

## Get in the groove

Stream endless hours of music from free and subscription-based channels. With almost instant access to thousands of music artists, your favourite beats are just as close as your remote.

## Explore your passions

In addition to the most popular streaming channels, your Roku TV also offers lots of streaming channels to fuel your passions – including fitness, cooking, religion, outdoors, international programming and much more.

# Take advantage of awesome features

**Powerful, voice-enabled search** lets you use the Roku mobile app or a smart speaker to control your TV. Use voice commands to find films and TV programmes by title, actor, director, or genre across multiple streaming channels. Additionally, your search commands can include popular film quotes and words like “free” and “4K”.

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<sup>1</sup> A paid subscription or other payments may be required for some channels. Channel availability is subject to change and varies by country. Not all content is available in countries or regions where Roku® products are sold.

**Voice commands with multiple device support** let you use Apple Siri, Google Assistant or Amazon Alexa to change stations, TV inputs, launch streaming channels and more. Use conversational commands and, if needed, include a location in your command, such as “in the bedroom” to specify which Roku device you want to control.

**Apple AirPlay 2** lets you use your iOS and macOS devices to effortlessly share videos, photos, music and more from Apple devices on Roku TVs<sup>1</sup>. Control AirPlay sessions with pause, rewind and more using your iPhone, iPad, or Mac. Play music from your Apple devices on Roku TVs and other AirPlay 2 enabled speakers in your home at the same time and in perfect sync. Plus, mirror the screen from your iPhone, iPad, or Mac to the big screen.

**Live TV Pause** (*certain models and programme sources only*) uses a USB drive (not provided) to let you pause live TV for up to 90 minutes. After pausing, you can play, fast-forward, rewind and pause again to any point within the rolling 90-minute window.

**Programme Guide** gives you insight into not only what’s on TV at the moment, but what was on up to a week ago, and what will be on in the coming week. And, for many over-the-air programmes, if you start watching the programme after it is already in progress, or you see something you missed in the programme guide, you can use the guide’s options menu to discover how you can see the programme from the beginning and find other episodes or entire seasons of the programme, if applicable.

**Screen mirroring** can send your personal media to the big screen from your compatible smartphone or tablet in just a few taps. Plus, with certain channels, you can send films, programmes, sport highlights and more directly to your TV.

**Free Roku mobile app** for iOS<sup>®</sup> and Android<sup>™</sup> mobile devices<sup>2</sup> gives you even more exclusive features, such as:

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<sup>1</sup> Apple AirPlay 2 and HomeKit are supported by Roku TVs except for hardware IDs beginning with “6” (6XXXX) and “5” (5XXXX).

<sup>2</sup> IOS<sup>®</sup> is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license. Android<sup>™</sup> is a trademark of Google Inc.

- A second, more powerful remote control. Browse channels and search more easily using your mobile device's touch keyboard. Use Roku Voice commands to search and control your TV, even if it does not have a Roku Voice Remote.<sup>1</sup>
- Experience private listening even if your TV does not have a Roku Voice Remote. Listen to TV audio through either wired or Bluetooth® headphones connected to your mobile device.
- Use Play on Roku to play your videos, photos, and music on your TV.
- Create a screensaver from your photo library to show whenever your TV has been inactive for an extended period of time.

**Customisable Home screen** puts your favourite streaming channels and TV inputs front and centre on the Home screen. Choose your own wallpaper and screensaver to customise your Roku TV – even reorder your channels and inputs to be just how you want them.

**Automatic account linking** keeps track of supported streaming subscriptions on other Roku devices, so that you won't have to re-enter your username and password when adding the same channel on your newly activated Roku TV.<sup>2</sup>

## What is streaming?

Streaming is viewing or listening to video or audio content that is sent over the Internet, or located on a network-connected media server

With streaming, you can buy or rent most programmes on demand, when it's convenient for you, and you can also watch live streaming channels and events. Also, you can play, pause, rewind, and fast forward most on-demand streaming programmes.

**Tip:** *Although you can play, pause, rewind and fast forward most streaming content, some content cannot be paused or skipped. For example, if you are viewing live programming or a programme that is supported by ads, you might not be allowed to skip the ads.*

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<sup>1</sup> Voice features support English, Spanish, and German languages according to the TV language setting.  
<sup>2</sup> Not all streaming channels currently support automatic account linking.

Your Roku TV lets you choose from streaming channels that offer a huge selection of entertainment:

- Thousands of films and TV episodes.
- Both live and on-demand TV, sports, music, films and more.
- Programming just for kids and families.
- International programming relevant to your community.
- 24x7 news and in-depth news commentary.

Many streaming channels are free. Some streaming channels let you purchase or rent the latest film releases or popular TV series. Some channels charge a monthly subscription fee, and others are available at no additional cost if you subscribe to a companion service through your satellite provider.

If you have an existing subscription to a streaming provider, you can just sign in with your existing username and password.

To play streaming content, add one or more streaming channels to your Home screen. Use the **Add Channels** shortcut on the Home screen or the **Streaming Store** option on the Home Screen Menu to go to the Roku Store, and then select the streaming channel you want to add. The channel remains on your Home screen unless you remove it, and you can watch it at any time.

For more information, see [Using the Roku Store](#).

**Note:** *A paid subscription or other payments may be required for some channels. Channel availability is subject to change and varies by country. Not all content is available in countries or regions where Roku® products are sold.*

Let's get started.

# Connections and set-up

Refer to your TV's Quick Start Guide or other provided documentation for model specific- information about attaching the base or a wall mount and making connections to AC power and to your other audio/video devices.

## Connecting an aerial

If you have a TV aerial, connect its coaxial cable (not provided) from the source to the **ANT** input on the TV.

## Connecting a satellite dish

*Only on certain models*, If you have a satellite dish, connect its coaxial cable (not provided) from the source to the **SAT** input on the TV. Your Roku TV can receive DVB-S and DVB-S2 programming through this input. The **SAT** input supports Unicable 1 and 2, allowing you to receive programmes from multiple satellite dishes over a single cable to multiple receivers. It also supports DiSEqC1.0 to control a DiSEqC multi-satellite switch.

**Tip:** *If your TV does not have a satellite tuner and you receive your TV stations through a set top box from your cable or satellite provider, connect it to the TV using one of the following methods:*

- **HDMI input** (*preferred*) - Digital HD and SD video
- **AV input** (*certain models only*) - analogue SD video

## Connecting external equipment with a composite AV video cable (certain models)

*Only on certain models*, connect a device to the TV using a composite AV cable (not provided). Composite AV cables typically have three RCA-type plugs on each end, colour coded as follows:

- **Yellow** – Video
- **Red** – Audio, right channel
- **White or black** – Audio, left channel

Connect each plug to the corresponding connector on the device and on the TV.

**Note:** *Some TV models have an AV input that looks like a headphone jack. You might need a breakout cable (not included) to adapt this input to the three RCA-type plugs on your composite device. Some models do not have an AV input.*

## Connecting external equipment with an HDMI<sup>®</sup> cable

If possible, connect your devices using HDMI<sup>®</sup> cables (not provided). They help to provide the best video quality and also carry audio signals, so that only one cable is needed. For better picture quality, we recommend that you use cables designated as high-speed HDMI<sup>®</sup> Cables.

**Tip:** *You might need to configure the device to send its signal through its **HDMI** connector.*

The connector labelled **HDMI (ARC)** has the additional ability to use the audio return channel to send digital audio to a receiver or soundbar, as explained in [Connecting an AV receiver or digital soundbar](#).

*Only on certain models:* The connector labelled **HDMI (eARC)** provides the same functionality as the **HDMI ARC** connector, plus the ability to pass through full-resolution sound formats, such as Dolby Atmos and DTS:X from and to devices that support these formats, without additional processing by the TV. Additional details are provided in [Choosing an audio digital output format](#).

## Connecting headphones or analogue soundbar (certain models)

*Only on certain models, you can connect headphones or an analogue soundbar (not provided) to the TV's headphone jack.*

**Tip:** *Inserting a plug in the headphone jack disables the sound from the TV's built-in speakers.*

**Warning:** *Loud noise can damage your hearing. When using headphones, use the lowest volume setting on your headphones that still lets you hear the sound.*

Certain models also have an audio line-out connection that is not affected by TV volume or mute settings and does not disable the TV speakers. Use this connection when you want to use your amplifier or soundbar to control the TV volume. To turn off the TV's built-in speakers, from the Home Screen Menu, navigate to **Settings > Audio > Audio output > TV speakers** and change the setting.

**Note:** *Some models do not have a headphone or an audio line out jack.*

## Connecting an AV receiver or digital soundbar

You can enjoy Dolby Audio™ multichannel sound from your TV if you connect a digital amplifier or soundbar (not provided) in any of the following ways:

**Digital optical audio out (S/PDIF)** – Connect a TOSLINK optical cable (not provided) from the TV to the Optical input on your receiver or soundbar.

**HDMI® ARC** – Connect an HDMI® cable (not provided) from the **HDMI (ARC)** connector to the HDMI® input on your receiver or soundbar. This connection uses the Audio Return Channel (ARC) feature of HDMI® to output sound from the TV to a compatible device. To use this feature, you must configure the TV to enable HDMI® ARC, as explained in [Setting up a digital audio connection](#).

**HDMI® eARC** – *Certain models only:* Connect an HDMI® cable (not provided) from the **HDMI (eARC)** connector to the HDMI (ARC) or HDMI (eARC) input on your receiver or soundbar. If your receiver or soundbar supports HDMI enhanced ARC (eARC), the TV

can pass through full-resolution sound from programmes containing enhanced audio. If your receiver or soundbar does not support eARC, use the TV's eARC port to make the ARC connection. The eARC port is backward compatible with the ARC standard.

## Preparing for Internet connectivity

Your TV has a built-in wireless LAN adapter. Note that *for wireless connectivity, your TV supports only its internal wireless network adapter—it does not support the use of a USB network adapter.*

Some models have both wired and wireless network connectivity. To use the wired network connection if available on your TV, connect an RJ-45 Ethernet cable (not provided) from the jack on the back of your TV to your network router or switch. The wired connection automatically supports both 10 Base-T and 100 Base-T Ethernet.




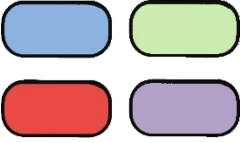
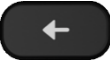

## AC power






Plug your TV into a power outlet. You can tell that the TV has power because the status indicator lights up when the TV is off.






The topic [Status Indicator](#) explains how the status indicator shows what is happening with the TV.

# Controls

## Roku TV remote

BUTTON	FUNCTION	DESCRIPTION
	POWER	Turns TV on and off.
  	FREELY  FREEVIEW PLAY	<p><i>On certain models</i>, accesses Freely, where you can stream all your favourite TV shows live and on demand.</p> <p><i>On certain models</i>, accesses Freeview Play, where you can see free streaming content provided by participating channels.</p>
	FACTORY ASSIGNED CHANNEL SHORTCUT	<p>Dedicated buttons show the logo of a pre-set streaming content provider. Dedicated content providers vary by model and region. Pressing a button turns on the TV and:</p> <ul style="list-style-type: none"> <li>• Displays the streaming channel's main page if you have already added the channel to your Home screen.</li> <li>• Displays the streaming channel's sign-up page if you have not already added the channel.</li> </ul>
	BACK	<p><b>Menu:</b> Goes back to previous menu/screen.</p> <p><b>Watching any TV input:</b> Returns to Home screen.</p> <p><b>Playing streaming content:</b> Stops playing stream and returns to the previous menu or screen.</p> <p><b>Browsing streaming content:</b> Goes to the previous level in the content tree.</p>
	HOME	Immediately returns to the Home screen.

BUTTON	FUNCTION	DESCRIPTION
	<b>VOLUME UP</b> <b>VOLUME DOWN</b>	Increases and decreases the volume.
	<b>DIRECTIONAL PAD</b>	<p><i>Navigating the TV menus and options:</i></p> <ul style="list-style-type: none"> <li>• <b>LEFT/RIGHT/UP/DOWN</b> moves the highlight in the corresponding direction.</li> <li>• <b>OK</b> selects the highlighted option.</li> </ul> <p><i>Watching streaming content:</i></p> <ul style="list-style-type: none"> <li>• Action depends on the streaming app.</li> </ul> <p><i>Watching TV:</i></p> <ul style="list-style-type: none"> <li>• <b>OK</b> displays the programme information banner.</li> </ul>
	<b>CHANNEL UP</b> <b>CHANNEL DOWN</b>	Changes to the next or previous channel in the channel list.  Scrolls through lists one page at a time.
	<b>REPLAY</b>	<p><i>Only on certain models and certain sources:</i></p> <p><b>Live TV:</b> Jumps to previously tuned channel. If Live TV Pause is enabled, jumps back a few seconds with each press and resumes playing.</p> <p><b>Programme guide:</b> Returns to the current day and time.</p> <p><b>Streaming content:</b> Depends on streaming app.</p> <p><b>On-screen keyboard:</b> Backspaces in the text you are entering.</p>
	<b>MUTE</b>	Mutes and unmutes TV sound.

BUTTON	FUNCTION	DESCRIPTION
	STAR	Displays additional options when available. On-screen hints let you know when this button is active.
	<b>◀◀ REWIND</b> <b>▶   PLAY/PAUSE</b> <b>▶▶ FAST FWD</b>	<p>Scan backward, pause, play and fast forward streaming content and live TV channels (if Live TV Pause is enabled).</p> <p>Press <b>REWIND</b> ◀◀ or <b>FAST FWD</b> ▶▶ one, two or three times to control the speed of the operation.</p> <p><b>Note:</b> <b>REWIND</b> ◀◀ and <b>FAST FWD</b> ▶▶ also jump page through long lists, such as the programme guide.</p>
	COLOUR KEYS	Function depends on Interactive TV app being used.
0 - 9	NUMBER KEYS	<p><b>Live TV:</b> Direct channel entry.</p> <p><b>On-screen number pad:</b> Direct number entry.</p>
	TV	Jumps directly to Live TV. Exits an interactive TV app.
	GUIDE	Displays the programme guide.

# Panel buttons

Your TV has buttons on its side, bottom or back panel that perform simple control functions. The TV panel buttons are not a substitute for the remote, as they do not give you access to all TV functions.

Different TV makes and models have different panel button designs. Choose the one that applies to your TV from the following list:

BUTTON DESIGN	FUNCTION	OPERATION
Single button	Power on	Short press (less than two seconds)
	Power off	Long press (more than two seconds)
	Input List	Short press when TV is on
	Select next input	Short press while Input List displayed, then wait
	Dismiss input list	No press (wait)
Three buttons	Power on	Middle button, short press (less than two seconds)
	Power off	Middle button, long press (more than two seconds)
	Volume up	Right button when Input List is not displayed
	Volume down	Left button when Input List is not displayed
	Input List	Middle button, short press when TV is on
	Highlight next input	Right button while Input List is displayed
	Highlight previous input	Left button while Input List is displayed
Select highlighted input	Middle button (or wait)	
Game pad style (five buttons)	Power on/off	Middle button
	Increase/decrease volume	Up/down button
	Input List	Left/right button
	Select input	Left/right button while Input List is displayed, then wait
Four discrete buttons	Power on/off	POWER
	Input List	INPUT
	Select next input	INPUT while Input List is displayed, then wait
	Volume up	VOLUME +
	Volume down	VOLUME -
Five discrete buttons (with mute)	Power on/off	POWER
	Input List	INPUT
	Select next input	INPUT while Input List is displayed, then wait
	Volume up	VOLUME +
	Volume down	VOLUME -
	Mute	MUTE

BUTTON DESIGN	FUNCTION	OPERATION
Five discrete buttons (without mute)	Power on/off	POWER
	Input List	INPUT + or INPUT -
	Select next input	INPUT + while Input List is displayed, then wait
	Select previous input	INPUT - while Input List is displayed, then wait
	Volume up	VOLUME +
	Volume down	VOLUME -
Seven discrete buttons	Power on/off	POWER
	Next channel	CHANNEL + while viewing a Live TV channel
	Previous channel	CHANNEL - while viewing a Live TV channel
	Input List	INPUT
	Select next input	INPUT or CHANNEL + while Input List is displayed, then wait
	Select previous input	CHANNEL - while Input List is displayed, then wait
	Volume up	VOLUME +
	Volume down	VOLUME -
	Mute	MUTE

# Guided Set-up

With the preliminaries out of the way, it's time to turn on your TV. As the TV starts for the first time, it leads you through Guided Set-up, which configures the TV before you start to use it.

During Guided Set-up, you'll:

- Answer a few questions
- Provide network connection information
- Get a software update
- Link your TV to your Roku account.
- Connect devices such as a DVD player, game console or cable box.

## Starting Guided Set-up

To start Guided Set-up, press **POWER**  on the remote to turn on your TV.

**Note:** *Guided Set-up normally runs only once, the first time you turn on your TV. If you need to run Guided Set-up again, you must perform a factory reset, as explained in [Factory reset everything](#).*

When you first turn on your TV, it will take a few seconds to get itself ready. You'll notice the following things happening:

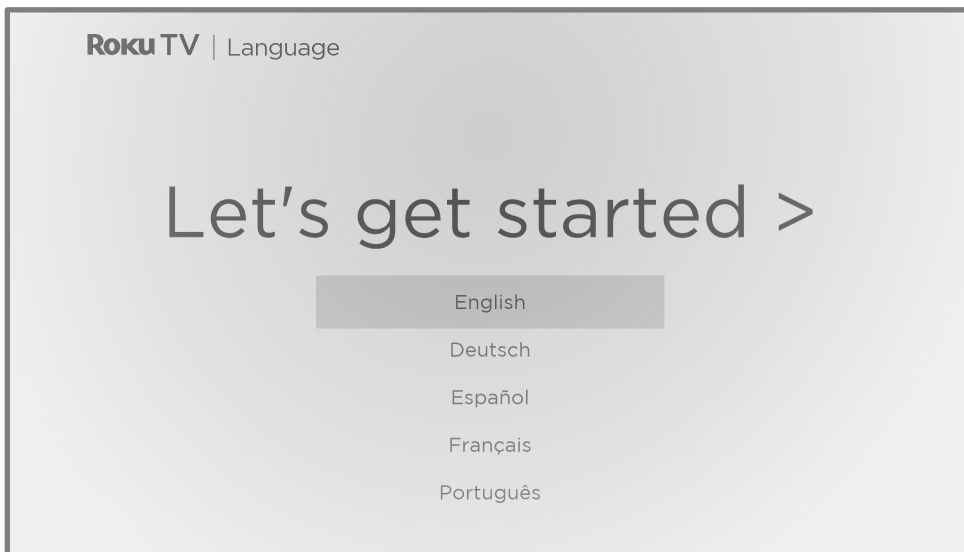
- The status indicator blinks every time the TV is busy doing something; in this case it's powering up and getting ready for you.
- The splash screen appears and the status indicator blinks slowly for a few more seconds. The power-on screen shows a brand logo while the TV starts up.



After a few seconds, Guided Set-up starts.

## Guided Set-up

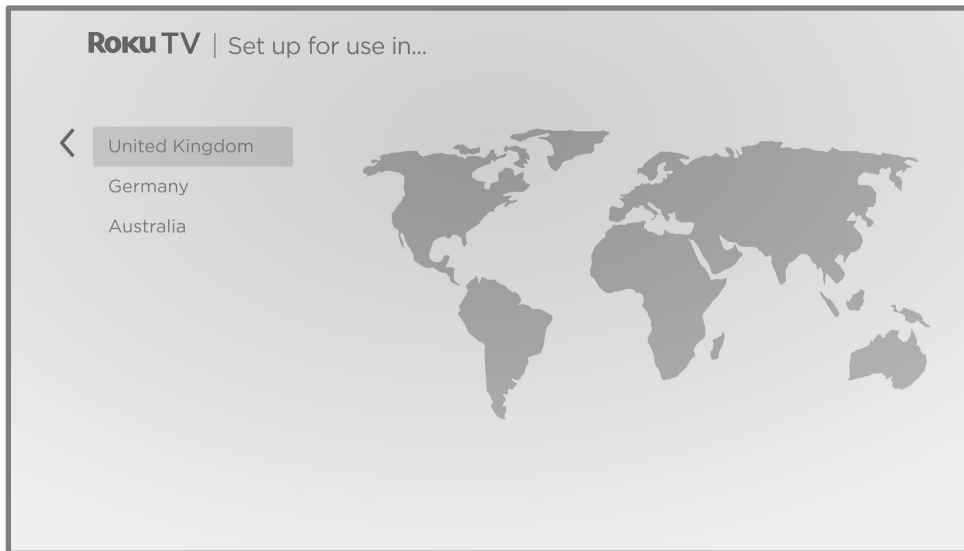
At this point, you should be seeing the **Language** screen.



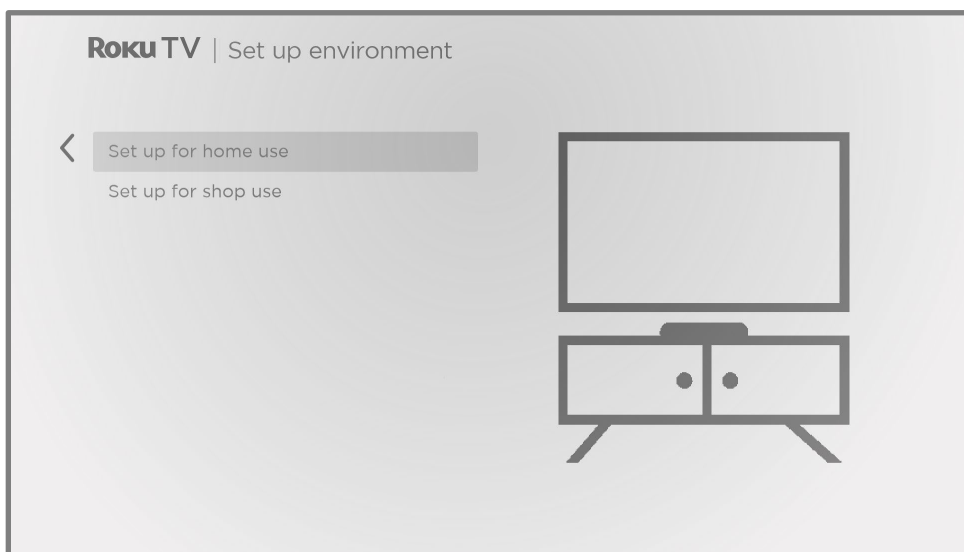
**Accessibility:** If you have selected **English** language, you can activate the screen reader, a text-to-speech assistive device to help you navigate the TV's menus and commands. To enable the screen reader, press **STAR \*** four times in rapid succession. Repeat to disable the screen reader. (**STAR \*** is located directly below the purple directional pad on the right side of the Roku remote.)

*If you enabled the screen reader, choosing any language other than English disables it.*

1. Press **DOWN** on the purple directional pad to highlight your preferred language, and then press **OK**.
2. *Some models have a country selection screen:* If you don't see this screen, skip ahead to the next step.



If you see this screen, select your country, and then press **OK**.

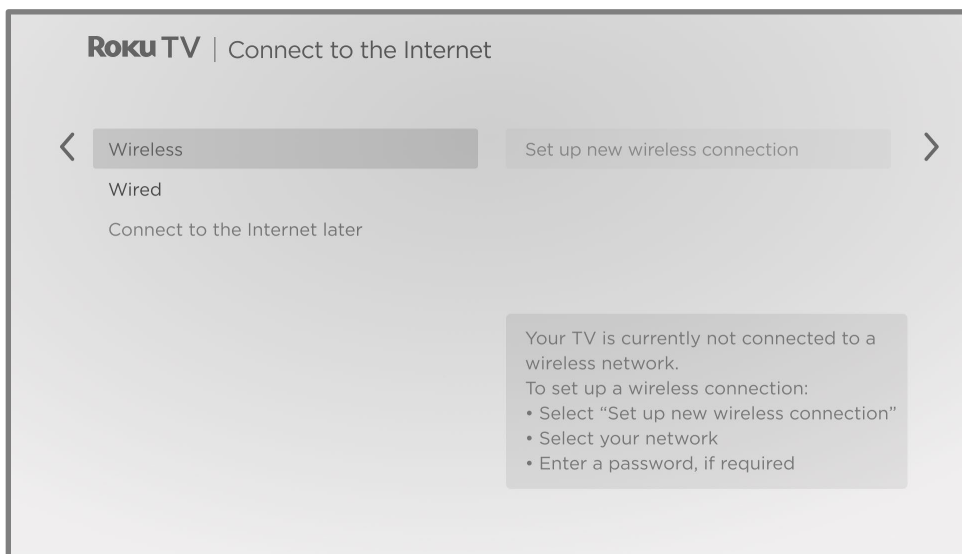


3. Press **OK** to select **Set up for home use**. This is the right choice for enjoying your TV at home. It provides energy saving options as well as access to all features of the TV.

**Note:** *Set up for shop use* configures the TV for retail display and is not recommended for any other use. In Shop mode, some features of the TV are missing or limited. To switch from one mode to the other, you must perform a factory reset, as explained in [Factory reset everything](#), and then repeat Guided Set-up.

## Network connection

After you select **Set up for home use**, the TV prompts you to make a network connection. If your TV has both wired and wireless connections, you'll see the following screen. If your TV has only wireless connectivity, skip the following step.



4. *Only on models that display the **Connect to the Internet** screen, select:*
  - **Wireless connection** – Highlight **Set up new wireless connection** and press **OK**. The TV prompts you through wireless set-up. Skip ahead to the next step for help with the process.
  - **Wired connection** – Highlight **Connect to wired network** and press **OK**. The TV immediately attempts to connect to your wired network, your local network and then the Internet. Go to Step 9 to continue with Guided Set-up.

- **Connect to the Internet later** (*Only on certain models*) – If you don't want to connect to the Internet at the moment, you can select this option and then press **OK**. You can still use the TV to watch live TV channels, connect your devices to play games, watch DVDs or watch content from other devices. When you're ready to connect, it's easy. We'll show you how in [What if I haven't connected my TV?](#)

**Note:** *If you decide not to connect, Guided Set-up skips ahead to setting up the devices that you've connected to your TV. Jump ahead to [Connect your devices](#) to complete Guided Set-up.*

5. *On wireless only models or models with both wired and wireless and you've selected **Wireless**, the TV scans for the wireless networks within range and displays them in order, with the strongest signals first. In addition to your own wireless signal, the TV might pick up signals from your neighbours.*



Press **UP** or **DOWN** to highlight the name of your wireless network, and then press **OK** to select it.

**Note:** *Some networks, such as those often found in school halls of residence, hotels, and other public places, require you to read and agree to terms, enter a code or provide identifying information before letting you connect to the Internet. If your Roku TV detects that you are connecting to such a network, it prompts you through the connection process using your compatible mobile*

phone or tablet to provide the needed information. For more information, see [Using your TV on a restricted public network](#).

## Other options

- **Scan again to see all networks** – The name of this option depends on the number of wireless networks within range.
  - **Scan again** appears if the list already shows all available wireless networks within range. If you don't see your wireless network name in the list, you might need to adjust the location of your wireless router or the TV, turn on your router or make other changes. When everything is ready, select **Scan again** to see if your network name now appears in the list.
  - **Scan again to see all networks** appears only if there are more wireless networks than the ones initially listed. If you don't see your wireless network name in the list, this option displays the complete list. If you still don't see your network name, you might have your router configured to provide wireless service as a "private network."

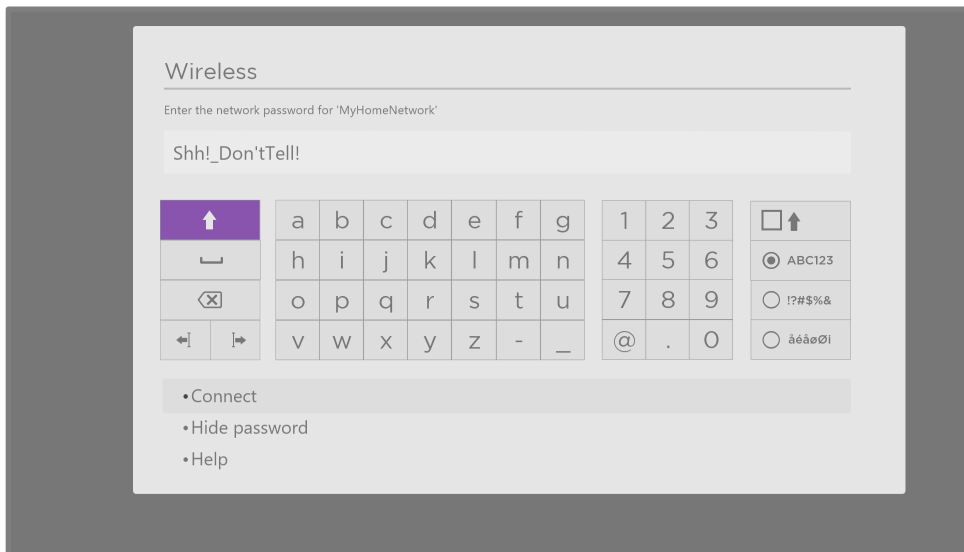
**Note:** *Highlighting either of these options displays an informational panel with the unique media access control (MAC) address of your Roku TV. You will need the MAC address if your wireless router is configured to use MAC address filtering.*

- **Private network** – If your wireless network name is hidden, it won't appear in the list. Select **Private network** and then press **OK** to display an on-screen keyboard. Use the keyboard to enter your network name. Unless you changed the factory-set network name, you can find the name (also called SSID) on a label on the router.

**Tip:** *Wireless networks that are password-protected display a "padlock" icon adjacent to the name. This icon enables you to know that you are going to be prompted to enter a password after you select that network.*



6. *Only if you select a password protected wireless network, an on-screen keyboard appears. Enter your wireless network password by using the purple directional pad to navigate the keyboard and pressing **OK** to select a highlighted letter, number, or symbol. When you finish, press **DOWN** to select **Connect**, and then press **OK**.*



After you select **Connect**, the TV displays progress messages as it connects to your wireless network, your local network, and the Internet.

*Your TV automatically checks for updates periodically. These updates provide new features and improve your overall experience with the TV. After an update, you might notice that some options have moved, and that there are new options or features. This User Guide describes version 15.0a. But note also that certain features of the TV might change from time to time independently of Roku TV updates.*

To determine your current Roku TV software version, go to **Settings > System > About** after you complete Guided Set-up. You can download an updated User Guide for the latest software version from the Roku TV web site at:

[go.roku.com/tvmanual](http://go.roku.com/tvmanual)

## Activation

After the TV restarts, it prompts you through activation. Note that you may need to supply your email address to activate your TV.

7. To begin the activation process, either:

- Using a smartphone or tablet with an Internet connection, scan the QR code that appears on your screen, go to the indicated link, and complete the activation process.
- Enter your email address on the TV when prompted, and then use a computer, tablet, or smartphone with an Internet connection to receive the resulting email. Follow the instructions in the email to complete the activation process.

**Note: Beware of scams.** Roku never charges for activation support. For detailed information, see the Roku support article, [Will I be charged for customer service or device activation?](#)

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## Why do I need a Roku account?

You need a Roku account for several reasons:

- It links you, your Roku TV and your other Roku streaming devices to the Roku Store and billing service.
- Streaming content providers know that it's OK to send content you request to your Roku TV.
- Roku can automatically update your TV with the latest features.

You need a Roku account to activate your device and access entertainment from streaming channels. Linking to a Roku account also activates several advanced features on your TV, such as Guest Mode, the Roku mobile app, and Live TV Pause, to name just a few. Roku accounts are free. Providing payment information during signup makes renting, purchasing, and subscribing to entertainment from the Roku Store fast and convenient.

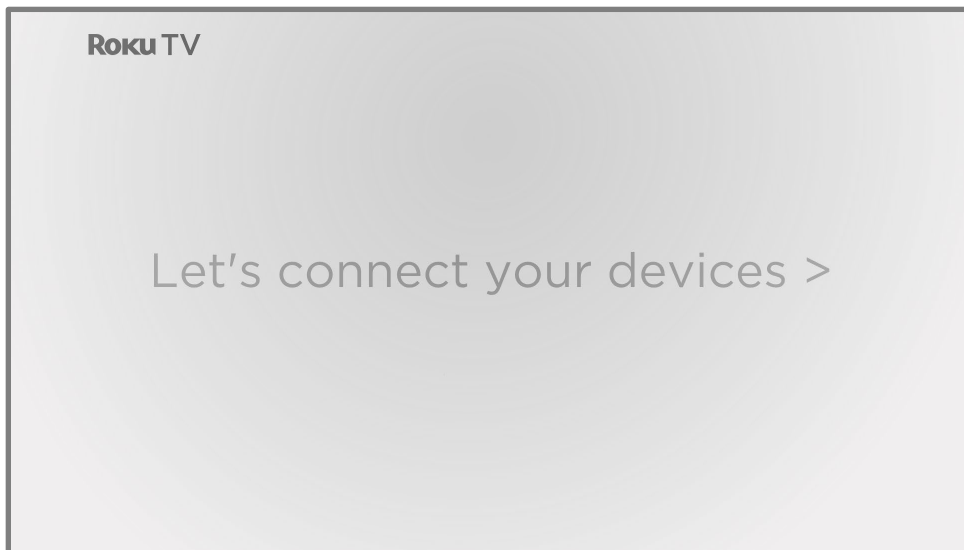
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After you activate your TV, the TV gets an acknowledgement and then adds your newly selected and pre-existing streaming channels from other Roku devices on the same account. This process is automatic and takes a few moments - a little longer if you have added a lot of streaming channels.

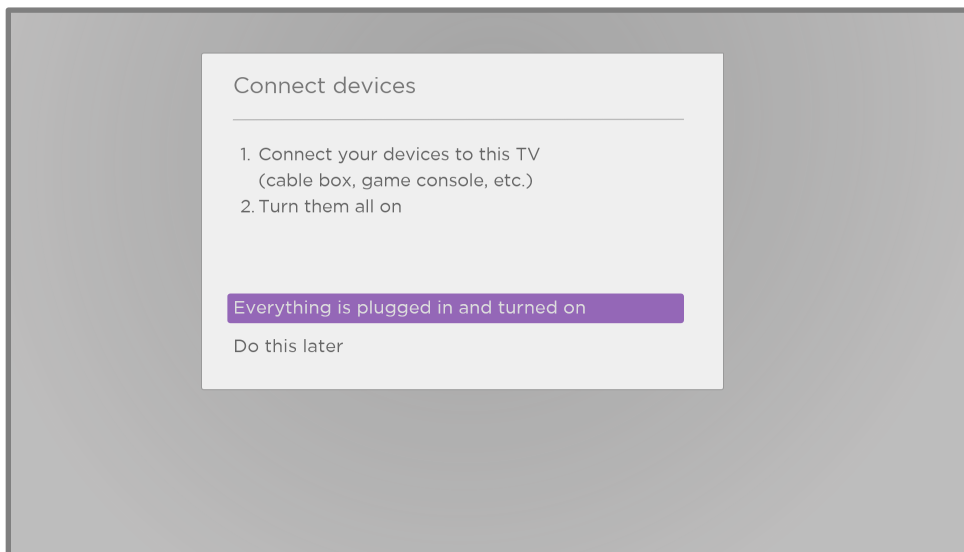
**Tip:** *Roku periodically synchronises streaming channels among all the devices associated with your account. Therefore, adding or removing a channel from one of your Roku devices adds or removes it from all your other Roku devices (subject to compatibility with the device).*

## Connect your devices

Next, Guided Set-up helps you set up the external devices that you want to use with it, such as a cable box, Blu-ray™ player or game console.



8. Press **OK** to proceed:



9. Connect all the devices you plan to use with your TV, turn them all on, and then select **Everything is plugged in and turned on**. The TV now takes you step by step through each of its inputs and asks what kind of device you have connected. For each input that has a connected and active device, you can see its picture and hear its sound.



10. Press **UP** or **DOWN** to highlight the label you want to associate with the input, and then press **OK**.
11. While setting up your devices, rather than using the predefined names and icons, you can set a custom name and icon. To do so, scroll up or down to highlight **Set name & icon**, and then press **OK**. Follow the instructions on the screen to enter a name and select an icon for the input. See [Rename inputs](#) for more information.

**Note:** *If you specify a custom name for an input, voice commands will not reliably switch to that input. Voice commands typically can only switch among inputs that use built-in names, such as "AV," "Cable Box," and "DVR."*

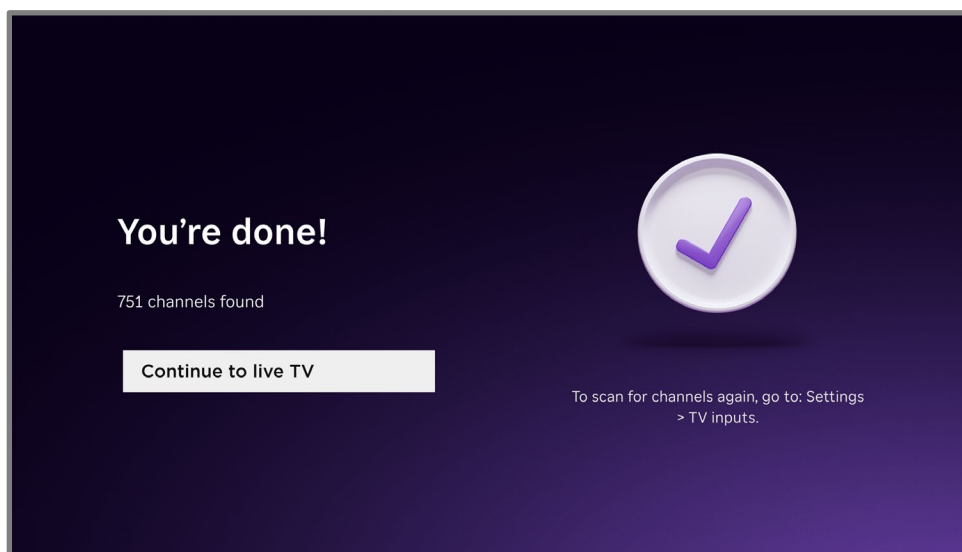
12. Repeat the previous step for each input.


Only on Freely TVs, you are now prompted to scan for Live TV channels. (On Freeview Play TVs, skip ahead to [Setting up live TV](#).)



13. If you want to scan for channels now, follow the instructions on the screen to complete the channel scan and optionally add the Freely app.

You're done with Guided Set-up.



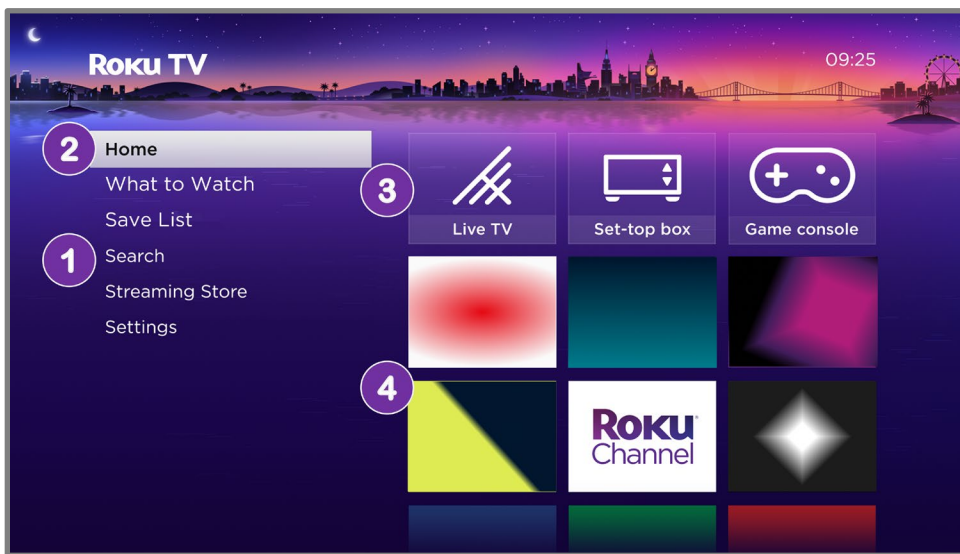
From here, you can explore everything your TV has to offer. Use the purple directional pad to move around, and then press **OK** to select a highlighted item. Press **HOME**  from whatever you are viewing to return to the Home screen.

We've designed the TV to encourage you to explore, and you can probably work out most of the capabilities and settings on your own. If you have any questions or difficulties, you can find answers and solutions in this guide.

# The Home screen

The following illustration shows a typical Home screen. The Home screen you see on your TV will vary depending on location, theme, the number of TV inputs enabled, and streaming channels and apps you have added.

**Note:** *A paid subscription or other payments may be required for some channel content. Channel availability is subject to change and varies by country. Not all content is available in countries or regions where Roku® products are sold.*



Typical Home screen

**Note:** *The options appearing in the left navigation area vary by geographic location and might change from time to time.*

1. Home Screen Menu – shows options available to you when you are on the Home screen. Actual options can vary depending on your Home screen settings and on periodic updates by Roku.
2. Highlighted option – press **OK** to select.
3. TV inputs – highlight and press **OK** to watch an input.
4. Apps and streaming channels – select a tile to start watching. Add more streaming channels by using the [Roku Store](#).

## Customise your Home screen

There are many things you can do to customise your Home screen and make it just right for you and your family:

- Add streaming channels by using the **Streaming Store** menu option to browse the [Roku Store](#).
- [Change the screen theme](#) by going to **Settings > Themes** to find and pick one to suit your mood.
- [Customise the Home screen](#). Hide or show the shortcut items and options that appear in the Home Screen Menu.
- [Remove unwanted inputs and channels](#) by highlighting it and pressing **STAR \***. Then highlight **Remove input** or **Remove channel** and press **OK**.
- [Move an item](#) by highlighting it and pressing **STAR \***. Then highlight **Move input** or **Move channel** and press **OK**. Use the purple directional pad to move the item, and then press **OK** to lock it in its new location. Move the shortcuts within the shortcut area only. Shortcuts are designed to always appear at the very bottom of the grid, so you can access them quickly by pressing **UP** once when you're at the top of the grid.
- [Rename a TV input](#) by highlighting it and pressing **STAR \***. Then, highlight **Rename input** and press **OK**. Highlight a new name in the list, and then press **OK** to assign that name.

Rather than using the predefined names and icons, you can set a custom name and icon. To do so, scroll up or down to highlight **Set name & icon**, and then press **OK**. Follow the instructions on the screen to enter a name and select an icon for the input.

**Note:** *If you specify a custom name for an input, voice commands might not reliably switch to that input. Voice commands typically can only switch among inputs that use built-in names, such as "AV," "Cable Box," and "DVR."*

- *Only on channels that you have subscribed through your linked Roku account,* manage your subscriptions by highlighting a streaming channel and pressing **STAR \***. Then highlight **Manage subscription** and press **OK**. Select **Cancel subscription** and then follow the instructions to confirm your cancellation.

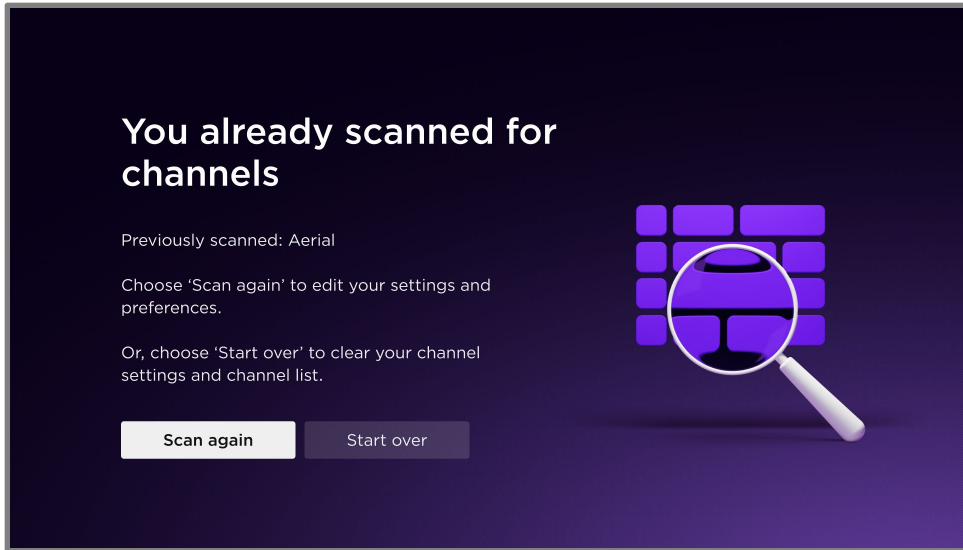
# Setting up live TV

You must set up Live TV before you can watch broadcast channels from aerial or satellite. *Only on Freely TVs*, you had the opportunity to set up Live TV as the last step of Guided Setup. If you skipped this step, or if you have a Freeview Play TV, you can scan for channels now.

## How do I set up the TV tuner?

**Note:** Only on certain models, *there are two inputs—one for aerial and another for satellite. These models create separate channel lists: one for aerial and one for each of up to four satellites.*

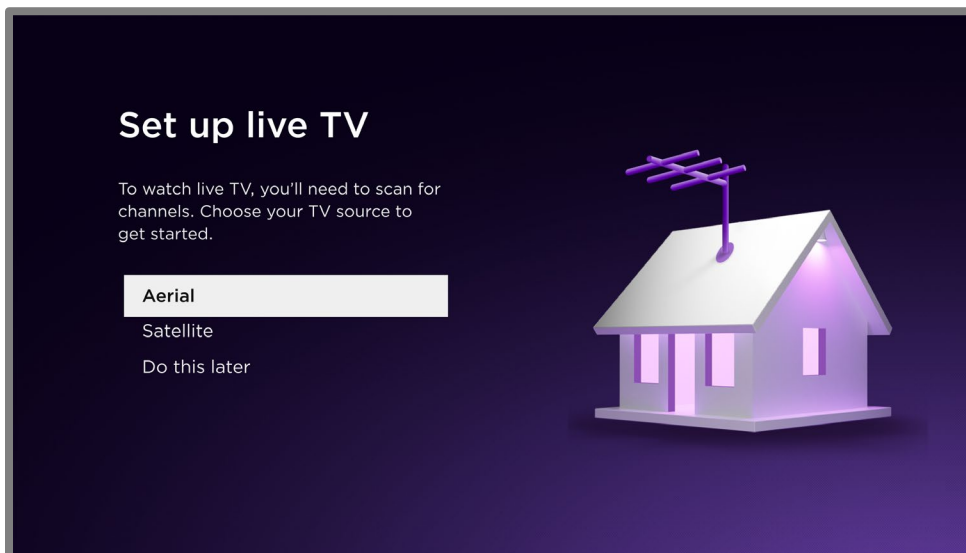
1. Make sure that the cable (not provided) from your broadcast TV provider (aerial or satellite) is connected to the TV's **ANT** or **SAT** input.
2. On the Home screen, select the **Live TV** input. If this tile is not present on your Home screen, go to **Settings > TV Inputs** to add it. If you have already performed a channel scan, press **STAR \*** while the Live TV input tile is highlighted, and then select **Scan for channels**.
3. *Only if you have previously completed a channel scan*, the following screen appears:



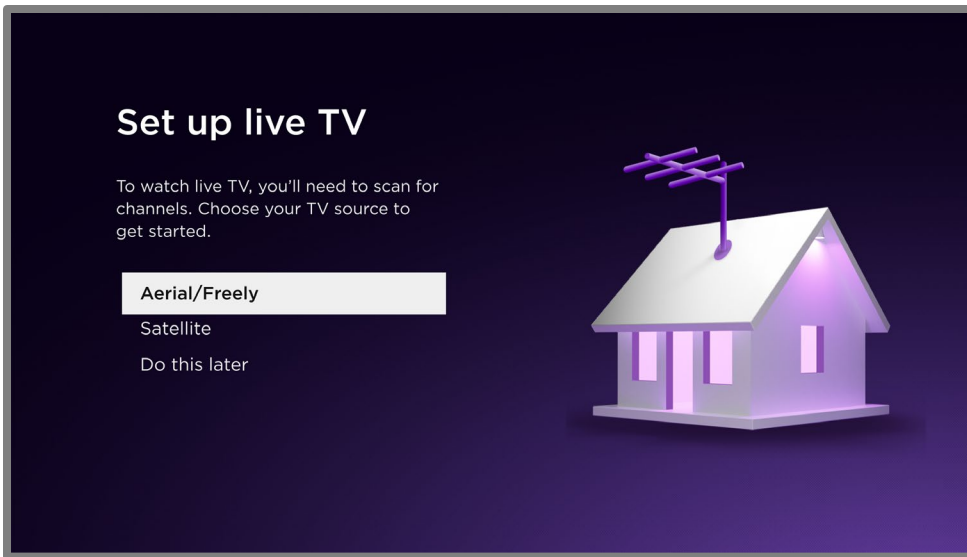
Choose one of the options:

- **Scan again** – Scans for more channels to add to your existing channel list. Preserves your favourites and hidden channels.
- **Start over** – Clears your channels and replaces them with a new channel list.

4. From the initial **Set up Live TV** screen, select an appropriate option: **Aerial** or **Satellite**.



Set up Live TV on Freeview Play TVs



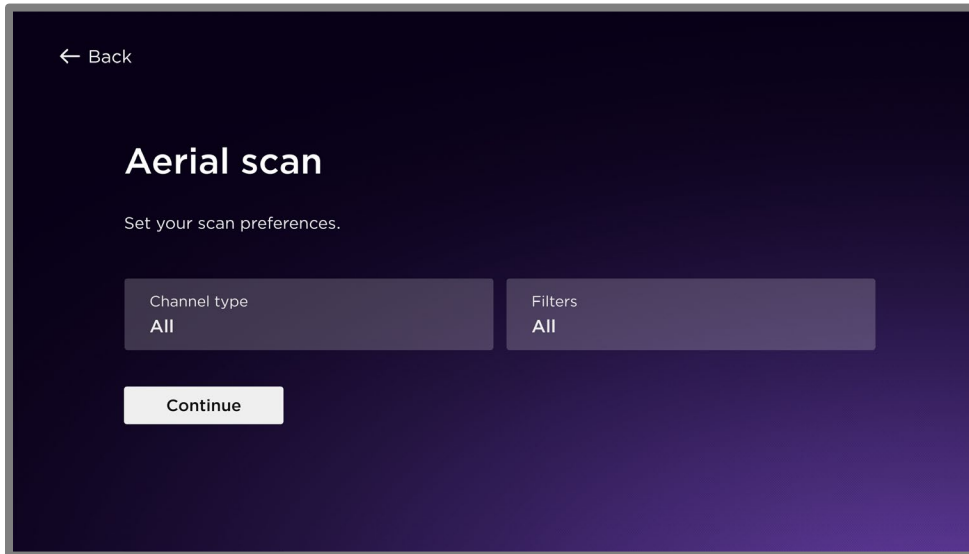
#### Set up Live TV on FreelyTVs

5. Follow the instructions that apply:
  - [Scanning aerial channels for Freely TVs](#)
  - [Scanning aerial channels for Freeview Play TVs](#)
  - [Scanning satellite channels \(\*certain models only\*\)](#)

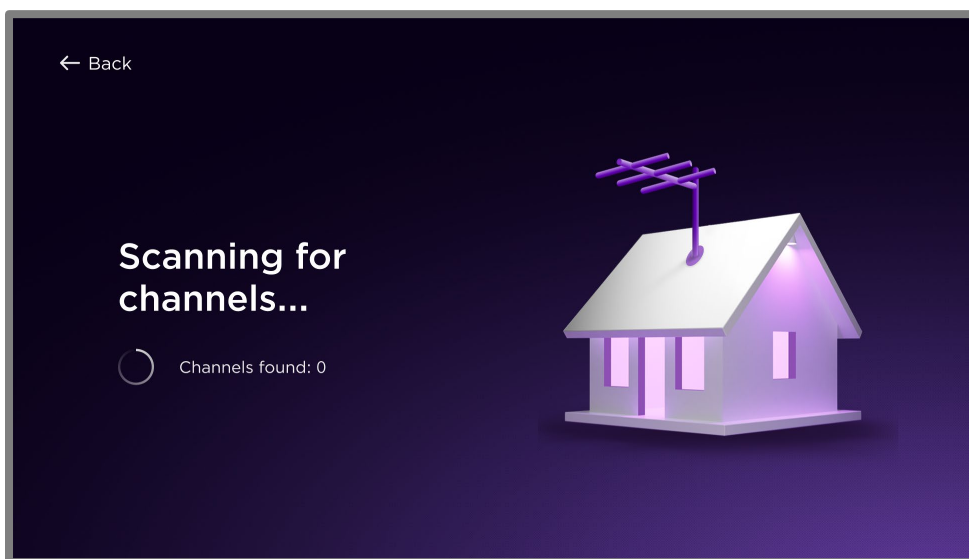
*Only TVs that support satellite reception, you can watch programme sources in both clear and encrypted (scrambled) form. Encrypted programmes are decrypted using a Common Interface Conditional Access Module (CICAM or CI) card that you must supply. Although you must insert your own CI card to decode and view encrypted programmes, you do not need a CI card to scan encrypted channels and add them to a channel list.*

# Scanning aerial channels for Freely TVs

Only on Freely TVs, if you selected **Aerial** from the **Set up Live TV** screen, the **Aerial scan** screen appears:

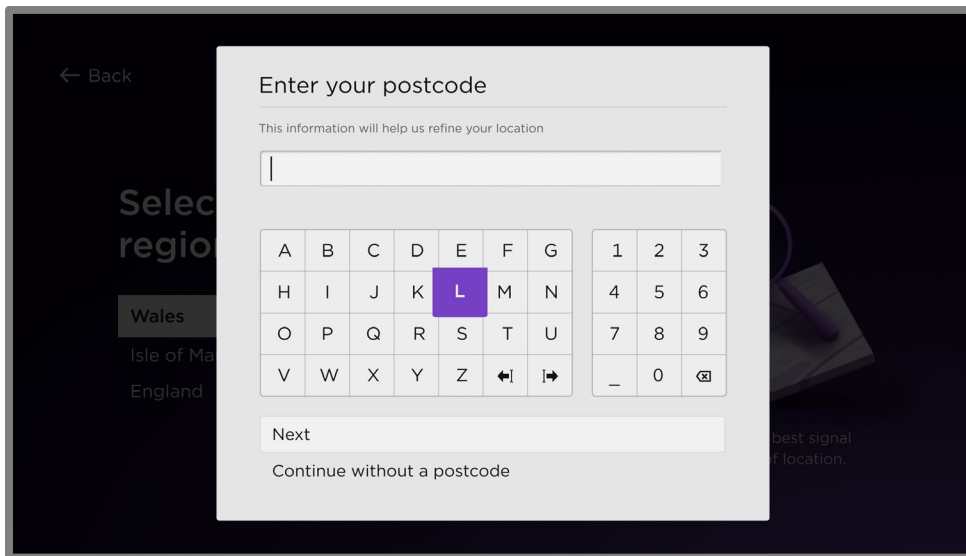


1. Only if you want to limit the kinds of channels to include in the scan,
  - Select **Channel type**, to choose from a list to channel types to scan.
  - Select **Filters** to choose from a list of filters to apply to the channel scan.
2. Select **Continue**.



3. Wait while your TV scans for aerial channels.

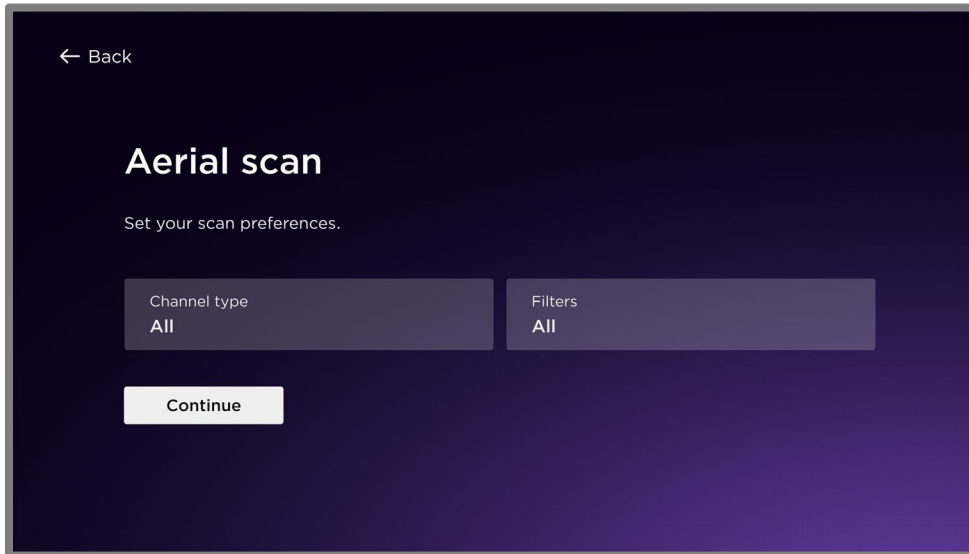
The **Enter your postcode** screen appears:



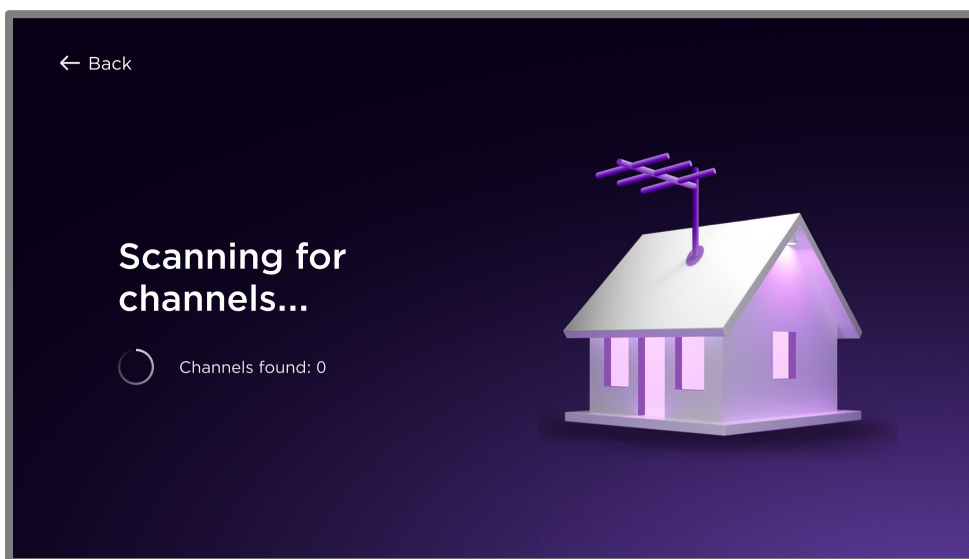
4. Use your remote control to select the appropriate letters and numbers, and then select **Next** to proceed.
5. Next, choose an option from the [You're done screen](#).

# Scanning aerial channels for Freeview Play TVs

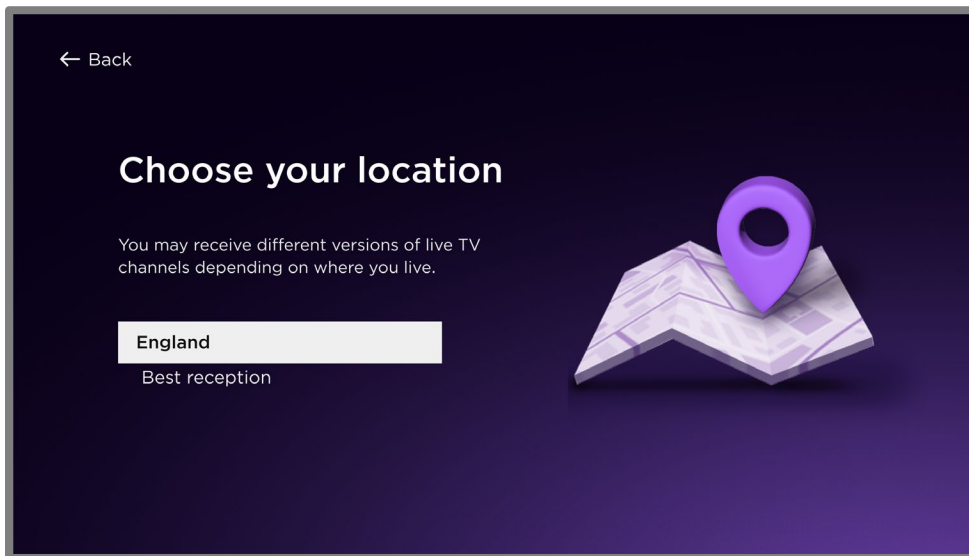
Only on Freeview Play TVs, if you selected **Aerial** from the **Set up Live TV** screen, the **Aerial scan** screen appears:



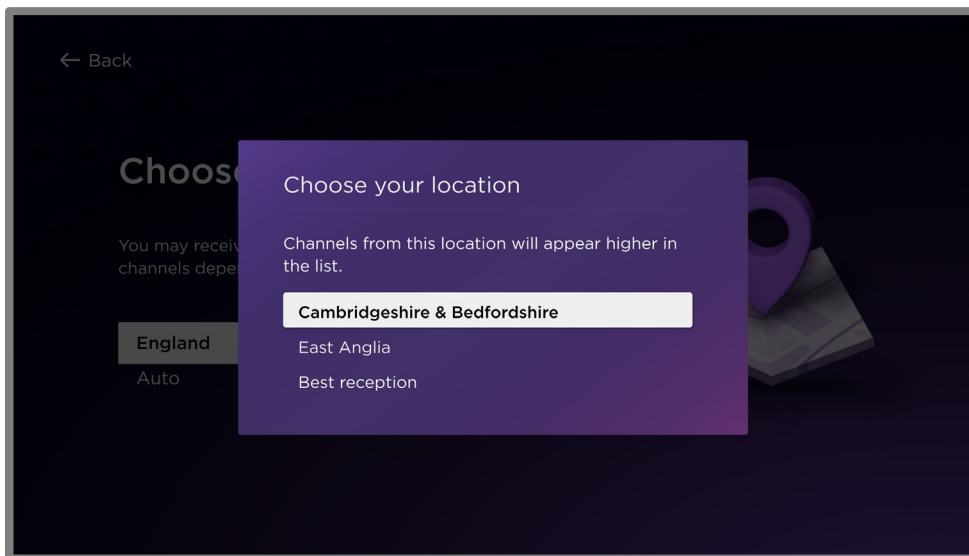
1. Only if you want to limit the kinds of channels to include in the scan,
  - Select **Channel type**, to choose from a list to channel types to scan.
  - Select **Filters** to choose from a list of filters to apply to the channel scan.
2. Select **Continue**.



3. Wait while your TV scans for aerial channels.
4. The **Choose your location** screen appears:



Depending on your location, you can select regions and subregions to determine which versions of live TV channels you want to prioritise in your channel list. Select one of the listed regions, or select **Best reception** to let the TV decide the best region to add to the beginning of the channel list.

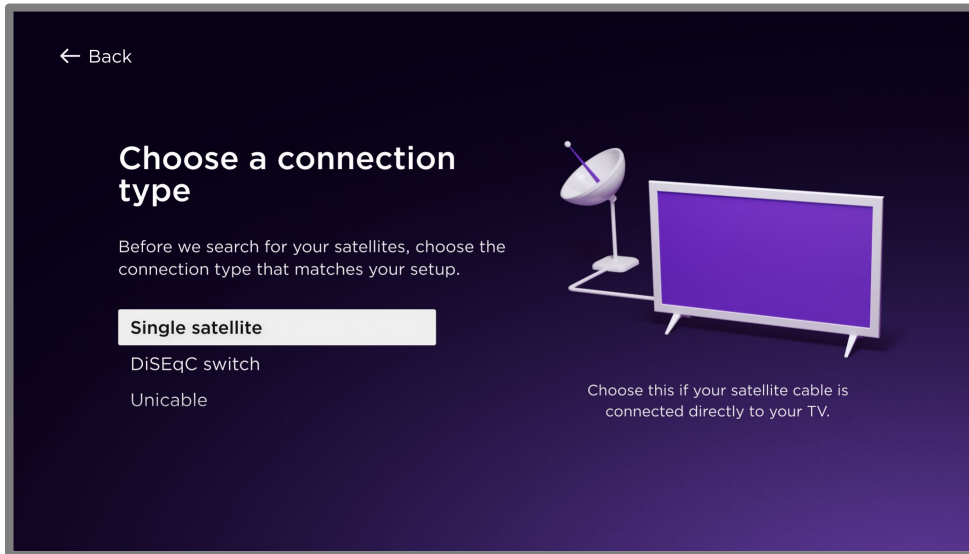


From the resulting dialog, select a subregion, or select **Best reception** to let the TV decide the best subregion to prioritize in the channel list.

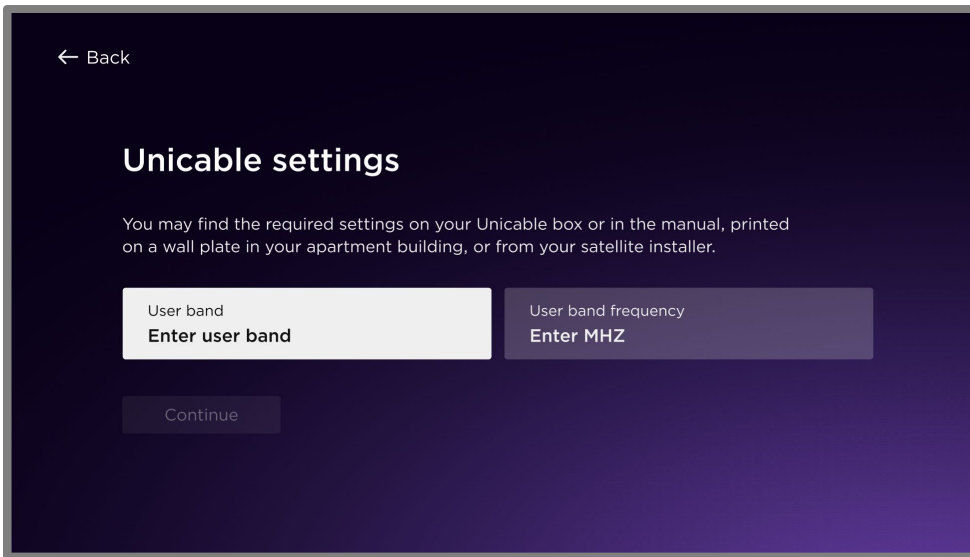
5. Next, choose an option from the [You're done screen](#).

## Scanning satellite channels (*certain models only*)

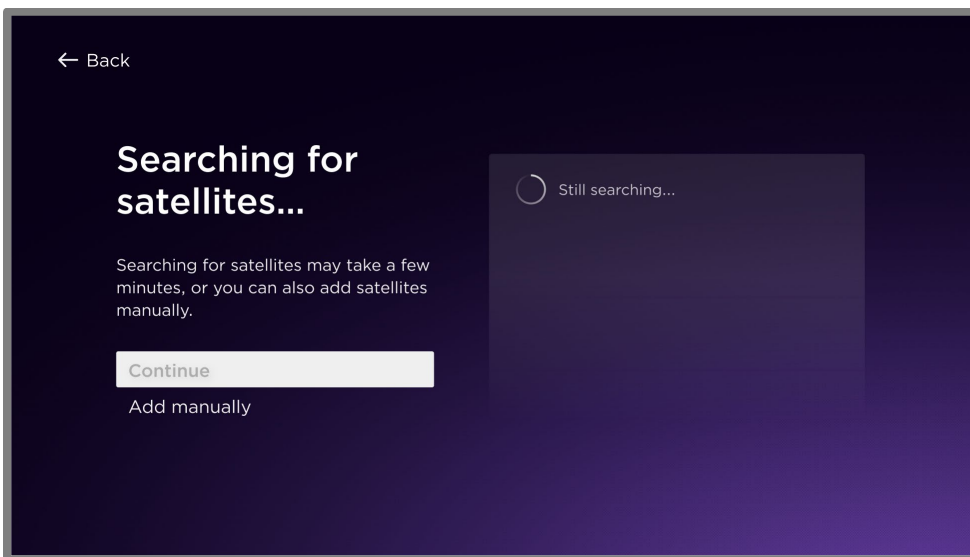
Only on models that have a satellite tuner, if you selected **Satellite** from the **Set up Live TV** screen, the **Choose a connection type** screen appears:



1. Select the option that matches how your TV is connected to your satellite dish.
  - Choose **Single satellite** if you can receive only one satellite with your satellite dish.
  - Choose **DiSEqC switch** if you have a multiple satellite dishes, or an oval dish that can receive more than one satellite.
  - Choose **Unicable** if you have a single satellite cable that connects to multiple TVs in your home or building. This configuration is sometimes known as dCSS.
2. *Only if you selected **Unicable***, the **Unicable settings** screen appears:



- Select **Enter user band**, and then use the on-screen numeric pad or the number buttons on your Roku remote to enter the user band.
  - Select **User bank frequency**, and then use the on-screen numeric pad or the number buttons on your Roku remote to enter the user band frequency.
  - Select **Continue**.
3. Press **OK** to begin scanning for satellites. Your TV starts searching for satellites within range, listing satellites it has already found:

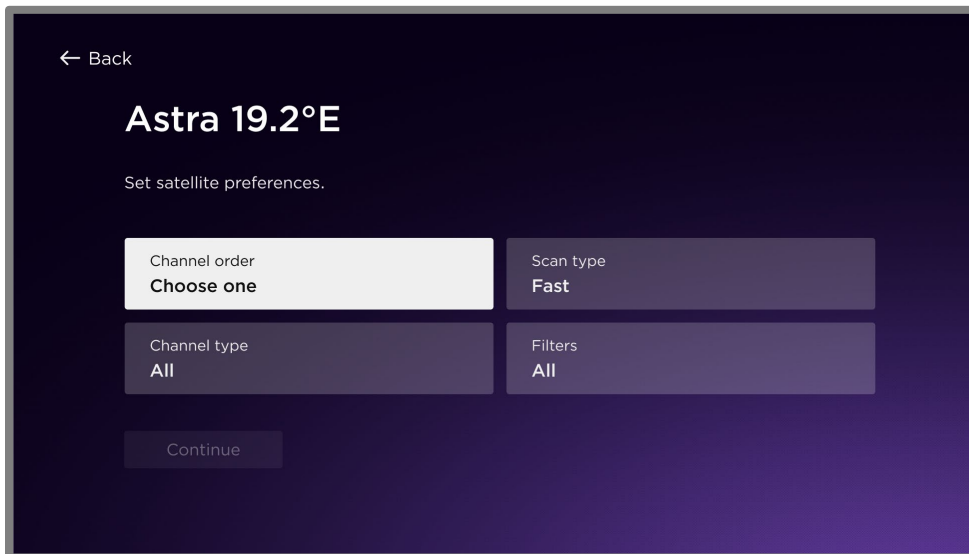


4. If you selected **Single Satellite**, select one of the satellites from the list of satellites found. Highlight the one you want to add, and then press **OK** to add an adjacent check mark.

If you selected **DiSEqC switch** or **Unicable**, select up to four satellites from the list of satellites found. Highlight each one you want to add, and then press **OK** to add an adjacent check mark.

Alternatively, select **Add manually** to add specific satellites from a list regardless of the satellites that the TV automatically found.

5. After you have made your selection, select **Continue** to proceed.

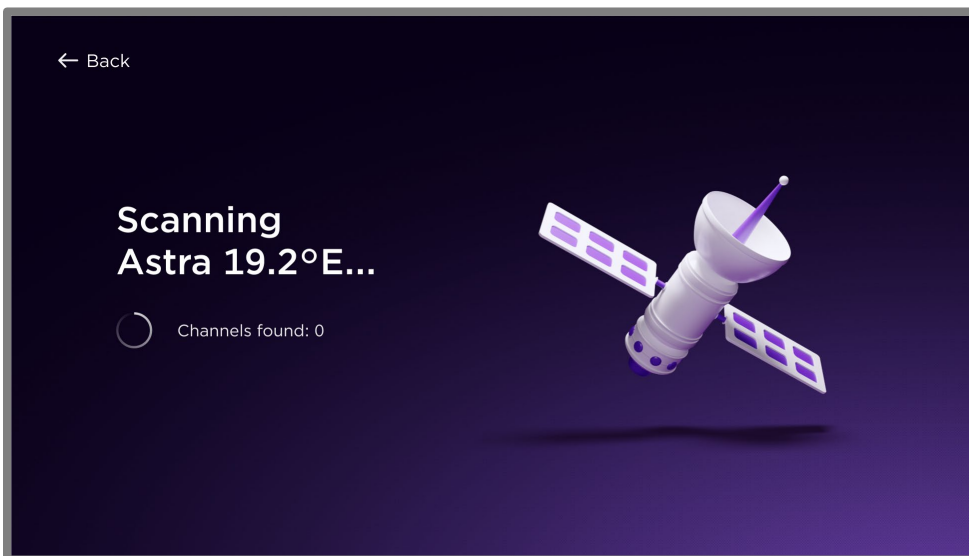


6. In the **Set satellite preferences** screen, select each of the tiles to configure channel order, scan type, channel type, and filters.
  - **Channel order** – Select your preference for the order in which the TV arranges your channels.
  - **Scan type**
    - **Fast** quickly builds the channel list with the most common TV channels on the satellite.
    - **Network** follows the Network Information Table (NIT) on the satellite network to build the channel list.

- **Blind** scans all local oscillator frequencies and adds all channels it can receive in that range. This option takes more time.

Unless you understand how each of these options work, Roku recommends that you select **Fast**.

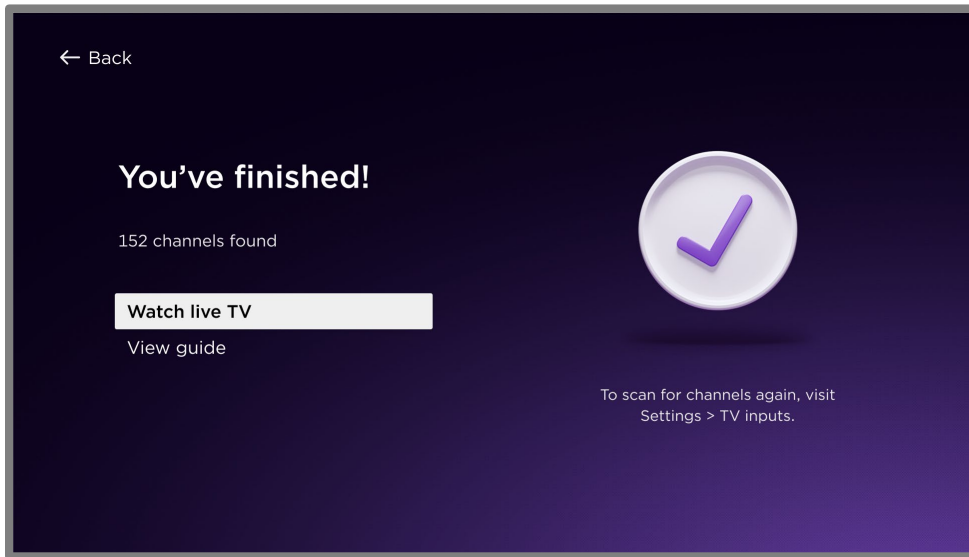
- **Channel type** – **All, TV only, Radio only**. To search for radio and TV stations, select **All**.
  - **Filter** – **All, Free**. To search only for free programming, select **Free**. Otherwise, use the default filter, **All**.
7. Select **Continue**, and then repeat step 4 for each satellites you have added. After you have specified settings for each of your selected satellites, selecting **Continue** starts the channel scanning process.



8. When scanning is complete, choose an option from the [You're done screen](#).

# You're done!

When the TV finishes an aerial or satellite channel scan, the following screen appears:



Select an option from the list:

- **Watch live TV** – switch to the Live TV app and start watching the channels you scanned. See [Watching live TV channels](#).
- **View guide** – Takes you to the [programme guide](#).

## Live TV watching tips

Now, you're ready to watch live TV! While you're watching, try the following tips:

- Press **GUIDE** to display the programme guide, and then use the directional pad to navigate through the guide. Press **CH-** or **REWIND** ◀◀ / **CH+** or **FAST FWD** ▶▶ to jump through the guide a page at a time.
- While in the programme guide, press **OK** to tune to the highlighted channel (if you are viewing programmes that are on now).
- While watching a TV programme, press **OK** to display information about the current programme.
- Press **STAR \*** to see options for picture and sound settings.

- *Only on Freely TVs*, press Freely to go to the Freely app, where you can view on-demand and live programmes and catch up in the available on-demand channels.
- *Only on Freeview Play TVs*, press **Freeview Play** to go to the Freeview Play area, where you can view on-demand and live programmes and watch catch-up TV on several channels.
- Use the Roku mobile app, Google Assistant or Amazon Alexa to search for programmes by title, actor, director, or genre. The TV or the Roku mobile app displays the results along with the streaming channels that offer the requested content.

# Using your TV

This section provides information on using the day-to-day features of your TV.

## Status indicator

Your TV has a single status indicator. It goes on and off and blinks in different ways, depending on the status of the TV, as shown in the following table:

TV CONDITION	STATUS INDICATOR	MEANING
On (screen is active)	Off	Screen is communicating that TV is on.
Screensaver (screen is active)	Off	Screen is communicating that TV is on.
Off (no power)	Off	TV is not connected to power.
Off (standby)	On	TV is connected to power and is ready to use.
Starting up from off state	Slow pulsing blink until startup completes	TV is doing something.
On (receiving update from USB)	Slow pulsing blink until update completes	TV is doing something.
Remote command received	Dims on/off once	TV has received your command.
Network connection lost	Two short blinks, pause, repeat	TV was connected and paired with a Roku account and now has no network connection.
Powering down to standby mode	Slow pulsing blink until the TV reaches standby.	TV is doing something.

In standby mode, as long as the TV has power, the status indicator normally remains lit. If you prefer, you can turn the status indicator off when the TV is in standby mode. To change this setting, from the Home Screen Menu, navigate to **Settings > System > Power**, and then select **Standby LED**. Press **RIGHT** and then select **Off** or **On**, as desired.

## Standby mode energy savings

When you turn off your TV, it remains in a higher power mode for a few minutes, after which it goes into a very low-power standby mode. If you turn on the TV again before it has entered the very low-power mode, it turns on immediately. After the TV goes into the lower power standby mode, it takes a few seconds longer to start up.

## Watching live TV channels

Select the **Live TV** input on the Home screen. Your TV remembers the last channel you watched and starts with that channel playing.

## Changing channels

To change channels, you can do any of the following:

- Press **CH+** to change to the next higher channel.
- Press **CH-** to change to the next lower channel.
- Use the number keys to enter the channel number you want to watch.
- Press **GUIDE** to display the programme guide, and then use the purple directional pad to select the channel or programme you want to watch.
- Within the programme guide, press or **CH-** or **CH+** to move up or down five channels at a time. Hold the button down to auto-repeat.
- *Only within the programme guide on Freeview Play TVs, press **REWIND** ◀◀ or **FAST FWD** ▶▶ to move through the guide one day at a time. Press **REPLAY** ↺ to jump back to the current time in the programme guide.*
- When you've highlighted the channel or programme you want to watch in the programme guide, press **OK**.
- While watching a TV programme, press **REPLAY** ↺ to jump to the previous channel. Press again to return to the channel you were watching before you pressed **REPLAY** ↺. If you have enabled Live TV Pause and are watching a

channel that supports it, press **REPLAY** ↺ to jump back a few seconds in the programme.

## Changing sources/channel lists

*Only on TVs that have multiple tuners*, at any given time, your TV can show programmes from any single source/channel list.

To select a different source:

1. From the Home screen menu, navigate to **Settings > TV inputs > Live TV**.
2. Highlight the source you want to use in the list of options and then highlight **Launch** and press **OK**.

## Watching encrypted (pay) channels (*certain models only*)

If your TV has a satellite tuner and one of your channel list includes encrypted channels, you can only view them after you insert your Common Interface Conditional Access Module (CICAM or CI) card (not provided). If you tune to an encrypted channel when no CI card is present, the TV displays the message **(SCRAMBLED)** instead of the programme.

After you insert your CI card, use the CI menu to manage your provider subscriptions. To launch the CI menu:

1. Be sure your CI card is inserted in the TV.
2. From the Home screen menu, navigate to **Settings > TV Inputs > Live TV > CI menu**.

**Note:** *The **CI menu** option appears only on TVs that can tune satellite stations.*

3. Highlight **Enter CI menu**, and then press **OK**.

Be aware that this menu comes from the CI card, not from your Roku TV. Use the CI menu as instructed by your CICAM card provider.

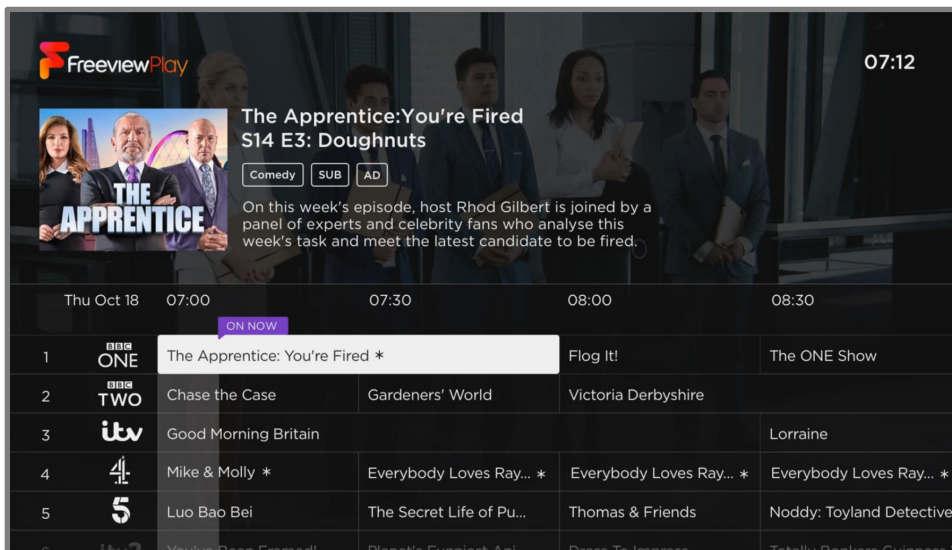
# Using the programme guide

Use the programme guide to find TV programmes received through the TV tuner. The programme guide lets you scroll through all TV channels. You can see all the programmes from today and from the previous and upcoming seven days.

Press **GUIDE** at any time to open the programme guide.

The ability to select programmes that have already aired during the previous week enables you to catch up on missed films or episodes.

As you navigate, notice that the programme guide shows a light grey background for programmes and portions of programmes that have already aired. It shows a black background for programmes and portions of programmes that have not yet aired. The line dividing these two zones is the progress bar.



Typical programme guide

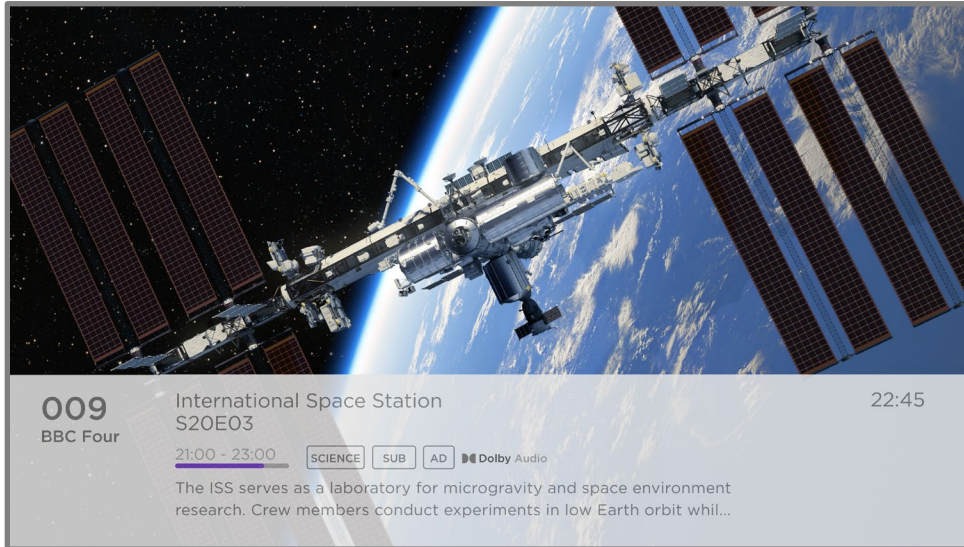
## Navigating the programme guide

- To switch to a programme that is currently in progress, highlight it and then press **OK**.
- *Only on Freeview Play TVs*, to return to the current time after navigating to a different time slot, press **REPLAY** ↺.
- To return to the currently airing programme without changing the current channel, press **BACK** ←.

## Viewing programme information

Press **OK** to view programme information in a banner at the bottom of the screen.

The following illustration shows the information that is typically available when viewing antenna programmes on a Freeview Play TV or satellite programmes on any TV that support satellite reception:



Typical programme information banner

This banner shows the channel number, station name and signal strength, programme title, episode name and number and time graph. It also includes content information such as rating, resolution, audio format and more.

**Tip:** *If you've set up Live TV Pause and you're watching live TV, you'll also see a progress bar showing the current playback position within the rolling 90-minute pause time. For more information, see [Pausing live TV](#).*

## Adjusting settings while watching a programme

Press **STAR \*** to display the **TV settings** menu. Press **UP** or **DOWN** to highlight an option, and then press **LEFT** or **RIGHT** to change the setting. The topic [Adjusting TV settings](#) explains each of the settings in detail.

# Pausing live TV

*Only on certain models*, Live TV Pause gives your Roku TV the ability to pause, play, fast forward, and rewind programmes from certain TV sources. You can pause TV for up to 90 minutes.

## Requirements

To use this feature, you need to:

1. Connect your TV to a Roku account. If you didn't connect during Guided Set-up, see [Connecting your TV](#).
2. Provide your own USB flash drive (thumb drive) with the following minimum specifications.
  - 16 GB
  - 15 Mbps read/write speed
  - USB 2.0 compliant

A USB flash drive (thumb drive) meeting the minimum requirements is highly recommended over an externally powered hard disk drive. Note that you can use any larger size drive - there is no limit to the maximum size - but using a larger drive does not extend the 90-minute pause time.

**Important:** *After warning you and giving you a chance to cancel Live TV Pause set-up, all existing content on your USB drive is erased when you enable this feature.*


3. Connect your USB drive to the TV's USB port.

**Important:** *Some TV models have more than one USB port. You can connect your Live TV USB drive to any port, but make sure that nothing is connected to other USB ports while enabling Live TV Pause. Reconnect other USB devices after you have finished enabling Live TV Pause.*

4. Enable Live TV Pause, as explained in the following topic.

## Enabling Live TV Pause

You can start setting up Live TV Pause in any of the following ways:







- After completing a channel scan, select **Set up Live TV Pause** from the available options.
- Press **PLAY/PAUSE**  on the Roku remote while watching a live TV channel.
- Highlight the **Live TV** input on the Home screen, press **STAR \***, and then select **Enable Live TV Pause**.

After starting set-up of Live TV Pause in any of these ways, the TV prompts you through the steps needed to enable this feature. Set-up takes only a few moments.

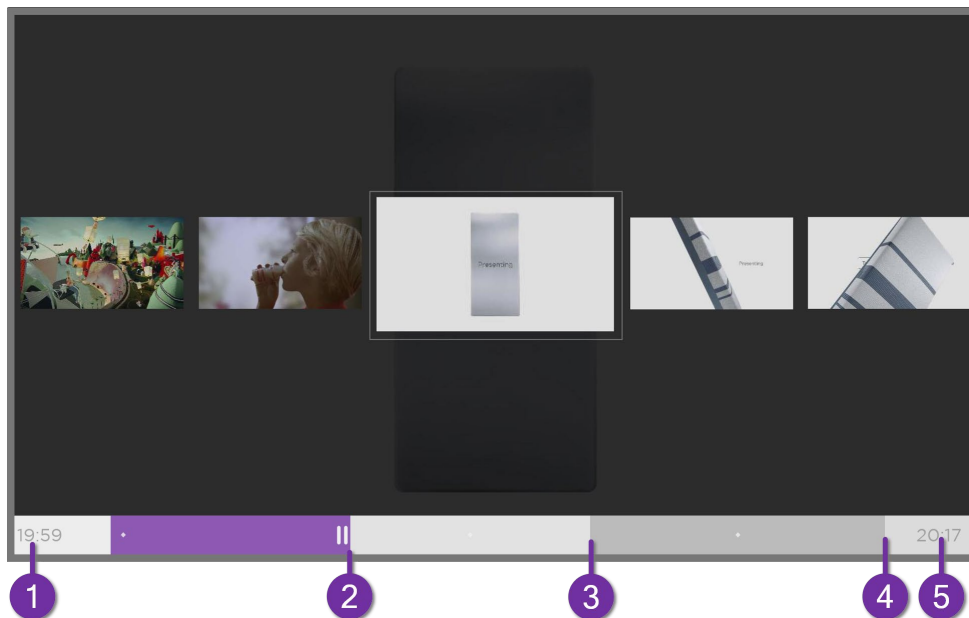
**Note:** *Use of a USB hub is not supported.*

## Using Live TV Pause

If you have used the Roku remote to watch streaming channels, using Live TV Pause should be very familiar to you.

- While watching a TV programme from a supported source, press **PLAY/PAUSE**  to pause or play the content. After the TV programme has been paused for 90 minutes, the TV resumes playing from the point in the programme where you paused it.
- After watching a channel for a while, press **REWIND**  to jump back to the point where you first started watching the channel; up to 90 minutes.
- After pausing or rewinding, press **FAST FWD**  to jump ahead to the point where you are once again watching the live TV programme.
- Press **FAST FWD**  or **REWIND**  repeatedly to cycle through 1x, 2x and 3x skip speeds. Press **REPLAY**  to play back the last several seconds of the programme.
- When the programme is paused, press **LEFT** or **RIGHT** to move backwards or forwards through the programme; approximately 10 seconds per press. Small frames appear across the screen to identify your location in the programme.

Whenever you use any of the Live TV Pause features, the TV momentarily displays a progress bar:



1. Time at the current playback position.
2. Current playback position.
3. Extent of pause time, representing the amount of time this channel has been buffered, up to 90 minutes.
4. 90-minute mark, representing the maximum extent of pause time.
5. Current time.

The progress bar also displays tick marks at each half hour point, to help you locate the boundaries of where one programme ends and a new one begins.

## Notes about Live TV Pause

- *Only on Freeview Play TVs*, you can use Live TV Pause only with broadcast channels received through the TV's **ANT** and **SAT** inputs.
- *Only on Freely TVs*, you can use Live TV Pause only with broadcast channels received through the TV's **SAT** input.
- Changing channels erases and restarts the Live TV Pause buffer.
- Returning to the Home screen, selecting another input, or turning off the TV erases and resets the Live TV Pause buffer.
- Disconnecting the USB drive erases the Live TV Pause buffer.

## Switching TV inputs

Switch TV inputs to access the device connected to that input; for example, a Blu-ray™ player. Switching inputs is as easy as highlighting the input on the Home screen and pressing **OK**. The video signal on the input, if any, plays on the screen.

**Tip:** *To learn how to add, remove, rename, and rearrange the items on your Home screen, see [Customising your TV](#).*

## Auto-detecting devices

Your TV automatically detects when you connect a new device to an **HDMI** input and turn on its power. The input is automatically added to the Home screen if it isn't already present.

## Auto-naming devices

When you connect and power on an HDMI device, your TV identifies it, automatically renames the input, and changes its icon to suit the device. For more information, see [Rename inputs](#).

## Adjusting audio/video settings

While watching video content on any input, press **STAR \*** to display the **TV settings** menu. Press **UP** or **DOWN** to highlight an option, and then press **LEFT** or **RIGHT** to

change the setting. To learn about each of the audio and video settings, see [Adjusting TV settings](#).

## Setting preferred audio language for streaming channels

You can select the preferred language for the audio played by streaming channels. If the selected language is available in the streaming content, the TV plays that language.

To set the preferred audio language:

1. From the Home Screen Menu, navigate to **Settings > Audio > Audio preferred language**.
2. Press **RIGHT** to highlight one of the languages.
3. Press **UP** or **DOWN** to highlight the language you want to use.
4. Press **OK**.

**Note:** *Many streaming channels have an option to select the language while you are watching a programme. The **Audio preferred language** setting sets the default for that option.*

## Automatic game console configuration

Your TV automatically detects select game consoles and configures the key features it supports to optimise TV performance while playing video games. When you connect a supported and powered-on game console through an HDMI® input, the TV automatically changes the input's icon to the game console icon<sup>1</sup>. *Only on certain models with compatible game consoles*, it also enables any of the following features (if available):

- Automatic low-latency mode (ALLM)
- Variable refresh rate
- HDR gaming
- High frame rate
- Game mode

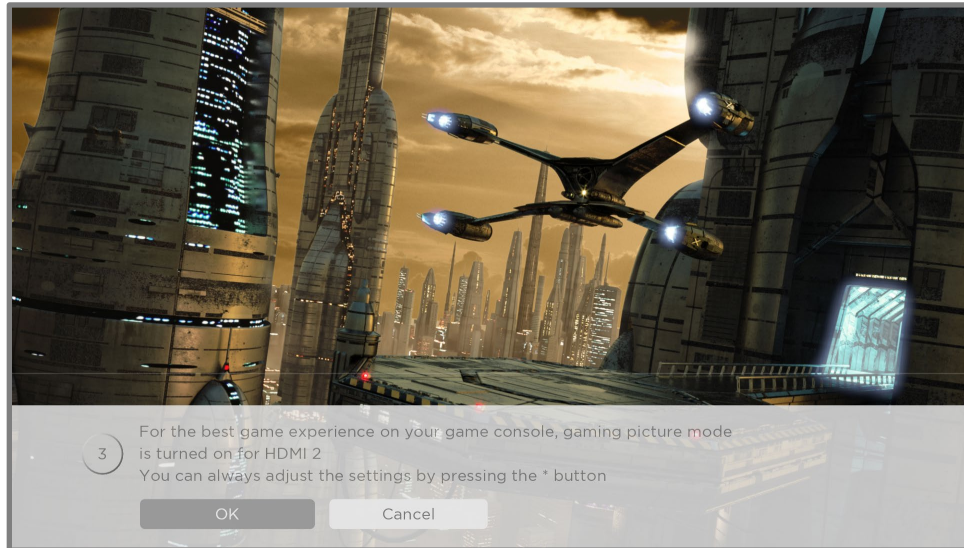
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<sup>1</sup> Certain game consoles, such as the Microsoft Xbox One, do not communicate their identity until you select the input after connecting the console.

- THX Certified game mode

Various combinations of these features are available only on select Roku TV models, and if present, can be disabled by navigating to **Settings > TV inputs** and then selecting the appropriate HDMI input.

When you start playing a game, your TV displays a message at the bottom of the screen to make you aware of the settings that it will use.



Select **Cancel** before the timer runs out to keep the current TV picture settings. For example, you might want to cancel automatic configuration if you are watching a film from your game console.

## Using Roku Voice commands

Roku Voice commands make it fast and easy to control your TV and find entertainment with simple voice commands like “show me comedies.” Control your TV with commands like “switch to game console” or “watch channel seven.” Use the Roku mobile app or a compatible smart speaker to speak commands. When using a smart speaker, add “on my Roku” or, for example, “on my *bedroom* Roku” to the end of the command.

To learn what commands to use, watch for hints that appear at appropriate times. For example, if you are in the **TV settings** menu with the **Sleep timer** command highlighted,

a hint might appear explaining how to use a Roku Voice command to set the sleep timer. You can use a Roku Voice command at any time, without first calling up a menu.

- See what's on TV. Say "Show Guide."
- Jump to a specific channel. Say "Go to seven" to open Live TV on channel 7. Or say, "Sky News." If there are multiple sources of a channel, you'll see a panel where you can choose the one you want.
- Launch streaming channels, switch inputs, or change live TV channels. Say, "Go to Netflix" to open Netflix.
- Set sleep timers. For example, say "Turn the TV off in 30 minutes" or "Go to sleep at twenty-two hundred".
- Go directly to playing a programme whenever your search command can be uniquely identified and the requested content is available at no additional cost to you.<sup>1</sup>
- Say, "Show me 4K films" to see a list of 4K films available across participating streaming channels.
- Use Roku Voice to make entries in a variety of on-screen keyboards. Keyboards that support voice entry have a microphone icon next to the input field. You can say letters, characters, and numbers for an easy way to enter the required information. The TV displays helpful hints at appropriate times to provide guidance.
- Use voice commands to turn the display off (for enjoying streaming music), turn subtitled on or off and to replay the last few seconds of a film or TV programme.
- Control Roku Media Player to play your personal music and show films and photos. Say commands like, "Play classic rock on Roku Media Player," "Skip ahead 20 seconds" or "Play the next song".

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<sup>1</sup> Direct-to-playback commands work with selected streaming channels. Direct playback occurs only when there is a high confidence of match, the content is free or you are already subscribed, and the channel is already added to your Home screen.

## Using Apple Home with Roku TV

Ask Siri on your Apple device to control your Roku TV with just your voice<sup>1</sup>. Say things like “Hey Siri, play jazz on the living room TV” to play music from your iPhone, iPad, Apple Watch, HomePod Mini or Mac on your Roku TV.

Roku TVs also support Apple HomeKit, which allows you to easily and securely control your Roku device while using the Home app or Siri. After installing your Roku TV, set it up with just a few simple steps within the Apple Home app. You can even create your own custom automations and scenes that include HomeKit-enabled accessories, such as your Roku TV, to control your home setting. For more information, see [Apple Home app](#). For details about what Apple HomeKit controls are available with your TV, see the Roku support article, [How to use AirPlay and HomeKit with your Roku® streaming device](#).

## Using Google Home with Roku TV

Use Google Home, Google Pixel phone or the Google Home mobile app to control your Roku TV. You can search for films and TV programmes, launch most channels, control playback, adjust the volume, switch inputs, turn the TV on and off and more. Control multiple Roku devices by including the location of the device in your commands. For example, say “Hey Google, turn off Roku in the bedroom.” For information on linking and controlling your Roku TV, see the Roku support article, [How do I use Google to control my Roku® streaming device?](#)

## Using Amazon Alexa with Roku TV

Use Amazon Echo Dot, Echo Plus, Echo Show, or the Amazon Alexa mobile app to control your Roku TV. You can search for films and TV programmes, launch most channels, control playback, adjust the volume, switch inputs, turn the TV on and off and more. Control multiple Roku devices by including the location of the device in your commands. For example, say “Hey Alexa, mute Roku in the living room.” For information on adding the Alexa Roku skills and controlling your Roku TV, see the Roku support article, [How do I use Amazon Alexa to control my Roku® streaming device?](#)

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<sup>1</sup> Apple AirPlay 2 and HomeKit are supported by all Roku TVs except for hardware IDs beginning with “6” (6XXXX) and “5” (5XXXX).

# Using a Roku Voice Remote (available for separate purchase)

You can purchase a Roku Voice Remote from the Products menu on <https://www.roku.com>.

## Pairing a Roku Voice Remote

Roku Voice remote operate with wireless radio signals and must be paired with your TV. To pair a Roku Voice Remote:

1. If your remote uses replaceable batteries, remove the battery cover from the back of the remote.
2. Depending on your remote model, either:
  - Press and hold down the pairing button on the back for 3 seconds or longer, until the adjacent LED flashes.
  - Hold down **HOME**  and **BACK**  at the same time for 5 seconds, until the adjacent LED flashes.
3. Do one of the following:
  - Turn on the TV using the power button on the TV side or back panel. Pairing occurs as the TV starts up.
  - Use the Roku mobile app or a different remote to navigate to **Settings > Remotes & devices > Pair new device > Remote**.

**Tip:** *If the remote fails to pair with the TV, try installing new batteries or charging the remote, as applicable. Also, it's helpful to hold the remote within two to three feet of the TV to ensure successful pairing.*

## Checking the Roku Voice Remote battery level

You can check the condition of the batteries in your Roku Voice remote at any time by navigating to **Settings > Remotes & devices**, and then pressing **OK** to select your remote below **My paired devices**. With your remote selected, navigate right to **About > Remote** to view its **Battery level**. The resulting screen displays not only the battery level, but also other information that can be useful when you need technical support with your remote.

**Tip:** *When you first turn on the TV, a battery level indicator appears in the upper right corner of the screen for a few seconds.*

## Playing content from USB storage devices

Use Roku Media Player to play personal music, videos and photo files from a personal USB flash drive or hard disk connected to the TV's USB port.

To use this feature, make sure that your media files are compatible with Roku Media Player. To see the latest list of supported formats, view **Help** in the Media Player<sup>1</sup>. Roku Media Player only displays supported file types, and hides file types that it knows it cannot play.

**Note:** *If you do not see Roku Media Player on your Home screen, it might have been uninstalled. You can reinstall it from the Roku Store by using the **Streaming Store** menu option.*

For more information about playing back your personal videos, music, and photos, go to the following link on the Roku website:

[go.roku.com/rokumediaplayer](http://go.roku.com/rokumediaplayer).

## Auto player launch

You can set your TV to automatically open Roku Media Player when you connect a USB drive with a recognisable file system (such as FAT16/32, NTFS, HFS+ or EXT2/3). To configure this setting, from the Home Screen Menu, navigate to **Settings > System > USB media**. Choose from the following options:

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<sup>1</sup> There are many variants of each supported media format. Some variants may not play at all or may have issues or inconsistencies during playback.

- **Auto-launch** – Select **Prompt**, **On** or **Off**, as desired.
  - **Prompt** – (default) Display a prompt each time a recognised USB drive is connected. The prompt provides options to launch Roku Media Player as well as to change future auto-play behaviour.
  - **On** – Always launch Roku Media Player whenever you connect a recognised USB drive.
  - **Off** – Never launch Roku Media Player automatically.
- **Launch channel** – Select the app you want to use to play back media files.

## Playing content from local network media servers

Roku Media Player can play personal video, music, and photo files from a media server on your local network. Media servers include personal computers running media server software, such as Plex or Windows Media Player, network file storage systems that have built-in media server software and other devices that implement the specifications of the Digital Living Network Alliance. Some servers do not fully implement the DLNA specification but are UPNP (Universal Plug and Play) compatible. Roku Media Player can connect to them as well.

Some media servers can convert files into Roku compatible formats. Digital Rights Management (DRM)-protected content is not supported.

## Setting up a payment method

For channels that allow you to pay through your linked Roku account, you can enter a payment method directly on your TV. Entering a payment method on your TV means that you don't need to go to a computer or mobile device to set up a payment method.

To add a payment method:

1. From the Home Screen Menu, navigate to **Settings > Payment method > Add payment method**.
2. Follow the prompts to update your payment method by selecting one of the listed options.

**Note:** *If you have already set up a payment method on my.roku.com, that payment method is identified here in such a way as not to expose any personal data. You can use this screen to change your payment method, if desired.*

3. Select **Save card**, and then press **OK**.

To manage your saved payment method and to see other payment methods, log in to your account at <https://go.roku.com/pay>.

## Using your TV on a restricted public network

Hotels, school halls of residence, conference facilities and similar locations with public wireless Internet access often require you to interact with a web page to authenticate your access. These types of networks are called *restricted public networks*. When you select a network of this type, the TV automatically detects that additional information is needed and prompts you through using another wireless device to supply the requested information.

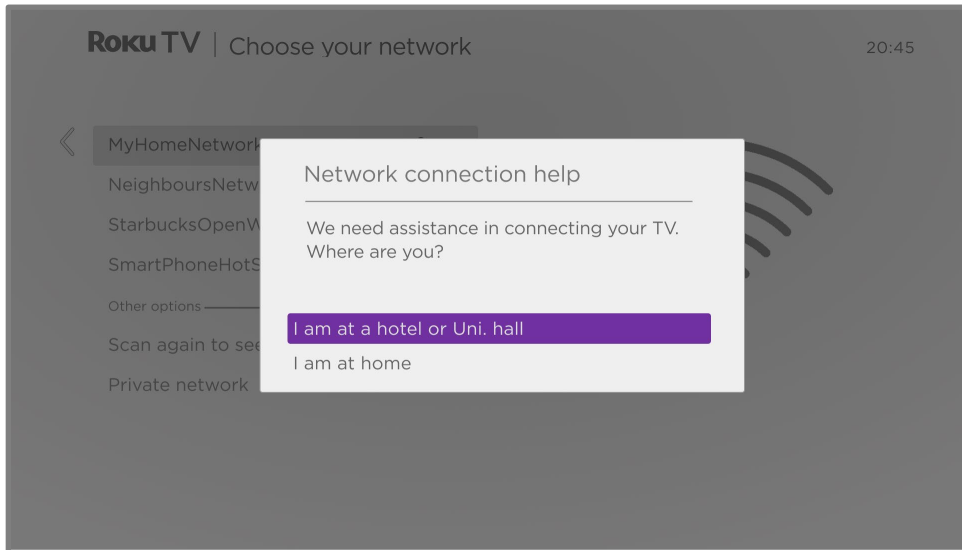
### About using your TV on a restricted public network

Here are some points to keep in mind when using your TV on a restricted public network:

- Using your Roku TV on a hotel or other public network requires wireless availability and a network-connected mobile phone, tablet, or computer to authenticate access to your wireless access point.
- You will need your Roku TV remote.
- Some content might be limited or unavailable if you try to connect outside your home country due to geo-filtering.

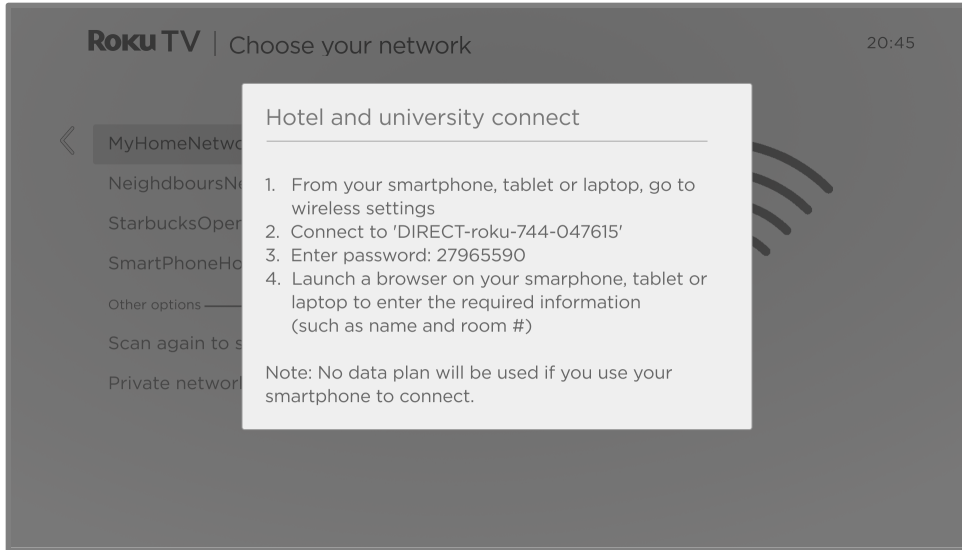
## Getting your Roku TV online on a restricted public network

1. When setting up a network connection (either during Guided Set-up or using **Settings > Network > Set up connection**), the TV automatically detects that you are connecting to a restricted network and displays the following prompt:



**Tip:** Your TV can connect to a restricted network only if **Enable “Device connect”** is selected in **Settings > System > Advanced system settings**. (**Device connect** is enabled by default, but if you have disabled it, the TV cannot complete the connection.)

2. After selecting the correct network, highlight **I am at a hotel or hall of residence**, and then press **OK**. The TV prompts you to use your mobile phone, tablet, or laptop to complete the connection.



3. Use a mobile phone, tablet, or wireless-enabled computer to detect wireless networks. In most cases, you can simply open the device's Wi-Fi Settings or Network Settings screen to start scanning.

**Note:** *The mobile phone, tablet or computer must be on the same wireless network to which you are connecting the TV.*

4. Connect to the network named on your TV screen.

**Note:** *The previous step connects your mobile phone, tablet, or computer directly to the TV. No connection charges apply and the connection does not impact your device's data plan.*

5. The wireless connection process prompts you for a password. Enter the password as shown on the TV screen.
6. Start the web browser on your mobile phone, tablet, or computer. When you attempt to open any web page, the restricted connection will prompt you for whatever information it needs. In most cases, you must agree to terms and conditions, provide identifying information, or enter a password, PIN, or room number to proceed. The information requested depends on the organisation that controls the wireless connection.
7. After you enter the requested information, the TV automatically proceeds to complete its connection and resumes normal operation.
8. If the TV prompts you to link to your Roku account, use your mobile phone, tablet, or computer to activate your Roku TV.

## Opting out of HbbTV

Hybrid Broadcast Broadband TV (HbbTV) is enabled by default, and provides interactive television services over both broadcast signals and your Internet connection, if any. You can change the following settings by navigating from the Home Screen Menu to **Settings > TV Inputs > Live TV > HbbTV**:

**Enable HbbTV** - Highlight this option and press **OK** to clear the check box and disable HbbTV.

**Do not track** - Highlight this option and press **OK** to change the tracking options. Choose between the following options:

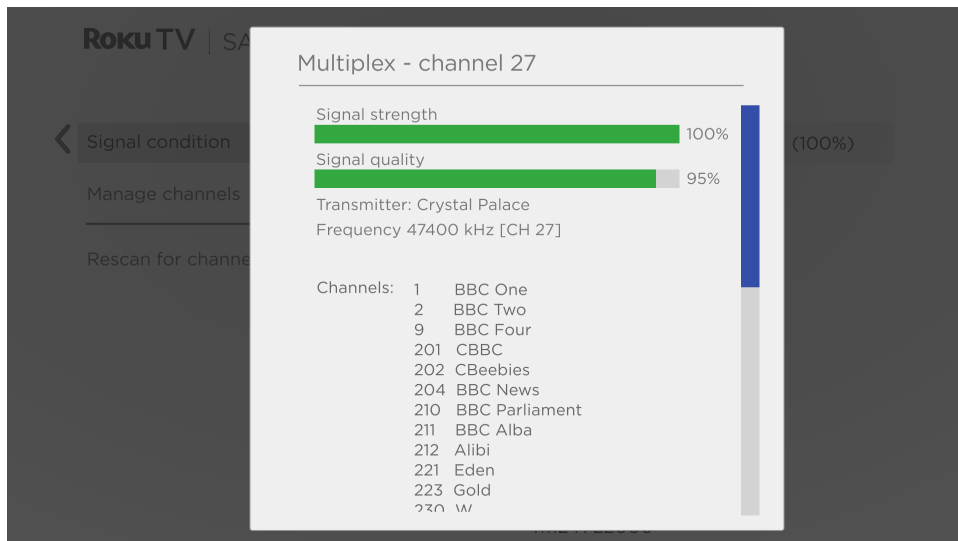
- **Not set** - Your TV will not share your tracking preference with HbbTV apps.
- **On** - Your TV will tell HbbTV apps that you do not want your behaviour tracked. However, whether HbbTV apps honour this setting is voluntary.

# Checking signal condition

You can check the signal condition of the TV broadcasts you receive over your TV aerial. Doing so can help you troubleshoot reception issues and take corrective action; for example, repositioning your aerial or adding a signal amplifier.

To check signal condition:

1. From the Home Screen Menu, navigate to **Settings > TV inputs > Live TV > Signal condition**. If your TV has a satellite tuner, select **Aerial** or one of the listed satellites and then navigate right and select **Signal condition**.
2. Highlight one of the channel multiplexes in the right column. A multiplex is a collection of channels coming from a single broadcast location. The highlighted multiplex shows its signal strength adjacent to the channel number.
3. Press **OK** to display the signal condition details.



4. Make any adjustments to your aerial as needed. The signal strength and signal quality indicators will increase as you find the optimum position for your aerial. By trying different multiplexes, you can find the position that provides the best signal across all channels or optimise one multiplex over the others if that is your preference.

# Using Apple AirPlay and the Apple Home app

## Apple AirPlay

AirPlay lets you share videos, photos, music and more from your iPhone, iPad, or Mac. To use AirPlay, your Roku TV must be on the same wireless network as your Apple device<sup>1</sup>. To configure your preferred AirPlay security settings, navigate to **Settings > Apple AirPlay and HomeKit** from your Roku TV home screen. Depending on the AirPlay settings you select, you may be required to enter a password on your Apple device to initiate an AirPlay session on your Roku TV.

## Other AirPlay things to try

- Screen mirroring from an iOS device.
- Screen mirroring from a Mac.
- Using your Roku TV as an extended Mac display.
- Playing synchronised music on multiple AirPlay 2-enabled devices, including Roku TVs.

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<sup>1</sup> iPhone, iPad, or iPod touch with iOS 12.3 or later. Mac with macOS Mojave 10.14.5 or later.

# Apple Home app

Apple HomeKit controls compatible smart home lights, locks, thermostats, and other devices, including Roku TVs. The Apple Home app lets you add your Roku TV to your Apple HomeKit ecosystem. You can also interact with HomeKit-enabled devices by using Siri from your iPhone, iPad, Apple Watch, HomePod or Mac.

To enable your Roku TV to work with the Apple Home app:

1. From your TV's Home screen, navigate to **Settings > Apple AirPlay and HomeKit**.
2. Under **HomeKit**, select **Set Up**. Your TV will display a unique QR code.
3. From your Apple device, open the Apple Home app and select **Add Accessory**.
4. Use the Apple Home app to scan the QR code displayed on your TV and follow the instructions.

## Some Apple HomeKit things to try

On your Apple device, say:

- "Hey Siri, play jazz in the living room."
- "Hey Siri, mute the TV in the office."
- "Hey Siri, turn off the TVs in my home."

Add your Roku TV to an Apple Home scene.

Find more ideas at <https://www.apple.com/uk/home-app/>.

# Adjusting TV settings

You can adjust most picture and sound settings while you are watching a programme by pressing **STAR \*** to open the **TV settings** menu. There are some additional picture and sound settings in the main **Settings** menu.

In most cases, the changes you make apply only to the input you are using. Live TV, each HDMI® input and the AV input have their own settings that the TV remembers when you return to that input. The TV also separately remembers the settings you specify while viewing streaming content.

## Main Settings menu

Use the main **Settings** menu to adjust overall TV settings. Press **HOME**  to go to the Home Screen Menu, and then navigate to **Settings > TV picture settings**.

You can adjust the following overall TV picture settings from the **Settings screen**:

- **TV brightness** – Provide a better viewing experience in darker or brighter rooms. Increases or decreases the TV's general brightness across all TV inputs.

**Note:** *This setting is identical to the **TV brightness** setting you can access in the **TV settings** menu while watching a programme.*

- **HDR/Dolby Vision notification** – *Only on certain models:* Controls whether the TV displays a notification in the upper right corner of the screen for a few seconds when HDR or Dolby Vision™ content begins to play.
  - **On** – The TV displays a notification when HDR or Dolby Vision™ content begins to play.
  - **Off** – The TV does not display a notification when HDR or Dolby Vision™ content begins to play.

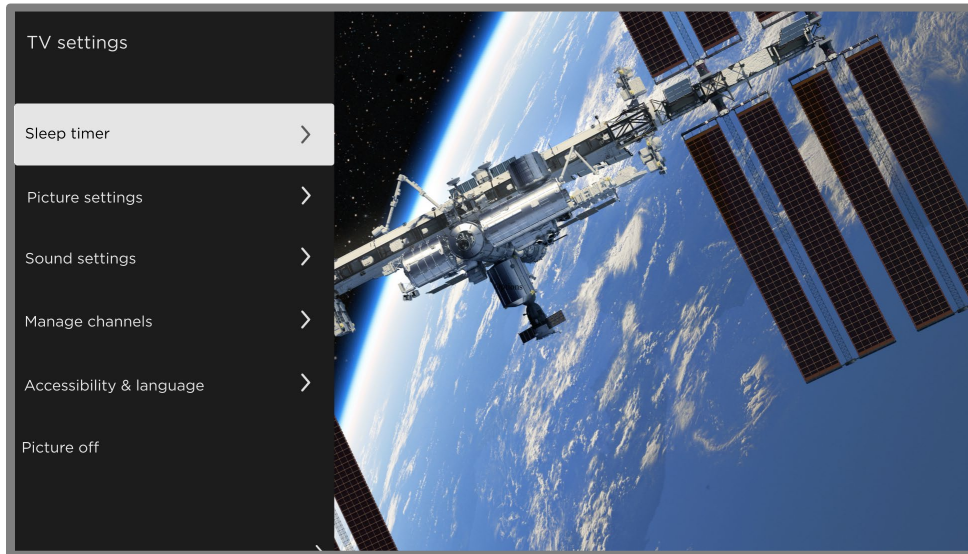
**Note:** *This setting does not affect the HDR or Dolby Vision™ notification that always appears in the programme information banner. Press **OK** while watching a programme to open the programme information banner.*

- **Game mode notification** – *Only on certain models connected to compatible game consoles, your TV automatically switches to game mode. This setting determines how often the TV shows a notification that game mode has been activated.*
  - **Always** – Show a notification every time the TV switches game mode on.
  - **Once per session** – Show a notification only the first time the TV switches game mode on during a TV viewing session.
  - **Off** – Do not show game mode notifications.
- **Settings per input** – Lists each TV input. Select an input, and then press **STAR \*** to display the **TV settings** menu where you can adjust the input's settings while watching the video and listening to the sound from that input.

**Tip:** *You don't have to go to the main **Settings** menu first – you can display an input's **TV settings** menu and adjust its settings whenever you are watching the input by pressing **STAR \***.*

## TV settings menu

The **TV settings** menu provides settings for controlling the appearance of the picture and the quality of the audio for each TV input. To view the **TV settings** menu, press **STAR \*** whenever you are watching a TV input or streaming a video.



### TV settings menu

**Tip:** Some streaming channels assign **STAR \*** to a different function or to no function at all), meaning this button will not open the **TV settings** menu. In these cases, use a different channel to configure options. The selected settings remain active for all streaming channels.

Press **UP** or **DOWN** to highlight a setting, and then press **OK** or **RIGHT** to see the options for the setting. You'll see the changes you make right away in picture appearance or audio quality.

- [Sleep timer](#)
- [Picture settings](#)
- [Sound settings](#)
- [Accessibility & language](#)
- [Picture off](#)

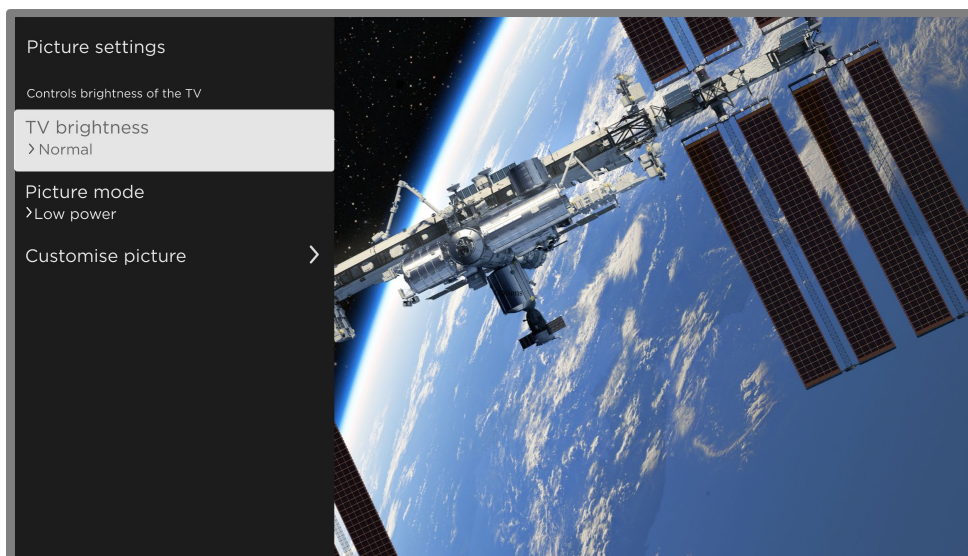
**Tip:** To dismiss the **TV settings** menu, just wait a few seconds without pressing any buttons. Or press **STAR \*** again to dismiss the menu immediately.

## Sleep timer

Opens the **Sleep timer** menu where you can set a timer that turns off the TV after the specific amount of time. *This setting remains in effect even if you stop watching the current input.*

## Picture settings

The **Picture settings** menu adjusts the appearance of the picture for the active input. To access picture settings, press **STAR \*** to display the **TV settings** menu, then select **Picture settings**. The options you see vary depending on the programme source.

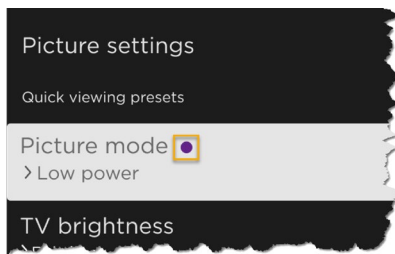


Picture settings menu

- **TV brightness** – Overall brightness of the picture. *This setting applies to all TV inputs and is identical to the **TV brightness** setting under **Settings > TV picture settings**.*
- **Picture mode** – Picture pre-sets for various viewing preferences. For example, selecting **Vivid** sets **Brightness**, **Contrast**, **Sharpness**, and other values to produce a very vibrant picture. Selecting **Film** changes the settings to produce a picture suitable for enjoying films in a darkened room. However, we recommend that you let the TV decide based on the content you are watching by selecting **Roku Smart Picture**.

**Tip:** If you make changes to individual picture settings, these settings are saved for the current input and the current **Picture mode**. In this way you can, for example, individually set the HDMI 1 input's **Film** picture mode to use different settings than the HDMI 2 input's **Film** picture mode, and different settings than the Live TV input's **Film** picture mode.

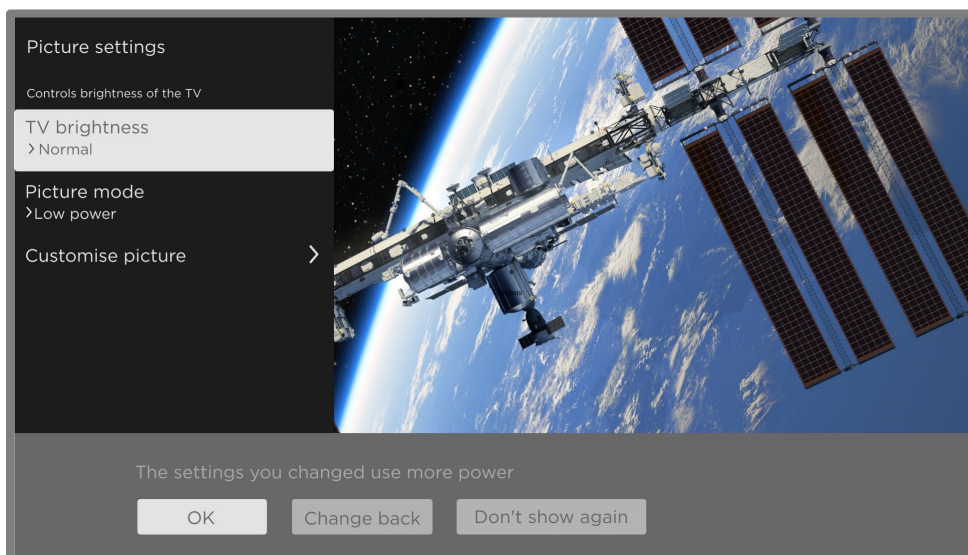
**Note:** If you change the settings of a **Picture mode**, a small purple dot appears to the right of **Picture mode**.



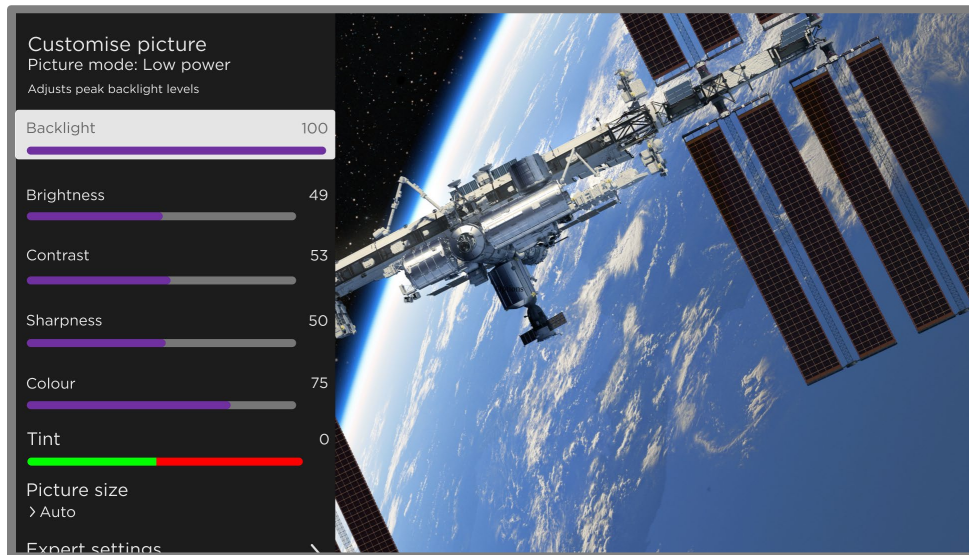
Use **Reset picture settings**, described below, to return the input's selected picture mode to its default settings.

- **Customise picture** – Opens the [Customise picture menu](#), where you can adjust various aspects of the picture quality.

**Note:** Whenever you change a picture or power setting that causes the TV to consume more power, the TV displays an EU-mandated power consumption notification. This notification remains on the screen until you dismiss it by selecting one of the options.



## Customise picture menu options

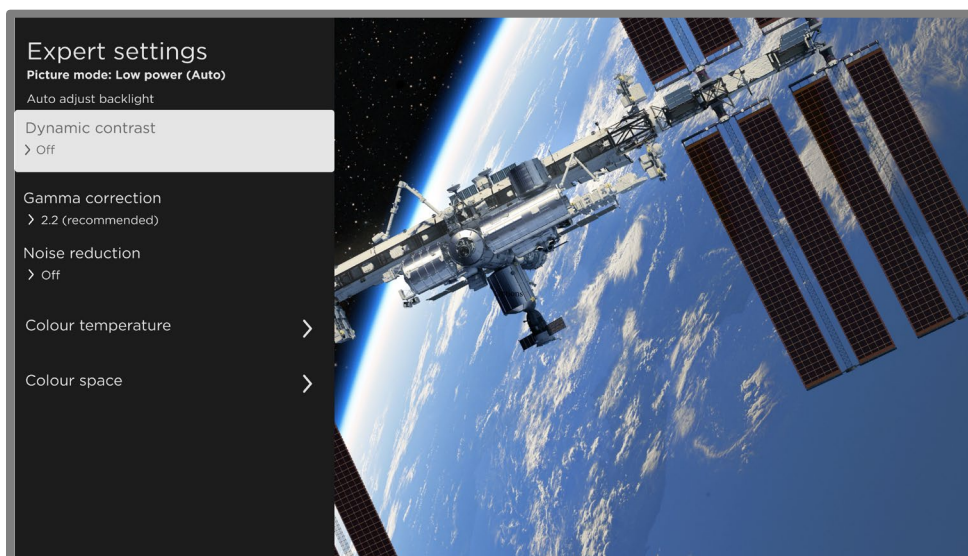


### Customise picture menu

- **Backlight** – Adjusts the overall light intensity of the screen.
- **Brightness** – Adjusts the dark level of the picture.
- **Contrast** – Adjusts the white level of the picture.
- **Sharpness** – Adjusts the sharpness of edges in the picture.
- **Colour** – Adjusts the saturation of colours in the picture. A setting of 0 removes all colour and displays a black and white picture.
- **Tint** – Adjusts the colour balance from green to red to obtain accurate colours in the picture.
- **Picture size** – Aspect ratio of the picture, enabling you to view a picture in its original format, or zoom or stretch it to fill the screen. The **Auto** setting has been found to produce the best picture in most cases.
- **Game mode** – *Only on HDMI® and AV inputs:* Enables less image processing resulting in less input lag, which improves viewing of action games. Also see [Variable refresh rate \(VRR\)](#).

- **Auto low latency mode (ALLM)** – *Only on certain models:* Detects when certain game consoles are connected to an **HDMI** input, and then automatically configures the best settings when that input is selected. When ALLM is active, the manual **Game mode** setting is not available. Note that there is no ALLM menu option.
- **Expert settings** – Opens the [Expert settings menu](#) where you can adjust fine details of picture quality.
- **Reset 'mode name' settings** – Returns all picture settings for the input's currently-selected **Picture mode** to their original values.
- **Apply settings to all inputs** – Applies the settings you have made in the current **Picture mode** to all TV inputs.

## Expert settings menu options



Expert settings menu, typical

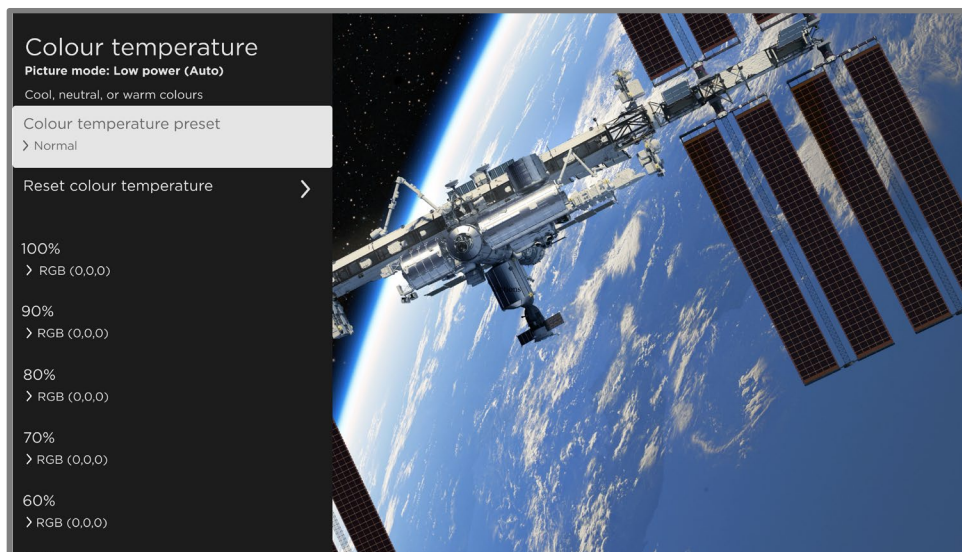
**Notes:** *Certain picture settings vary by brand and model. Not all settings are available on all TVs. Names of certain settings also vary by brand and might differ from the names listed here.*

- **Dynamic contrast** – *Only on certain models:* Automatically adjusts the backlight level to achieve the optimum contrast and prevent excessive differences between light and dark areas of the screen.

- **Local dimming** – *Only on certain models.* Sets the amount of dimming applied to multiple areas of the screen’s backlight intensity. This setting can make dark areas darker without affecting the brightness of light areas.
- **Micro contrast** – *Only on certain models.* Improves image contrast.
- **Action Smoothing** – *Only on certain models. Your model might use a different name for this option.* Adjusts the amount of motion processing applied to the video signal. A higher setting results in more smoothing, but can cause undesirable picture artifacts in certain types of content. Each **Picture mode** has a different default setting.
- **Natural Cinema** – *Only on certain models. Your model might use a different name for this option.* Reduces “judder” often present when 24 frame-per-second films are upscaled to TV standard frame rates. **Natural Cinema** mode is **On** by default in Film and **HDR Dark** modes, and **Off** by default in other modes.
- **Action Clarity** – *Only on certain 120Hz models. Your model might use a different name for this option.* Reduces blur in fast-moving images such as sports.
- **LED Motion Clarity** – *Only on certain models that also have the local dimming feature. Your model might use a different name for this option.* Reduces motion blur caused by the screen refresh rate. Enabling this feature inserts black frames between picture frames, providing viewing improvements for fast moving games and sports, but reducing the brightness of the picture. Select **Low, Medium, High,** or **Off** to achieve the desired picture quality balance.
- **Gamma correction** – Adjusts how smoothly the picture transitions from black to white, thereby adjusting the contrast of shadows and midtones. Choose from among the listed values to achieve the desired picture quality.
- **Noise reduction** – Adjusts the amount of video noise that the TV filters out of the picture. Choose the setting that produces the best picture according to the type of programme you are watching—typically **Off** for high quality programmes and one of the other settings for older, low-definition programmes. Using noise reduction in a programme that doesn’t need it can result in a lower quality viewing experience.

- **Colour temperature** – Opens the [Colour temperature menu](#) where you can adjust the overall colour tones in the picture or perform a custom 11 point white balance.
- **Colour space** – Opens the [Colour space menu](#) where you can perform an advanced colour space calibration.

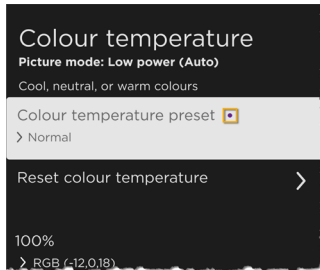
## Colour temperature menu options



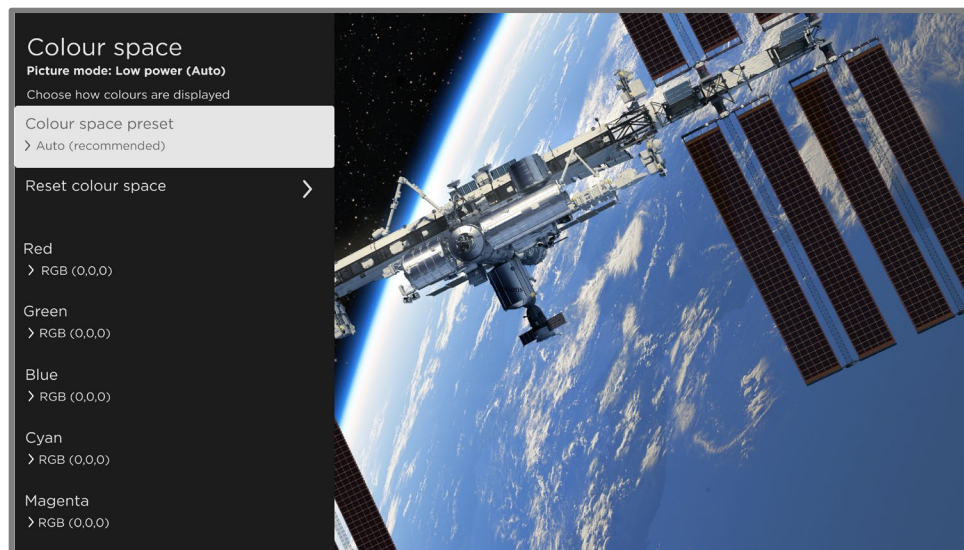
### Colour temperature menu

- **Colour temperature preset** – Adjusts the overall colour tones in the picture from **Normal** to slightly more bluish (**Cool**) to slightly more reddish (**Warm**). If you are watching Dolby Vision content, the option shows **Dolby Vision** and cannot be changed.
- **Reset colour temperature** – Resets any custom white balance settings you have made to the current **Colour temperature preset**. Cannot be accessed if you are watching Dolby Vision content.
- **11-point white balance settings** – Lists 11 white balance points from **5%** to **100%**. For each white balance point, you can specify custom red, green, and blue intensities to achieve perfect grey tones at each brightness level for the currently-selected **Colour temperature preset**. Correctly adjusting these settings requires the use of special equipment, and so we do not recommend that you adjust these settings without proper equipment. These values cannot be adjusted if you are watching Dolby Vision content.

**Note:** Changing the 11-point white balance settings affects the currently-selected **Colour temperature preset** only. The change to the preset is indicated by a small purple dot to the right the menu option, as shown in the following illustration:



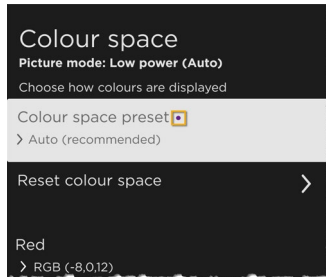
## Colour space menu options



### Colour space menu

- **Colour space preset** – Adjusts the colour space to **Auto (recommended)**, **Native**, or **Custom**. Choose **Custom** if you want to manually change the individual colour space values.
- **Reset colour space** – Resets any custom colour space settings you have made.
- **Individual colour space settings** – Lists six colour values. These settings are not available unless you set **Colour space preset** to **Custom**. For each colour value, you can specify custom red, green, and blue intensities to achieve perfect colour tones. Correctly adjusting these settings requires the use of special equipment, and so we do not recommend that you adjust these settings by without special equipment.

**Note:** Changing the factory-preset colour space settings affects only the **Custom Colour space preset** option.. The change to these settings is indicated by a small purple dot to the right the menu option, as shown in the following illustration:



## Variable refresh rate (VRR)

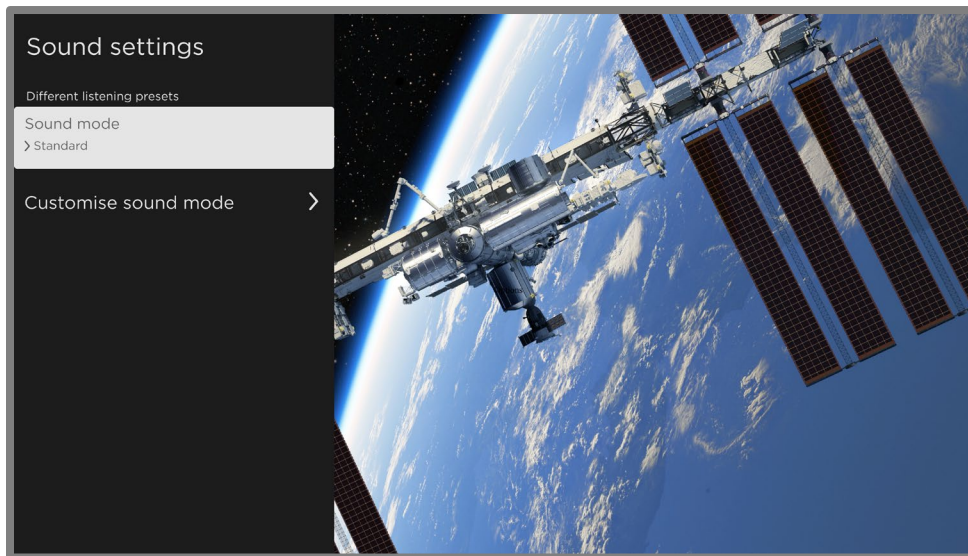
*Only on certain models.* Variable refresh rate (VRR) allows a compatible game console or computer connected via HDMI to control the refresh rate of the TV. This feature helps to ensure that the TV does not begin to display a video frame until the video source has completely rendered it. The result is smoother image animation with a lower instance of stutter or tearing. This feature requires the following conditions:

- **Variable refresh rate** is turned **On** in the HDMI settings for the input. This setting is **Off** by default.
- The **HDMI mode** is set to **Auto** or **HDMI 2.0** in the HDMI settings for the input.
- **Game mode** is enabled.
- The connected device supports VRR.

# Sound settings

The **Sound settings** menu adjusts the sound qualities of the TV. To access sound settings, press **STAR \*** to display the **TV settings** menu, then select **Sound settings**.

**Note:** *Most sound settings do not affect the sound that you hear from a connected receiver or headphones. Also, the **Sound settings** option is unavailable when you are using the private listening feature through the Roku mobile app or (on certain models) through a Roku Voice Remote or Bluetooth headphones.*



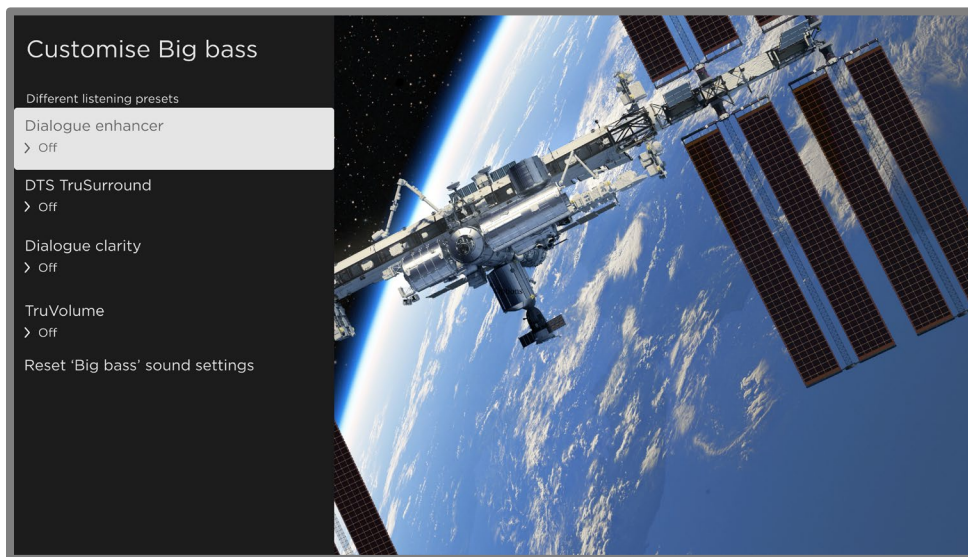
**Sound settings** menu

- **Sound mode** – Preset sound modes to make programmes sound their best. If you would rather let the TV decide how to set the sound based on the programme content, select **Auto (recommended)**.
- **Customise sound mode** – Opens the [Customise mode name menu](#), where you can adjust various aspects of the sound according to the features available on your TV model.

## Customise *Mode name* menu options

Your TV model might have any one of the following sound settings available in the **TV settings** menu

- [Dolby® Audio Processing](#)
- [DTS® TruSurround / DTS® Studio Sound](#)
- [Volume mode](#)
- [Roku premium audio products](#)



Typical **Customise *Mode name*** menu

## Dolby® Audio Processing (certain models only)

- **Virtual surround** (*Only on certain models*) – Simulates surround sound. Sometimes the effect interferes with dialogue clarity. Use the **Dialogue enhancer** option to compensate.
- **Dialogue enhancer** – Improves the clarity of speech.
- **Volume levelling** – Smooths out the high and low sounds.
- **Dolby AC-4 Dialogue Enhancement** – *Only on certain models*: Enhances dialogue in content that supports the AC-4 audio format.
- **Reset *Sound mode* sound settings** – Returns **Virtual surround**, **Dialogue enhancer** and **Volume levelling** settings to their default settings for the selected **Sound mode**.

**Note:** *Dolby Atmos<sup>®</sup> decoding is available only when using the built-in TV speakers. Is not available when using external speakers.*

## DTS<sup>®</sup> TruSurround / DTS<sup>®</sup> Studio Sound (certain models only)

- **DTS TruSurround** – Simulates surround sound. Sometimes the effect interferes with dialogue clarity. Use the **Dialogue clarity** option to compensate.
- **Dialogue Clarity** – Improves the clarity of dialogue when you are using the DTS TruSurround feature.
- **TruVolume** – Minimises annoying volume fluctuations in programmes.
- **Dolby AC-4 Dialogue Enhancement** – *Only on certain models:* Enhances dialogue in content that supports the AC-4 audio format.
- **Reset “Sound mode” sound settings** – Returns **DTS TruSurround, Dialogue Clarity** and **TruVolume** settings to their default settings for the selected **Sound mode**.

## Volume mode (certain models only)

- **Off** – Content volume is unmodified.
- **Levelling** – Provides a consistent volume level across different types of content.
- **Night** – Soft sounds are increased while loud sounds are decreased, making it easier to hear your TV at night without disturbing others.
- **Dolby AC-4 Dialogue Enhancement** – *Only on certain models:* Enhances dialogue in content that supports the AC-4 audio format.

## Roku premium audio products

Roku premium audio products are available for separate purchase. You can connect them to any Roku TV model. When you do, the **Sound settings** menu on the TV provides direct access to the sound settings of the connected Roku audio product(s). For more information, see [Roku Streambar®](#).

Although the sound settings vary depending on the connected product and its current feature set, following are examples of typical settings that you can control directly from your TV:

- **Volume mode** – Modes for normal listening, volume levelling and night listening.
- **Speech clarity** – Makes voices easier to hear above the rest of the programme.
- **Expanded stereo** – Simulates surround sound.
- **Bass** – Adjusts the level of low frequency sounds.
- **Treble** – Adjusts the level of high frequency sounds.
- **Virtual surround** – Enhances the stereo sound from the soundbar to simulate surround sound.
- **Dolby AC-4 Dialogue Enhancement** – *Only on certain models:* Enhances dialogue in content that supports the AC-4 audio format.
- **Reset sound settings** – Returns all sound settings to their defaults for the selected **Sound mode**.

## Manage channels

You can designate favourite channels and edit your channel lineup in the **Manage Channels** menu.

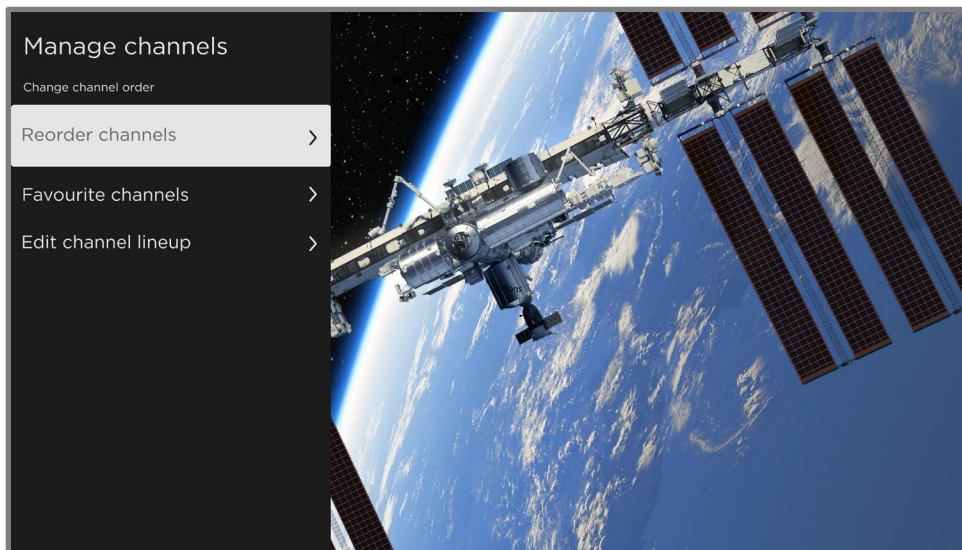
### Notes:

- *On Freely TVs*, you can manage channels only for satellite channels, but not for aerial channels.
- *On Freeview Play TVs*, you can manage channels on both satellite channels and aerial channels.

You can navigate to the **Manage Channels** menu in several ways:

- From the Home screen menu, navigate to **Settings > TV inputs > Live TV > Manage channels**, and then select **Manage all channels** and press **OK**.
- While watching a live TV programme, press **STAR \*** to display the **TV settings** menu, and then navigate to **Manage channels** and press **OK**.

Next, in the **Manage Channels** menu, select **Reorder channels**, **Favourite channels**, or **Edit channel lineup**.

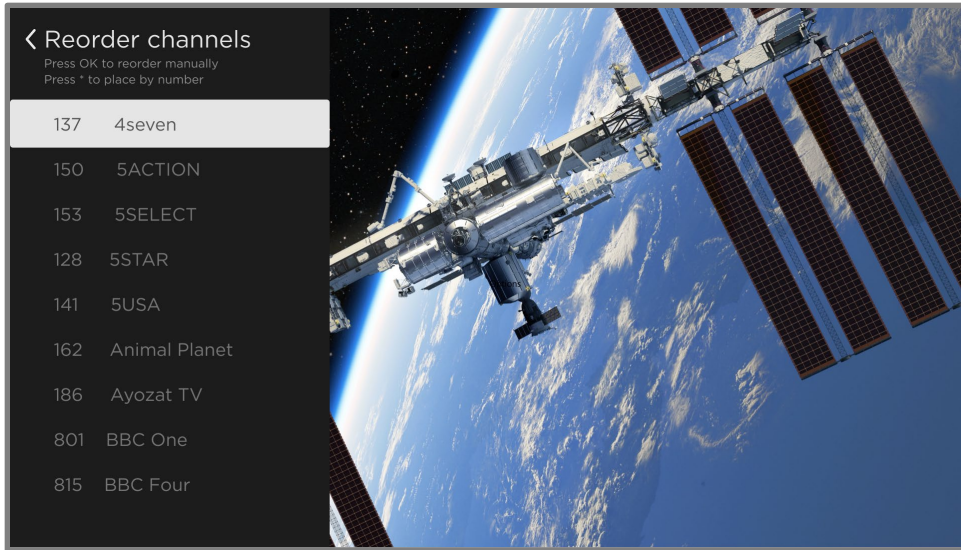


## Reorder channels

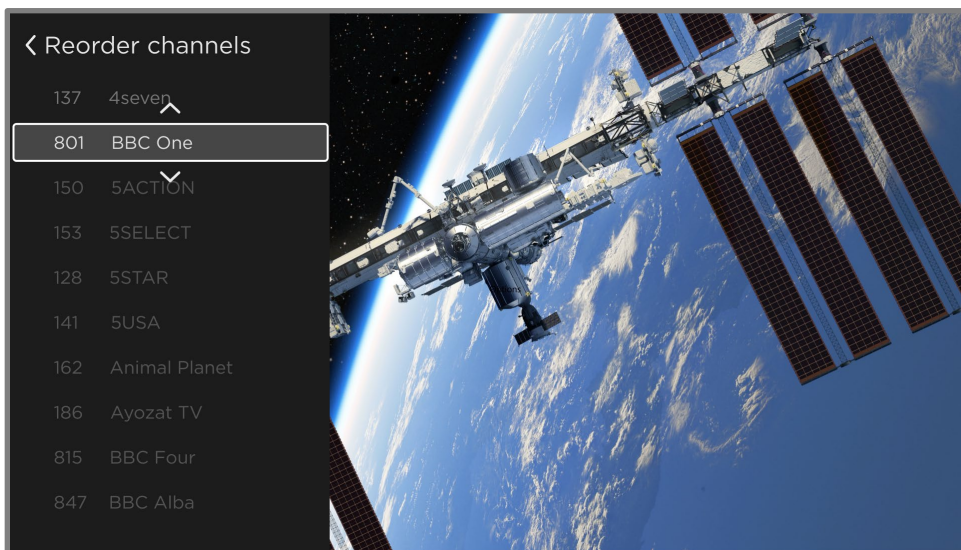
*Only on models with satellite tuners and only in satellite channel lists, use the **Reorder channels** menu to change the order when changing channels and the sequence in which channels appear in the programme guide.*

**Note:** You can reorder channels only in a satellite channel list.

1. Press **UP** or **DOWN** to highlight a channel, and then press **OK** to begin select the highlighted channel. The video and audio of the channel you highlight continues to play throughout the reorder process.



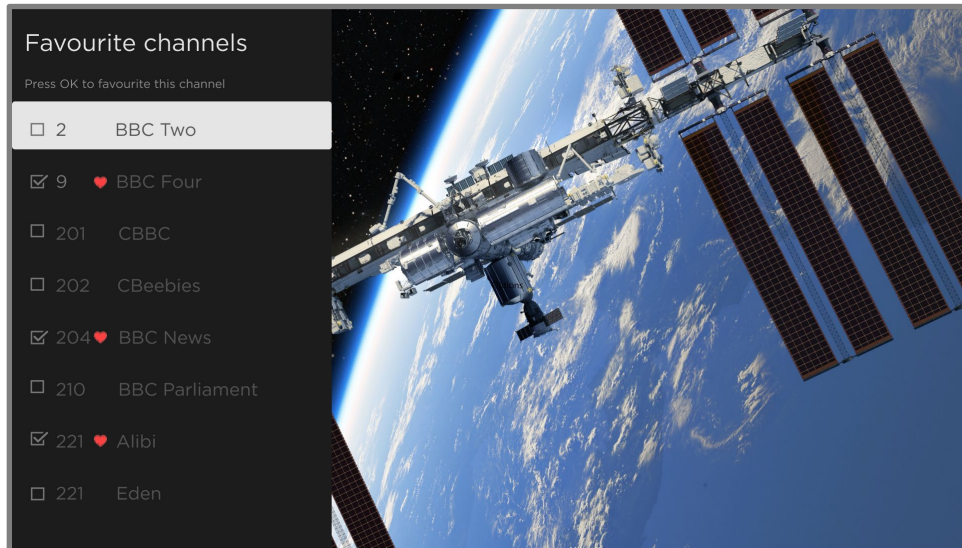
The channel highlight changes to indicate that it can be moved up or down in the list:



2. Press **UP** or **DOWN** to move the highlighted channel in the corresponding direction. Alternatively, use the number buttons on the remote control to quickly move the channel to the specified number.
3. When you have moved the channel to the desired position, press **OK**.
4. Repeat these steps to reorder other channels.

## Favourite channels

Use the **Favourite channels** menu to designate any number of channels as your favourites.



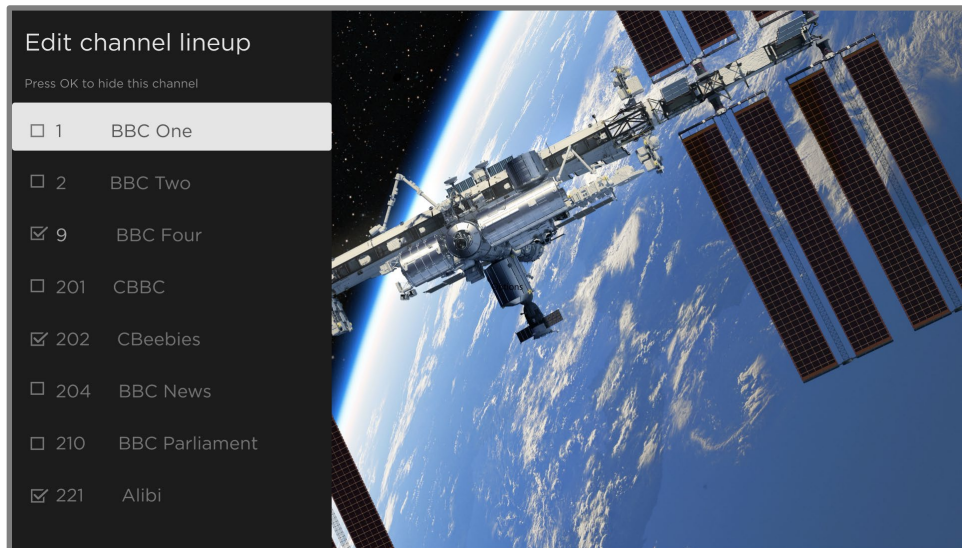
Press **UP** or **DOWN** to highlight a channel, and then press **OK** to select or clear its check box. A **FAVOURITE** ❤️ symbol appears next to each channel you designate as a favourite.

**Tip:** *Pause for a few seconds for the TV to tune to the highlighted channel. You then can view and hear the channel to decide whether you want to make it a favourite.*

**Note:** *If you've enabled parental controls and the programme on the current channel is blocked, you won't see a picture or hear sound while using the **Favourite channels** menu.*

## Edit channel lineup

When you scan for channels described in [Setting up live TV](#), the TV adds all the channels with good signals that it can detect in your area. At this point, you might have more channels than you want in your channel list. Use the **Edit channel lineup** menu to hide any channels that you do not want in your channel list.

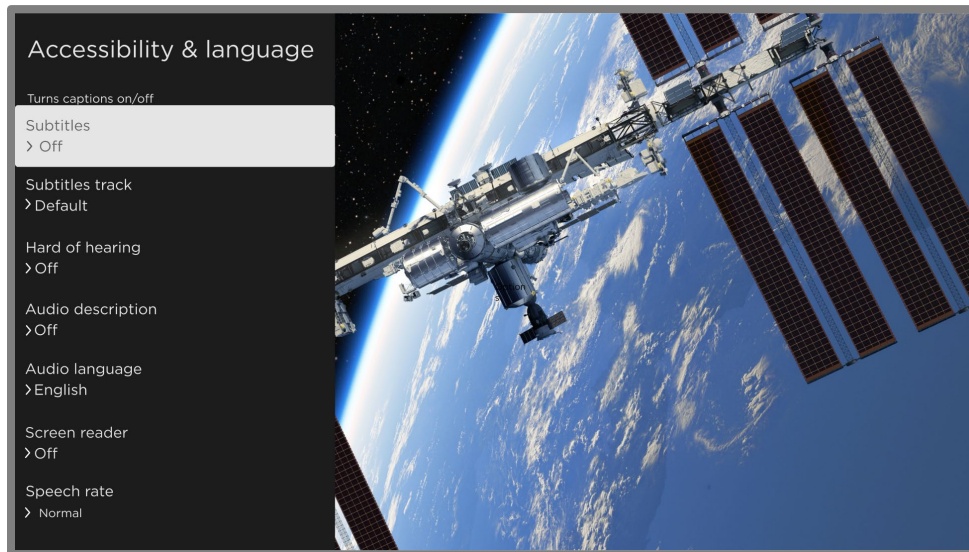


Press **UP** or **DOWN** to highlight a channel, and then press **OK** to select or clear its check box. Channels with check marks are hidden in the programme guide and cannot be tuned.

**Tip:** *Pause for a few seconds for the TV to tune to the highlighted channel. You then can view and hear the channel to decide whether you want to hide it. If you've enabled parental controls and the programme on the current channel is blocked, you won't see a picture or hear sound while using the **Edit channel lineup** menu.*

# Accessibility and language

The settings on the **Accessibility & language** menu enable you to change the TV's accessibility settings without leaving the programme you are watching. These settings are also available on the Home Screen Menu under **Settings > Accessibility**.



**Accessibility & language** menu

**Tip:** Some streaming channels assign **STAR\*** to a different function, meaning this button will not open the **TV settings** menu. In these cases, use a different channel to configure accessibility options.

## Accessibility & language menu settings

- **Subtitles** – Controls when you see subtitles. *This setting is only available for broadcast and streaming/media player videos. Any set value remains in effect across these sources.*
  - **Live TV** – Set subtitles to off, always on, on only when the TV sound is muted or on only during instant replay (when Live TV Pause has been enabled).
  - **AV input** – Set subtitles to off, always on or on only when the TV sound is muted.
  - **Streaming video channel or media player** – For streaming content that provides subtitles, set subtitles to off, always on, on only when the TV sound is muted or on only during instant replay (for streaming content that

supports instant replay). Note that some streaming channels have other methods for turning subtitles on and off. In these cases, the **Subtitles** option does not appear on the **TV settings** menu.

- **Subtitles track** – Selects which subtitle language to display from among those that are provided in the content.

**Note:** *If you are using a Teletext service that is available in multiple languages, the **Subtitles language** setting controls the Teletext language.*

- **Hard of hearing** – Select whether to include descriptions of non-dialogue audio, such as sound effects, within the subtitles. *This setting applies only to broadcast TV.*
- **Audio description** – Enables audio description and adjusts the volume relative to the TV volume. Choose **Off**, **Low**, **Medium**, or **High**.
- **Audio language** – Choose from the list of audio languages available in the programme.
- **Screen reader** – *Present only when the TV **Language** is set to **English**.* Turns the screen reader on or off. The screen reader is a text-to-speech user interface to help you navigate the Roku user interface. When enabled, it reads out text, menus, and other on-screen items.

**Accessibility:** *If **Screen reader shortcut** is enabled, you can enable or disable the screen reader by pressing the **STAR \*** four times in quick succession. (**STAR \*** is located directly below the purple directional pad on the right side of the Roku remote.)*

- **Speech rate** – Selects the speed at which the screen reader speaks.
- **Screen reader volume** – Sets the volume of the screen reader in relation to the main TV volume.
- **Screen reader pitch** – Select the desired pitch of the screen reader voice.
- **Screen reader shortcut** – Enables or disables the screen reader shortcut feature. When disabled, pressing **STAR \*** four times in quick succession does not enable or disable the screen reader.

- **Teletext** – Provides text and graphical news and information in certain markets. Not available in the UK, so option always displays **No service**.

## Picture off

Select **Picture off** to turn off the screen while continuing to play the sound. You might want to use this feature when listening to music or podcasts, or at any other time that you do not want to see the TV screen.

When you want to turn the picture back on, press **OK**. Or, if you turn off the TV while the screen is off, it comes on again the next time you turn on the TV.

# Searching for something to watch

Searching for films and programmes across many popular streaming channels is one of the unique features of your Roku TV. Within a single search operation, you can search by:

- Film name
- TV programme name
- Actor or director name
- Streaming channel name
- Genre, including the special genres, “free” and “4K”.
- Game name

**Note:** *Roku Search searches across many, but not all, popular streaming channels. The actual channels it searches vary by locale.*

## How do I search?

You can search in several different ways:

- By using an on-screen keyboard that you navigate using the purple directional pad on your remote
- By typing on the Roku mobile app on your phone or tablet
- By speaking search phrases in English using the Roku mobile app, Amazon Alexa, or Google Home Assistant. Participating channels show results without leaving the channel you are viewing. Results from the active channel appear in the first row, followed by results from other channels.

For details about Voice Search, go to [go.roku.com/voicesearch](https://go.roku.com/voicesearch).


## Keyboard search using the remote

1. Select **Search** on the Home Screen Menu.
2. Use the purple directional pad to navigate the on-screen keyboard, entering a few characters of the search term.

Each additional character you enter narrows down the search, making the search results more relevant. You'll often see the results you are seeking after entering only a few letters.

3. When you see the programme you are searching for, press **RIGHT** to highlight it. Continue pressing **RIGHT** to see more details about how to watch the programme.

## Searching from the Roku mobile app

Use the free Roku mobile app on your compatible mobile phone or tablet to make searching even faster. Use your mobile device's keypad to type more quickly and easily than with the on-screen keyboard on your TV. Or, search by touching **VOICE**  and saying the name of the film, TV programme, actor, director, genre, streaming channel or game.

When you use the Roku mobile app to search, search results are shown on your mobile device instead of on the TV screen. When you make a selection from the search results, the TV starts playing the selected programme.

For more information, see [Roku mobile app](#).

## Searching with Google Assistant

Use your Google Home, Google Pixel phone or the Google Home mobile app to search for programmes:

1. Link your Roku account to your Google account using the Google Home mobile app on your iOS or Android device.
2. Start your command with *“Hey Google”* or *“OK Google,”* and follow the command with *“on Roku.”* Some examples:
  - *“Hey Google, show me documentaries on Roku.”*
  - *“OK Google, show me comedies on Roku.”*

**Note:** *You also can issue commands to control your Roku TV. For example, you can turn on your TV by saying, “OK Google, turn on Roku.”*

For more information about setting up and using Google Assistant with your Roku TV, see the Roku support article, [How do I use Google to control my Roku® streaming device?](#)

## Searching with Amazon Alexa

Use your Amazon Echo Dot, Echo Plus, Echo Show, or the Amazon Alexa mobile app to search for programmes:

1. Link your Roku account to your Amazon account using the Amazon Alexa app on your iOS or Android device.
2. Start your command with *“Alexa,”* and follow the command with *“on Roku.”* Some examples:
  - *“Alexa, turn up the volume on Roku.”*
  - *“Alexa, show me documentaries on Roku.”*

**Note:** *You also can issue commands to control your Roku TV. For example, you can turn on your TV by saying, “Alexa, turn on Roku.”*

For more information about setting up and using Amazon Alexa with your Roku TV, see the Roku support article, [How do I use Amazon Alexa to control my Roku® streaming device?](#)

## Direct-to-playback search results

With direct-to-playback, voice search results jump directly to and start playing the programme whenever your search command can be uniquely identified and the requested content is available at no additional cost to you.<sup>1</sup>

## Searching for free content

You'll discover an almost endless list of content through your Roku TV, and much of it is free. You can easily find free content by including the word "free" in your search. For example:

- **Roku mobile app** – Say, "Show me free comedies" or "Show me free romance," or simply, "Show me free shows."
- **Google Home, Google Pixel phone or the Google Home mobile app** – Say "OK Google, show me free programmes on Roku" or "Hey Google, show me free documentaries on Roku."
- **Amazon Alexa** – Say "Alexa, show me free mini series on Roku" or "Alexa, show me free dramas on Roku."

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<sup>1</sup> Direct-to-playback commands work with selected streaming channels. Direct playback occurs only when there is a high confidence of match, the content is free or you are already subscribed, and the channel is already added to your Home screen.

# Using the Roku Store

From the Home Screen Menu, navigate to **Streaming Store** option to go to the Roku Store, where you can select new free and subscription based streaming content.

When you find an item you want to add or learn more about, highlight it and press **OK** to display more details.

- If the content is free, you can select it to start watching it immediately.
- If there is a one-time or recurring fee associated with using the content, you must agree to the terms and conditions, accept the fee, and enter your Roku Account PIN to authorise these charges.
- If you already have a subscription to the content – for example, you already subscribe to Netflix or you receive HBO through a cable TV provider – you must complete a different, simple authorisation step to watch it on your Roku TV.

Content availability and pricing are subject to change. Charges may apply to your selection.

**Tip:** *New content is continuously added to the Roku Store, so be sure to check back frequently for new options.*

**Note:** *If you don't remember your PIN, or if you want to change whether you need to use a PIN to make purchases on your Roku account, see [Roku Account PIN](#).*

## Automatic Account Link


Some subscription channels take advantage of Automatic Account Link. If you have multiple Roku devices, channels that support this feature require you to supply your username and password on only one device.

# Customising your TV

There are several things you can do to personalise your TV.

## Add TV inputs to your Home screen

As you use your TV, you might find that you need to add a TV input that you did not add during Guided Set-up. To add a TV input:

1. From the Home Screen Menu, navigate to **Settings > TV inputs**. Notice that the list of inputs is divided into two sections: **Inputs being used** and **Inputs not used**.
2. Press **UP** or **DOWN** to highlight an input in the **Inputs not used** section of the list.
3. Press **RIGHT** to move the highlight to **Set up input**.
4. Press **OK** to add the input.
5. Press **HOME**  to return to the Home screen. Notice that the input has been added to the top of the Home screen. If you want to move the input to a different position in the grid, see [Rearrange inputs and channels](#).

**Tip:** *If you purchase and connect a Roku premium audio product, such as a Roku Streambar, your Roku TV automatically controls all required sound settings, power, volume, and mute through your TV's remote control.*

## Add streaming channels to your Home screen

You can add streaming channels by searching in the Roku Store

Streaming channels that you add appear at the bottom of the Home screen. If you want to move a channel to a different position, see [Rearrange inputs and channels](#).

**Hint:** *If you have multiple Roku devices, they all show the same set of streaming channels after their next daily update, unless the channel is not compatible with the device. So don't be surprised when you add a channel to your Roku TV and then see it the next day on another of your Roku streaming devices.*

## Rename inputs

When you connect and power on an HDMI device, your TV identifies it, automatically renames the input, and changes its icon to suit the device.

For other inputs, and for inputs whose automatic naming you do not like, you can change the name and icon.

To select a different name and icon for an input, you can either:

- Highlight the input on the Home screen, and then press **STAR \*** to display a list of options. From the list of options, select **Rename input**. Then select a new name and icon.

Or

- From the Home Screen Menu, navigate to **Settings > TV inputs**. On the **TV inputs** screen, select the input you want to rename, select **Rename**, and then select a new name and icon from the provided list.

## Custom input names/icons


Rather than using predefined names and icons, you can enter a custom name and select an icon. From the Rename list, scroll down to highlight **Set name & icon**, and then press **OK**. Follow the instructions on the screen to enter a name and select an icon for the input.

Press **HOME**  to return to the Home screen. The new name and icon are now in effect.

## Remove unwanted inputs and channels

If you never use a TV input or if you don't like the streaming channel you added from the Roku Store, you can remove them from your Home screen.

**Note:** *Be aware that if you remove the **Live TV** input deletes your channel list, so you'll have to scan for channels again if you later re-add the input. See [Setting up live TV](#) for details.*

- To remove any item, highlight it on the Home screen, and then press **STAR \*** to display a list of options. From the list of options, select **Remove input**. In the screen that follows, confirm you want to remove the input.
- Alternatively, to remove a TV input, navigate to **Settings > TV inputs**. On the **TV inputs** screen, select the input you want to remove, and then select **Remove > Confirm**. Then press **HOME**  to return to the Home screen.

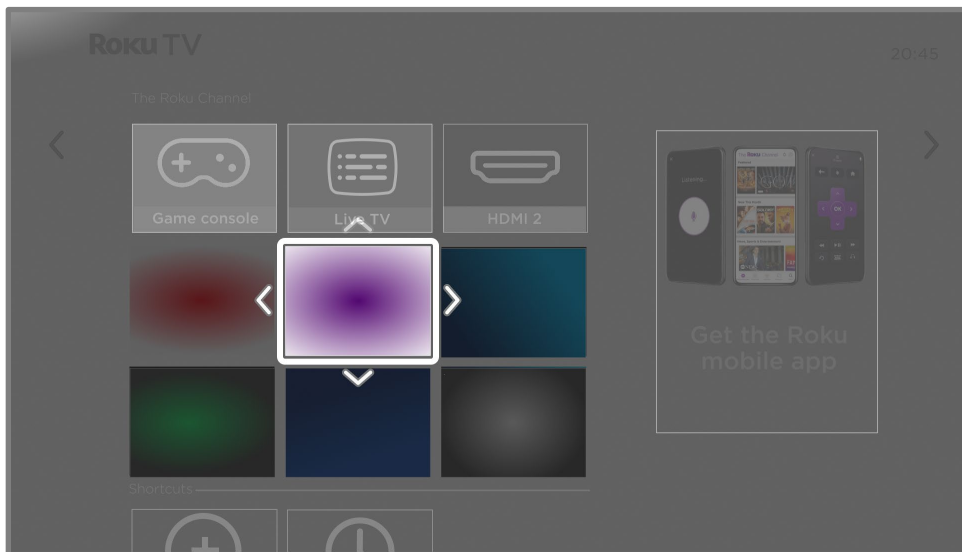
## Rearrange inputs and channels

Adding a TV input adds it at the top of the Home screen. Adding a streaming channel adds it at the bottom of the Home screen.

You can easily rearrange the order of the items on the Home screen to suit your viewing preferences. For example, you might want **Live TV** to be the first item in your Home screen. But if you mostly watch one streaming channel, you might want it to be the first one on your Home screen.

1. On the Home screen, highlight one of the items you want to move.
2. Press **STAR \*** to display a list of options for the item you selected.

3. Select **Move input** or **Move channel**. The list of options closes and the highlighted item shows arrows indicating how it can be moved.



4. Use the purple directional pad to move the highlighted item to its new position.
5. Press **OK** to lock the item into its new position.
6. Repeat these steps to move other items until you have arranged your Home screen to your liking.

## Change the look and feel with themes

Another way to customise your TV is to change its theme. The theme establishes the look and feel of the TV through colours, designs, fonts, wallpaper (background) and screensaver. Some themes require payment.

To change the theme, from the Home Screen Menu, navigate to **Settings > Theme**. In the **Themes** screen, choose from the following options:

- **Wallpapers** – Select a wallpaper of your choice.
- **Screensavers** – Select a screensaver of your choice.

- **Seasonal wallpapers** – When this feature is on, Roku overrides your selected wallpaper with a wallpaper of their own choosing for various holidays and significant events. After the holiday or event passes, the TV reverts to your selected theme.
- **Screensaver wait time** – Select the idle time after which you want your selected screensaver to appear.
- **Restore default theme** – Every Roku TV has a theme based on the TV brand and model. Use this option to restore that default theme.

## Change menu volume

Menu sounds are the noises the TV makes to let you know it received your command. You can change the volume of these menu sounds or turn them off.

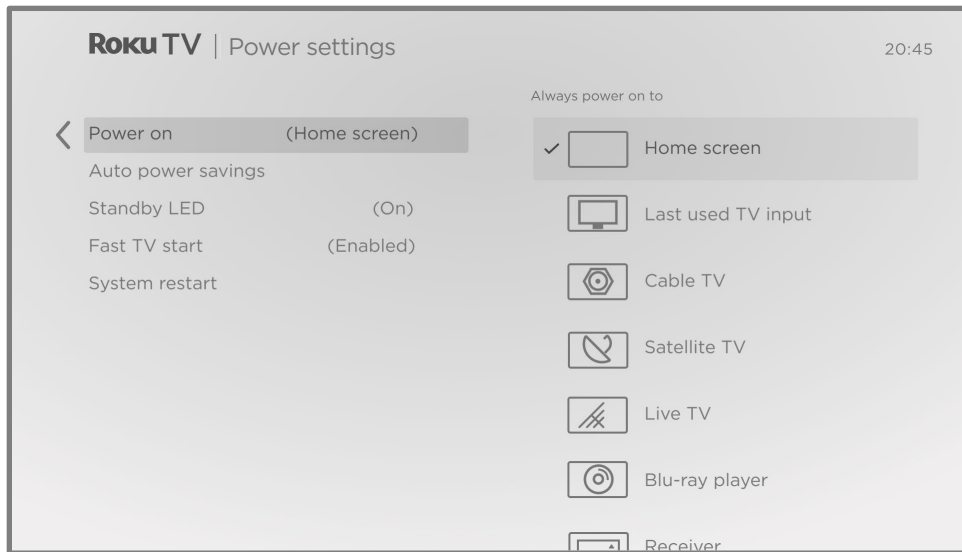
To adjust the menu volume, from the Home Screen Menu, navigate to **Settings > Audio > Menu volume**. Navigate to the right, and then change the setting to **High, Medium, Low** or **Off**.

# Configure power settings

Power settings configure features related to how your TV's power settings work.

## Power on settings

Power on settings tell the TV what to do when you turn on the power. To configure the power on settings, from the Home Screen Menu, navigate to **Settings > System > Power > Power on**. Highlight the preferred power on location in the list, and then press **OK**.



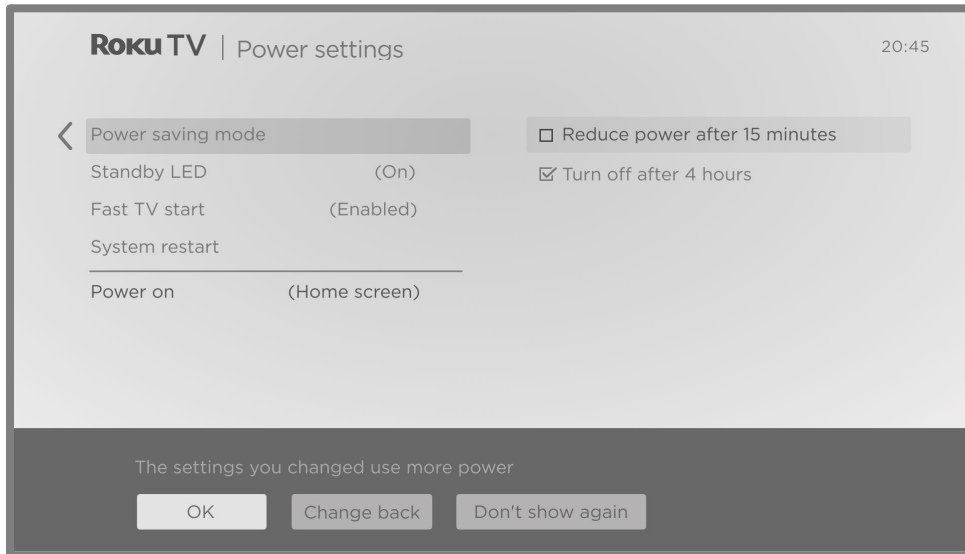
## Power saving mode

To help you save energy, your TV can automatically turn itself off after a period of inactivity or a period during which no signal has been detected. It is factory-configured to do both of these things, but you can change these settings if needed.

To configure automatic power off, from the Home Screen Menu, navigate to **Settings > System > Power > Power saving mode**. In the **Power settings** screen, highlight the following options, and press **OK** to turn them on or off:

- **Reduce power after 15 minutes** – If no video or audio activity and no user interaction occur for 15 minutes, the TV automatically turns off the screen and sound.
- **Turn off after four hours** – If no video or audio activity and no user interaction occur for four hours, the TV goes into standby mode.

**Note:** Whenever you change a picture or power setting that causes the TV to consume more power, the TV displays an EU-mandated power consumption notification. This notification remains on the screen until you dismiss it by selecting one of the options.



## Standby LED On/Off

Normally, the status indicator is lit whenever the TV is in standby mode. If you prefer the status indicator not to be lit in standby mode, you can turn it off. To do so, from the Home Screen Menu, navigate to **Settings > System > Power > Standby LED**, and then select **Off**.

After making this change, the status indicator still performs all other indication functions.

## Fast TV Start

*Only on certain models*, you can enable **Fast TV start**, which lets you start watching your TV almost instantly after turning it on. **Fast TV start** also enables you to turn on your TV with your Roku Voice Remote by saying, “Hey Roku, turn on my TV.”

To enable Fast TV Start, on the Home screen, navigate to **Settings > System > Power > Fast TV Start** and select **On**.

**Fast TV start** uses significantly more power than normal standby and overrides default power settings.

# Configure accessibility

Accessibility settings enable users with a vision or hearing impairment to use the TV more effectively. Accessibility settings are located under **Settings > Accessibility**.

## Audio description

Use the **Audio description** settings to select whether to hear description of the non-dialogue action in a programme, and to set the volume relative to the TV volume. Audio description is a service provided in some TV broadcasts that describes what is happening on the screen, to help users who have low or no vision enjoy programmes. You can choose from among the following options:

- **Off** – No audio description.
- **Low** – Audio description at a low relative volume.
- **Medium** – Audio description at a medium relative volume.
- **High** – Audio description at a high relative volume.

## Subtitles mode

The **Subtitles mode** settings specify when subtitles appear. Change subtitle settings from the Home Screen Menu by selecting **Settings > Accessibility > Subtitles mode**. You can choose among the following options:

- **Off** – No subtitles appear.
- **On always**– Subtitles appear whenever they are available from the programme source.
- **On replay**– Subtitles appear only when you use the replay feature, and only when you are watching a streaming programme that supports instant replay, watching a video through Roku Media Player or watching a TV channel after enabling Live TV Pause.
- **On mute** – Subtitles appear only when the TV is muted.

**Tip:** You can also change the subtitles mode while watching a programme. Press **STAR \*** to display the **TV settings** menu, and then select **Accessibility**. However, note that some streaming channels require you to enable subtitles through a setting within their channel even though you have turned on subtitles elsewhere.

**Note:** Once enabled, the selected subtitles mode applies to all inputs that support subtitles and remains enabled until you turn it off.

## Subtitles preferred language

Use the **Subtitles preferred language** to select the language in which you want subtitles to appear, when that language is available in the programme you are watching. If your preferred language is not available, then subtitles revert to the default language for the programme, which usually is English.

Highlight the language you prefer, and then press **OK** to select it.

## Hard of hearing

For programmes that display subtitles, the **Hard of hearing** setting enables description of non-dialogue audio within the subtitles, helping those with hearing impairment to enjoy the programme.

Access the hard of hearing setting from the Home Screen Menu by selecting **Settings > Accessibility > Hard of hearing**. Choose **On** or **Off**.

## Screen reader

Screen reader settings help users who are blind or visually impaired to configure the text-to-speech reader, enabling them to operate their TV more easily. The screen reader uses voice prompts that speak volume and channel changes, menu options and setting changes. Access screen reader settings from the Home Screen Menu by navigating to **Settings > Accessibility**, and then set the various options as desired in the **Screen reader** section.

## Customise the Home screen

If you prefer to not see certain features on the Home screen, you can hide them. From the Home Screen Menu, navigate to **Settings > Home screen**, and then press **RIGHT**. Select either **Hide** or **Show** for each of the available options.

**Note:** *The items you can hide or show vary by locale and might change over time.*

# Parental controls

## *(Freeview Play TVs only)*

*Only on Freeview Play TVs, parental controls<sup>1</sup> enable you to decide whether the members of your household can view certain kinds of broadcast TV programmes. When a programme is blocked, you can unblock it by entering a PIN that only you know.*

**Note:** *Parental controls block content from the TV tuner. Parental controls do not block content on other TV inputs or content from streaming channels you add to your TV.*

## Creating a parental control PIN

You create a new parental control PIN the first time you access the **Parental controls** screen on your TV.

1. From the Home Screen Menu navigate to **Settings > Parental controls**. The screen displays a numeric keypad.
2. Press **RIGHT** to highlight the numeric PIN entry number pad.
3. Use the on-screen number pad to enter a four-digit code, and then press **OK**.
4. Repeat the process to enter the same PIN again, just to make sure that you correctly entered the PIN you want to use.
5. Press **OK** to proceed to the **Parental controls** screen where you configure the types of programmes to block.

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<sup>1</sup> May not be available in all countries in which Roku TVs are sold.

## Blocking TV channels

*Only on certain models:* Parents can configure parental controls to block specific TV channels that they don't want other family members to view.

## Enabling parental control of TV programmes

The first step in blocking TV programmes is to enable parental controls.

This setting is provided separately to make it easier for you to unblock all blocked channels without requiring you to unblock them individually, per channel. For example, your kids are going to summer camp for two weeks, and while they are gone, you don't want to have to deal with unblocking channels that you want to watch by entering your parental control PIN each time. All you need to do is clear **Enable parental controls**, and all TV channels are unblocked. When the kids return, select **Enable parental controls** again, and all your previously blocked channels are restored in a single operation.

To enable parental controls:

1. From the Home Screen Menu, navigate to **Settings > Parental controls**, and then enter your parental control PIN.
2. In the **Parental controls** screen, navigate to **TV tuner > Enable parental controls**.
3. Make sure that the word **(On)** appears next to **Enable parental controls**. If not, press **OK** to toggle the setting.

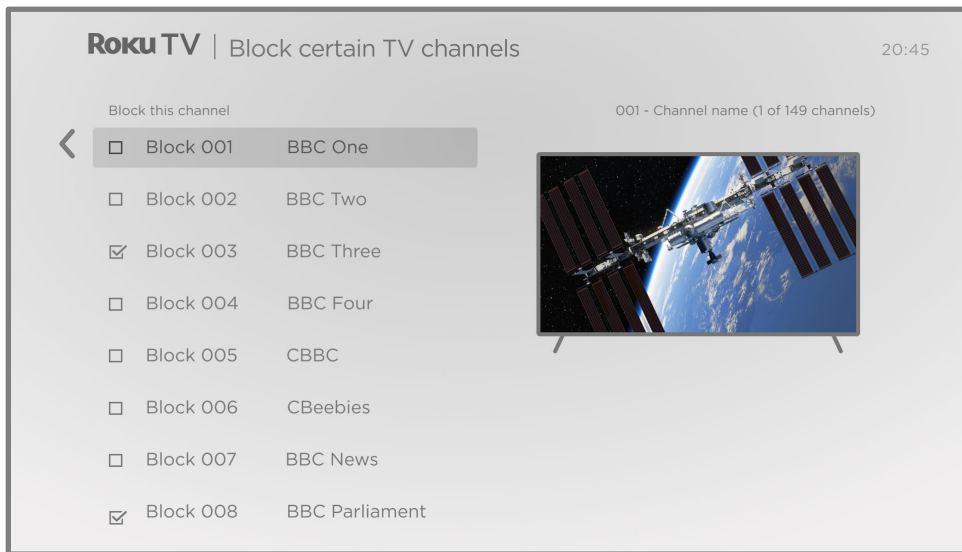
To disable parental control of TV programmes, repeat these steps to toggle the **Enable parental controls** setting to **Off**, and then press **OK**.

## Blocking channels

You can block any channel you deem inappropriate for yourself or other members of your family.

To block TV channels:

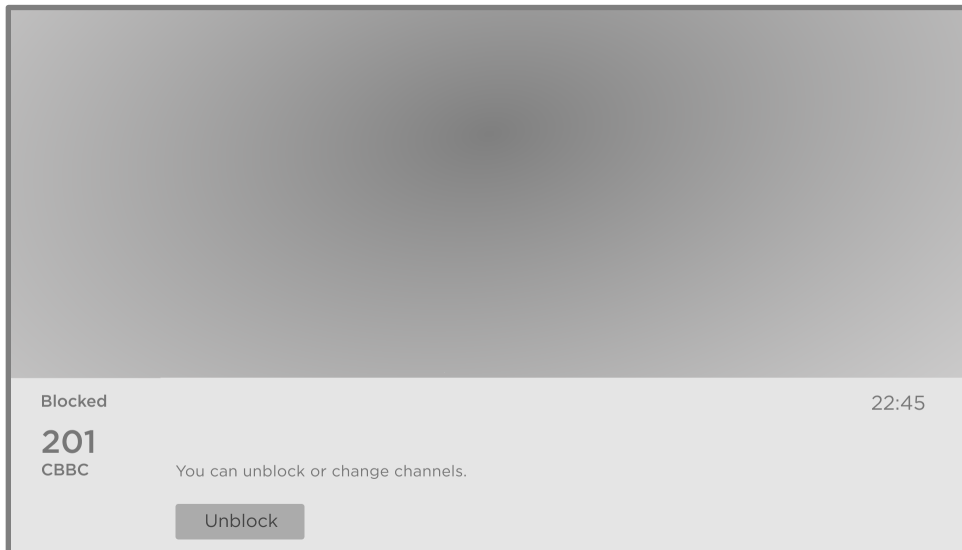
1. From the Home Screen Menu, navigate to **Settings > Parental controls**, and then enter your parental control PIN.
2. In the **Parental controls** screen, navigate to **TV tuner > Select channels to block**.
3. Make sure that **Enable parental controls** shows **(On)**.
4. Press **RIGHT** to highlight the first channel in the channel list.
5. Press **DOWN** or **UP** to highlight an individual channel, and then press **OK** to toggle blocking. A channel is blocked when it has a check mark next to it.



**Tip:** To help you determine which channels to block, pause for a moment while highlighting channels. A miniature picture of the channel appears on the right, and its sound plays.

# What happens when a TV programme is blocked?

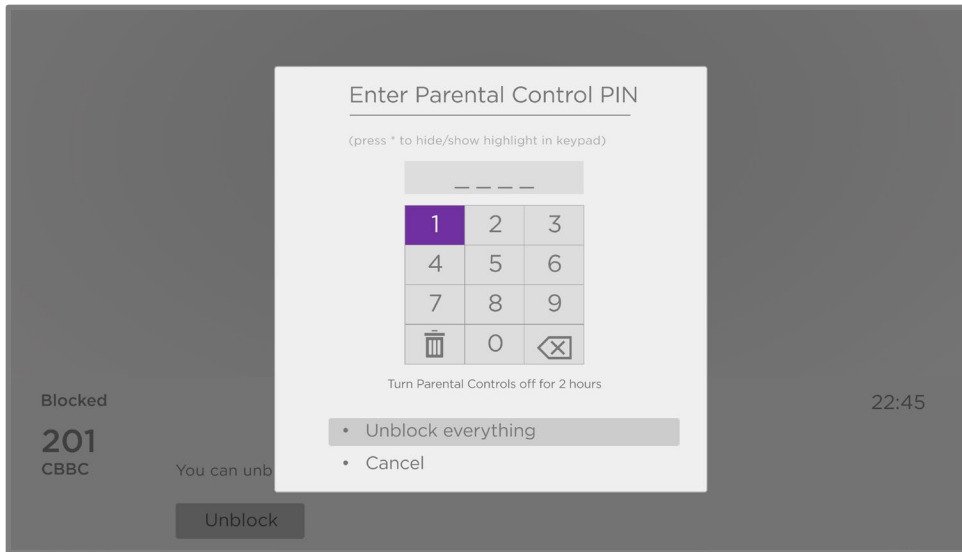
When you tune to a channel that is blocked by parental control settings, the TV displays a blocked message:



Whenever this blocked message appears, both the video and audio of the programme are blocked, as well as programme information that would normally appear in the area at the bottom of the screen.

To watch the blocked programme, you need to know the PIN code defined when you enabled parental controls, as explained in [Creating a parental control PIN](#).

1. Press **OK** to select **Unblock** and display a PIN pad.



2. Use the purple direction pad or the number keys or channel number buttons to enter your parental control PIN code, and then press **OK** to select **Unblock everything**.

**Tip:** *To shield your parental control PIN from others in the room, press **STAR \*** to hide the highlighted number. When you hide the highlight, you will have to count key presses to keep track of which number is selected.*

After unblocking programmes that have been blocked, all blocking is disabled for two hours or until you turn off the TV.

## Changing your PIN

1. From the Home Screen Menu, navigate to **Settings > Parental controls**, and then enter your parental control PIN.
2. In the **Parental controls** screen, highlight **Change PIN**.
3. Move the highlight into the on-screen keypad. Use the purple directional pad to enter a four-digit code, and then press **OK**. Then repeat the process to enter the same PIN again to make sure that you correctly entered the PIN you want to use.

## Resetting parental controls

1. From the Home Screen Menu, navigate to **Settings > Parental controls**, and then enter your parental control PIN.
2. In the **Parental controls** screen, highlight **Reset parental controls**.
3. Follow the instructions on the screen to confirm that you want to erase all parental control settings.

**Tip:** *Resetting parental controls also erases your parental control PIN.*

# More settings

This section describes the features and settings of the TV that were not covered in the other parts of this guide.

## Guest mode

When you enable Guest Mode, your guests can sign in to subscription channels using their own account credentials instead of using yours. Your guests' credentials are then automatically removed on the date they specify.

By enabling Guest Mode, your guests won't have access to your personal streaming channel accounts and won't be able use your Roku account to make purchases. Instead, your guests can safely access their own subscription channels. And they won't have to remember to sign out before they leave.

To enable Guest Mode:

1. From the Home Screen Menu, navigate to **Settings > Guest Mode**.
2. Select **Enter Guest Mode**.
3. Use the purple directional pad or channel number buttons to enter your Roku Account PIN in the on-screen keypad.
4. Select **OK** to confirm and put the TV into Guest Mode.


**Note:** *You also can enable and disable Guest Mode remotely by going to <http://my.roku.com> on your computer or smart phone, scrolling down to **My linked devices**, and then selecting **Enable Guest Mode** or **Disable Guest Mode**, respectively.*

After you put your TV into Guest Mode, it is ready to welcome your guests, allowing them to select a sign-out date. On the home screen, they will find an assortment of default subscription channels. They can enjoy free content from The Roku Channel and many other channels, or sign in and watch films and TV programmes from their own subscriptions and saved content libraries. Your guests can select **Streaming**

**Store** from the Home Screen Menu to access the Roku Store to find and add channels they watch at home with confidence that they automatically will be removed on their sign-out date.

For more information about the experience your guests will have when Guest Mode is enabled, see the Roku support article [How do I set up Guest Mode on my Roku® streaming device?](#)

To disable Guest Mode:

1. Press **HOME**  to return to the Home Screen Menu.
2. Navigate to **Settings > System > Guest Mode**.
3. Select **Exit Guest Mode**.
4. Enter your Roku Account PIN in the on-screen keypad.
5. Select **OK** and confirm that you want to disable Guest Mode.

After you disable Guest Mode, all of your original settings are restored and your channels are reinstalled. You might need to sign in to some of your subscription channels again to access your content.

**Note:** *Any game data that was stored on your Roku TV is not restored.*

## Network settings

If needed, you can change your network settings at any time. For example, if you change the name of your wireless network (its SSID) or its password, you will need to change your TV's settings so that it can continue to connect.

To change network settings, from the Home Screen Menu, navigate to **Settings > Network**, and then press **RIGHT**. At this point, you can choose from among the following options:

- **About** – Lists important information about your current network connection, such as status, connection type, IP addresses and MAC address. This information is often useful when contacting customer support with connection issues.

- **Check connection** – Select your existing network connection type, and then press **OK** to start checking the network connection. The TV uses your current network information to reconfirm the wireless or wired network connection to the local network and the Internet connection.
- **Set up connection** – Select a network connection type, and then select the option to set up a new connection. Follow the on-screen instructions to complete the network connection. For help with each of the steps, see [Connecting your TV](#).
- **Bandwidth saver** – Enable or disable this feature as appropriate. If **On**, your TV prompts you to stop streaming if you haven't used the remote control within the past four hours. If you do not respond, streaming stops to save your data allocation and increase the network bandwidth available to other devices in your home. Change to **Off** to disable the automatic bandwidth saving feature.

**Note:** *Some networks, such as those found in school halls of residence, hotels, and other public places, may require you to read and agree to terms, enter a code, or provide identifying information before letting you connect to the Internet. For more information, see [Using your TV on a restricted public network](#).*

## Time settings

You can change time settings to suit your preferences. You can find the following settings by navigating from the Home Screen Menu to **Settings > System > Time**:

- **Sleep timer** – Set a time delay after which the TV will automatically shut off. This setting reflects the setting you can make in the **TV settings** menu from any TV input, as explained in [TV settings menu](#).

**Note:** *The sleep timer setting is not input specific, and can be set by using the **Sleep timer** shortcut on the Home screen.*

- **Time zone** – Correct time zone information is needed to correctly display programme data. Choose whether to set the time zone automatically or manually, and if set manually, select your current time zone. Usually, a TV connected to the Internet can discover its own time zone automatically, but sometimes a TV that is not connected to the Internet cannot and so must be

set manually. Initially, this setting is made when you set up the TV tuner, as explained in [Setting up live TV](#).

- **Clock format** – Choose whether to display time in a 12-hour or 24-hour format, or to turn off time display.

## Scan again for live TV channels

There will be times when you need to create a new channel list or update one of your existing channel lists. For example, you:

- Reposition your TV aerial
- Move to a different city with different channels
- Change satellites (*certain models only*)

Whenever you need to update your TV channels, you can repeat the channel scan.

**Tip:** *Even if you don't change anything related to your TV channel reception, you should repeat the channel scan from time to time to make sure that you are receiving all the latest channels. Broadcasters add and remove channels, move channels to different parts of the spectrum and change the power levels of their channels periodically.*

**Note:** *Your hidden and favourite channels and your satellite channel list order are preserved when you rescan for channels.*

To repeat the channel scan, highlight the **Live TV** input on the Home screen, and then press **STAR \***. Next, select **Scan for channels** and press **OK**. After that, the screens and options that appear during this process are identical to those described in [How do I set up the TV tuner?](#)

## HDMI<sup>®</sup> mode (not applicable to QHD (2K) models)

On UHD (4K and 8K) TVs, you can independently configure each **HDMI** input to match the capabilities of the connected device. From the Home Screen Menu, navigate to **Settings > TV inputs**, and then select an enabled **HDMI** input. Next, select **HDMI mode** and then select one of the following settings:

- **Auto (recommended)** – Let the TV determine the best setting. Use this option unless your HDMI<sup>®</sup> device does not correctly communicate its HDMI<sup>®</sup> version information.
- **Standard** – Configure the input for compatibility with HDMI<sup>®</sup> version 2.0, which supports a maximum refresh rate of 60 Hz at full UHD resolution. You must use this mode to view HDR content from the device connected to this **HDMI** input. However, note that many older HDMI<sup>®</sup> devices do not work correctly when the TV's HDMI input is set to this mode. After enabling this setting, you can optionally turn **Auto low-latency mode** (ALLM) off or on.
- **Compatibility** – Configure the input for compatibility with HDMI<sup>®</sup> version 1.4, which supports a maximum refresh rate of 30 Hz at full UHD resolution. Most HDMI<sup>®</sup> devices will work correctly with the TV in this mode.

## Control by mobile apps

You can choose the level of control you want to allow your TV to accept from external devices, such as smart phones, tablets, and virtual assistants. Device connect settings enable other devices, including the Roku mobile app, to control your TV over the local area network in your home.

To adjust the level of external control access:

1. From the Home Screen Menu, navigate to **Settings > System > Advanced system settings > Control by mobile apps**.
2. Select **Network access**.
3. Select one of the following settings:
  - **Default** – Devices can connect only through a private network address, and accept commands only from other private network addresses on your home network. This setting is suitable for most cases, including use of the Roku mobile app on your mobile phone.
  - **Permissive** – Devices can connect under all conditions, but accept commands only from private network addresses or the same subnetwork within your home network. This setting might be required when attempting to operate the TV from a third-party application; for example, one of the Internet of Things (IoT) applications, such as ifttt.com.
  - **Disabled** – Device connection is completely disabled. The TV does not accept external commands from any source, including the Roku mobile app.

# Changing privacy settings

## Advertising

By default, your TV uses an advertising identifier to track your TV usage. You can change the privacy settings on your TV in two ways: resetting the advertising identifier and disabling personalised ads.

*To learn more about these options, please see Roku's Privacy Policy at [go.roku.com/PrivacyPolicy](https://go.roku.com/PrivacyPolicy).*

### Reset the advertising identifier

Resetting the advertising identifier clears the prior usage history that your TV stores, and then begins tracking again. From that point forward, your new usage patterns affect the advertisements you see on your TV.

1. From the Home Screen Menu, navigate to **Settings > Privacy > Advertising**.
2. Highlight **Reset advertising identifier**. Press **STAR \*** to view more information about this option. When you finish reading the information, press **OK** to close the More Information window.
3. Press **OK** to reset the advertising identifier, and then press **OK** again to dismiss the verification message.

### Personalised ads

You can limit Roku's tracking of your usage behaviour by turning off personalised ads. When you do, your TV will display ads that are not personalised based on your TV's advertising identifier.

1. From the Home Screen Menu, navigate to **Settings > Privacy > Advertising**.
2. Highlight **Personalised ads**. Press **STAR \*** to view more information about this option. When you finish reading the information, close the **Personalised ads** window.
3. Press **OK** to clear the **Personalised ads** check box.

**Note:** *If you perform a factory reset, personalised ads are reenabled until you repeat these steps.*

## Voice

Select Voice to change settings related to using your voice to interact with the TV.

### Microphone access

Your Roku TV does not have a built-in microphone. However streaming channel providers can use the microphone on Roku Voice remotes (certain models) or on your mobile device when the Roku mobile app is running. You can control whether streaming channels have permission to use the microphone.

**Note:** *These settings affect only streaming channel access to the microphone. They do not affect your Roku TV's Voice Search feature.*

### Channel microphone access

You can control which streaming channels have permission to use the microphone, giving you control over how the microphone is used by each streaming channel. The default setting is **Prompt**, so channels will not be able to turn on the microphone without your permission.

To change microphone access settings:

1. From the Home Screen Menu, navigate to **Settings > Privacy > Voice > Microphone access**.
2. Select **Channel microphone access**.
3. Choose one of the following settings:
  - **Prompt** – Display a notification the first time a streaming channel requests the use of the microphone. When such a notification appears, you can select either **Allow microphone access** or **Deny microphone access** on a per-channel basis. If you choose to allow microphone access, you'll be prompted to confirm your choice by entering a numeric code that appears on the screen.

- **Always allow** – Do not prompt, but always allow any streaming channel to use the microphone.
- **Never allow** – Do not prompt, but never allow any streaming channel to use the microphone.

### Channel permissions

After granting or denying microphone access on a per-channel basis, you can reset channel permissions to enable them to once again follow the system-wide setting you specify under [Microphone access](#).

To reset channel permissions:

1. From the Home Screen Menu, navigate to **Settings > Privacy > Voice > Microphone access**.
2. Select **Channel permissions**.
3. Highlight **Reset channel permissions**, or highlight a specific listed channel, and then press **OK** to deny microphone access to all or to a specific channel.

### Speech recognition

By default, Roku uses recordings of your voice interactions with Roku Voice Remotes and the Roku mobile app to improve its speech recognition abilities. If you do not want to allow Roku to use your voice for this purpose, from the Home Screen Menu, navigate to **Settings > Privacy > Voice** and clear the **Speech recognition** check box.

## Roku Streambar<sup>®</sup>

Your Roku TV works with Roku premium audio products, including the Roku Streambar<sup>®</sup>.

With Roku TV premium audio devices, you can listen to all of your TV programmes as well as the sound from any streaming channel. Unless you change the audio output settings, when you connect a Streambar, all sound comes from the soundbar instead of the internal TV speakers.

After you connect your Roku Streambar<sup>®</sup>, you can put away its remote control and use the TV's **Sound settings** menu to control sound options, including sound mode, volume mode, speech clarity and virtual surround sound. See [Roku premium audio products](#) for details.

## Checking Roku Streambar<sup>®</sup> software version

If you are having issues with your Roku Streambar<sup>®</sup>, your Roku support technician might ask you to provide its software version.

To determine the software version of a Roku audio device that is connected to your TV:

1. From the Home Screen Menu, navigate to **Settings > Remotes & devices**.
2. Select **Speakers**.
3. Select **Streambar**.
4. Select **About**. On this screen, you can find information about the device, including the **Software version**.

## Factory resetting a Roku Streambar<sup>®</sup>

If needed, you can factory reset your Streambar<sup>®</sup> directly from your TV. You'll need to factory reset it if you want to transfer it to another person. Factory resetting removes all of your channels, settings, subscriptions and personal information from the device.

To factory reset a connected Streambar<sup>®</sup>:

1. From the Home Screen Menu, navigate to **Settings > Remotes & devices**.
2. Select **Speakers**.
3. Select the **Streambar**.
4. Select **Factory reset** and then use the on-screen keypad to enter the code displayed on the screen to confirm.
5. Repeat steps 3 and 4 to factory reset additional Roku audio devices.

# Home theatre configuration

Your TV has several features that make it an ideal TV for a home theatre. But you might not notice them because they remain in the background until you decide to use them.

## Controlling audio output

You can control how your TV outputs sound by navigating to **Settings > Audio > Audio output**. Choose from the following options:

- **Auto** - Let the TV decide the best way to output audio. It enables the S/PDIF optical port as well as either HDMI® ARC/eARC or the built-in TV speakers.
- **ARC/eARC (HDMI *n*)** - Always output audio to the indicated HDMI® ARC or eARC port (depending on model). Turn off the built-in TV speakers. The audio return channel (ARC) enables the TV to send Dolby Audio™ or DTS audio content back to a home theatre receiver or Roku Streambar™ that is also sending an audio and video signal into the TV. Using HDMI® ARC or eARC reduces the number of cables needed and controls the volume and mute state of the receiver while watching TV.
- **Built-in speakers** - Always output audio to the built-in TV speakers.
- **Optical** - Always output audio to the S/PDIF optical port. Turn off the built-in TV speakers.

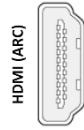
Regardless of which setting you choose, your TV automatically mutes the active audio output when you do either of the following:

- Plug headphones into the headphone jack on the TV.
- Turn on wireless private listening in the Roku mobile app.

## Setting up a digital audio connection

To take advantage of your TV's advanced audio capabilities, connect it to an external amplifier, receiver or soundbar by using either of these two digital audio connections:

- **HDMI ARC or HDMI eARC** – The HDMI® Audio Return Channel (ARC) or *only on certain models*, the HDMI® Enhanced ARC (eARC) connector enables the TV to output digital audio on one of its HDMI® connectors. The connected amplifier then can function simultaneously as an input source to the TV, if needed, without the need to use additional cables.



To use the ARC or eARC capability, you must connect an HDMI® cable from your amplifier's HDMI® ARC or eARC connector to the **HDMI ARC** or **HDMI eARC** connector on the TV. You also must do the following:

- Be sure your HDMI® cable is HDMI® certified.
  - Select **Auto** or **ARC/eARC** under **Settings > Audio > Audio output**.
- **S/PDIF optical** – The S/PDIF optical connector outputs a digital audio signal. To use the optical output, connect a TOSLINK optical cable from the amplifier to the Optical or S/PDIF connector on the TV.



**Important:** *To make sure that the S/PDIF outputs audio reliably, you must turn off the TV's speakers. To do so, from the Home Screen Menu, navigate to **Settings > Audio > Audio output** and change the setting to **Optical**.*

**Note:** *Dolby Audio™ support for Dolby Digital Plus™ format is not available through the S/PDIF optical output. This format is only available through the **HDMI ARC** connection.*

**Tip:** *Even when you use S/PDIF for audio, the TV can correctly detect more audio formats if you connect an HDMI® cable between the TV's **HDMI ARC** or **HDMI eARC** port and the receiver's ARC or eARC port.*

## Choosing a preferred audio streaming format

Some streaming content is available with multiple audio formats. You can choose the format you prefer from among the following options:

- **Auto** - Automatically selects the best audio format for the content you are streaming.
- **Dolby** - Selects Dolby Audio if it is available. Otherwise, selects the best available format.
- **DTS** - Selects DTS if it is available. Otherwise, selects the best available format.

## Choosing an audio digital output format

After making the required HDMI® ARC, eARC or S/PDIF optical connection, go to **Settings > Audio > Digital output format** and select the audio format to use.

Choosing **Auto** is the easy solution, and generally provides good results. However, if you have a high-end sound system and want to make sure that you are getting the best sound quality available in the programmes you are watching, you can choose another setting.

- **Auto** - Automatically detects the incoming audio format and transcodes it to a compatible available format for the audio output (ARC, eARC or S/PDIF).
- **Passthrough** - Passes through the input audio to the connected receiver without transcoding, sometimes resulting in better audio quality especially for high-end audio formats, such as those that take advantage of the higher bandwidth of eARC, including Dolby MAT and Dolby Digital Plus 7.1, among others.
- **Stereo** - Always outputs stereo, regardless of input audio format.
- **Custom** - When selected, reveals the following additional options for Dolby and DTS audio:

- **Dolby** – Converts all input formats to either Dolby Digital or Dolby Digital Plus, according to the option you choose:
  - **Dolby Digital** – Converts all input formats to Dolby Digital.
  - **Dolby Digital Plus** – Converts all input formats to Dolby Digital Plus.
- **DTS** – If you select **On**, converts all audio sources *except DTS* to Dolby Digital or Dolby Digital Plus according to the Dolby option you selected. If DTS is detected and the receiver supports DTS, this option passes through the DTS audio without modification. If you select **Off**, the TV does not detect or pass through DTS audio.

**Note:** *DTS audio formats are meant to be used with ARC, eARC or S/PDIF connections to a DTS-capable home theatre receiver. If you enable DTS when using the TV speakers, you might not hear any audio.*

## Dolby Atmos notification

*Only on models that support Dolby Atmos® audio technology, you can enable or disable the on-screen notification that appears when you start watching content that contains Atmos audio.*

To disable the notification, from the Home Screen Menu, navigate to **Settings > Audio > Dolby Atmos** notification, and toggle the setting **Off**.

## Adjusting audio delay

Soundbars, receivers and other custom audio set-ups can introduce delays that cause the sound to be out of sync with the picture. To correct this issue, you can use a feature of the Roku mobile app to analyse the delay through your mobile phone camera and microphone.

In the Roku mobile app<sup>1</sup> Remote screen, touch **Settings**, and then select **Adjust audio delay**. Follow the instructions on the screen to complete the audio delay adjustment. Your Roku TV stores the delay values and uses them whenever you play content through the connected audio device.

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<sup>1</sup> Requires Roku mobile app version 8.7.0 or higher.

## Turning off the TV screen while listening to music

While listening to music or other audio-only content on your TV, you might want to turn off the TV screen.

To turn off the TV screen:

1. Press **STAR \*** to display the **TV settings** menu.
2. Press **DOWN** to highlight **Turn off display**.
3. Press **OK**.

**Tip:** *If you are using a Roku Voice Remote or the Roku mobile app, press **VOICE**  and say, “Turn off the display.”*

## Controlling other devices through CEC

Consumer Electronics Control (CEC) enables your TV and other CEC-compatible home entertainment devices to control one another in various ways. First, the CEC-compatible devices must “discover” one another and report their capabilities. After this, one device can control another according to the features you enable. For example, playing a disc on a Blu-ray™ player could switch the TV to the Blu-ray™ player’s input. Or, powering off the TV could also power off the Blu-ray™ player and the home theatre receiver.

### Discover connected CEC devices

To discover CEC devices:

1. Make sure that your CEC-compatible devices are connected to the TV with a suitable certified HDMI® Cable that supports HDMI® ARC and CEC control.
2. Turn on each device and make sure that all devices are CEC enabled.

**Tip:** *Some manufacturers have their own branded names for CEC functionality, so you might need to read the product documentation to correctly identify the CEC features of the device.*

3. On the TV’s Home Screen Menu, navigate to **Settings > System > Control other devices (CEC)** and then select **Search for CEC devices**. Press **OK** to repeat the discovery process, if necessary.

When finished, the TV displays a list of CEC devices that are connected to each **HDMI** input, as well as any devices that had previously been connected. The TV remembers the names of multiple CEC devices, even when they are no longer connected. If the list is longer than the allowed space, press **STAR \*** to see a complete list in a scrollable window.

### Enable one-touch play

One-touch play enables a device to control which TV input is active. For example, pressing **Play** on your Blu-ray™ player switches the TV to the Blu-ray™ input.

One-touch play is disabled by default. To enable one-touch play, from the Home Screen Menu, navigate to **Settings > System > Control other devices (CEC)** and highlight **one-touch play**. Press **OK** to enable or disable the feature.

### Enable system standby

The system standby feature causes other devices to power off when you power off your TV. Depending on the CEC System Standby implementation, it also might enable connected devices to power off your TV when you power off the device.

System standby is disabled by default. To enable system standby, from the Home Screen Menu, navigate to **Settings > System > Control other devices (CEC)** and highlight **System standby**. Press **OK** to enable or disable the feature.

## Restart the TV

You can restart the TV when necessary. Restarting has the same effect as unplugging the TV power and then plugging it in again.

To restart the TV, navigate to **Settings > System > Power**, and then select **System restart**. Highlight **Restart**, and then press **OK** to confirm restart.

While the TV restarts, the screen goes dark for a few seconds, and then displays the start-up screen for a few more seconds. When the restart operation completes, the TV displays the activity you selected in [Power on settings](#).

# Reset the TV

You can choose to reset only the TV picture and audio settings to their original values, or perform a full factory reset to return the TV to the state it was in when you first unpacked and turned it on.

## Reset audio/picture settings

To reset only the TV picture and audio settings to their original values, navigate to **Settings > System > Advanced system settings > Factory reset**, and then highlight **Reset TV audio/picture settings**. Read the information on the screen to make sure that you understand what the reset operation does.

To proceed with the reset operation, press **PLAY/PAUSE**  three times in a row.

## Factory reset everything

A full factory reset returns the TV's settings to their original state and removes all personally identifiable information from the TV. When finished, you must repeat Guided Set-up, reconnecting to the Internet, relinking your Roku account, and reloading any streaming channels. You also must repeat live TV set-up and input configuration.

Factory reset is the recommended choice if you want to transfer the TV to another owner, and it is the only choice if you want to switch from Shop mode to Home mode (if you inadvertently selected Shop mode during Guided Set-up). Before performing a factory reset, we recommend you read this Roku support article to diagnose your issue and determine if there are other ways to solve the problem: [How do I factory reset my Roku® streaming device?](#)

To perform a factory reset, navigate to **Settings > System > Advanced system settings > Factory reset**, and then highlight **Factory reset everything**. Read the information on the screen to make sure that you understand what this reset operation does.

To proceed with the full factory reset, use the on-screen number pad to enter the code displayed on the screen, and then select **OK** to proceed.

When the factory reset operation completes, the TV restarts and displays the first Guided Set-up screen.

## What if I can't access the Factory Reset option?

It is possible for your TV to get into a state where you cannot access the various menus, including the menu option that lets you perform a factory reset operation. If that happens, you can force the TV to reset by following these steps.

1. Using a straightened paper clip or ball-point pen, press and hold the recessed RESET button on the TV connector panel.
2. Continue to hold the RESET button for approximately 12 seconds.  
When the reset cycle completes, the status indicator comes on dim.
3. Release the RESET button. The TV is now powered off.
4. Turn on the TV and proceed through Guided Set-up. See [Guided Set-up](#).

## Using Recovery Mode

Certain models have another reset option called Recovery Mode, which you can access by holding down the RESET button for at least 20 seconds. For a list of models that support Recovery Mode and detailed instructions about how to use it, see the Roku support article [How do I use Recovery Mode on my Roku TV?](#).

## Network connection reset

If you want to remove your network connection information without disturbing other settings, navigate from the Home Screen Menu to **Settings > System > Advanced system settings > Network connection reset**, and then select **Reset connection**.

When you select this option, the TV removes your wireless network information, including the name of the connection (its SSID) and your wireless password, if any, and then it restarts. After restarting, your TV retains all of its other settings including its association with your Roku account.

After resetting your network connection, navigate from the Home Screen Menu to **Settings > Network > Set up connection** to set up your network connection and enjoy all the benefits of your connected TV.

## Roku Account PIN

When you created your Roku account, you were given the opportunity to create a PIN code and to specify when it must be used. You can:

- Require that users enter the PIN to make purchases through the TV.
- Require that users enter the PIN to add items from the Roku Store.
- Establish parental controls for The Roku Channel.
- Enable or disable Guest Mode.

Follow these steps if you created a Roku PIN and want to change it, if you don't remember your PIN or if you didn't create a Roku Account PIN and want to add one.

1. Use a web browser to go to <https://my.roku.com> and sign in.

After signing in, the **My account** page appears.

2. Under **PIN preference**, click **Update** to open the **Choose your PIN preferences** page.
3. Use the options on this page to create or change your Roku PIN and to specify how the PIN is to be used.
4. Click **Save Changes** to save your changes and return to the **My Account** page.  
Note that your current setting is described under **PIN preference**.

## Update the TV

Your TV automatically updates itself from time to time. You don't need to do anything. But if you are aware that an update is available and you don't want to wait until the TV updates itself, you can manually check for updates.

If you're someone who must have the latest, most up-to-date features the moment they are available, you can check for updates as often as you want.

To check for updates, navigate to **Settings > System > Software update**, and then select **Check now**. The TV responds either with a message saying that your TV is up to date, or with a message saying that an update is available.

Follow the instructions on the screen to install the software update.

**Note:** *Sometimes software updates install new system software, and other times they install new features for streaming channels. Therefore, you won't always see a change in the behaviour of your TV after a software update.*

**Tip:** *You can download an updated User Guide for the latest software version from the Roku TV web site at:*

[go.roku.com/tvmanual](http://go.roku.com/tvmanual)

# Using other devices with your TV

## Mirroring your phone or tablet

Your TV has a feature called screen mirroring that lets you mirror your compatible mobile phone or tablet on your TV. Share videos, photos, web pages and more from compatible devices.

By default, your TV's screen mirroring mode is set to **Prompt**. In this mode, when your TV receives a screen mirroring request, it prompts you with the following options, unless you have previously selected **Always allow** or **Never allow** for the device:

- **Always allow** – Always accept mirrored content from the mobile device without additional prompting in the future for this device.
- **Allow** – Accept mirrored content from the mobile device this time only. Prompt again next time this device attempts to mirror content.
- **Block** – Do not accept mirrored content from the mobile device at this time. Prompt again next time this device attempts to mirror content.
- **Always block** – Never accept mirrored content from this mobile device.

**Note:** *You can manage and change the list of devices that are set to **Always allow** or **Always block** by navigating from the Home Screen Menu to **Settings > System > Screen mirroring > Screen mirroring devices**.*

- If you prefer to always allow all screen mirroring attempts without prompting, go to **Settings > System > Screen mirroring**, and then change the **Screen mirroring mode** to **Always allow**.
- If you prefer to never allow screen mirroring from any device, change the **Screen mirroring mode** to **Never allow**.

For information on which devices may work with screen mirroring and instructions on how to use it, go to the following link on the Roku website:

[go.roku.com/screenmirroring](https://go.roku.com/screenmirroring)

## Roku mobile app

Roku makes the Roku mobile app free for compatible iOS® and Android™ mobile devices.

The Roku mobile app is an alternative control centre for your Roku TV, plus a way to stream Roku content while you are on the go. The Roku mobile app helps you find and add new Roku channels, more easily search and find something to watch and even use your voice to search without typing.

Find more information and get the Roku mobile app by using the following link to the Roku website:

[go.roku.com/mobileapp](https://go.roku.com/mobileapp)

## Private Listening on the Roku mobile app

*Only on compatible Apple and Android devices*, the Roku mobile app enables you to use headphones connected to your device to listen to streaming programmes and broadcast TV channels. Make sure that you have the latest version of the Roku mobile app before using this feature.

For more information, go to the following link on the Roku website:

[go.roku.com/privatelistening](https://go.roku.com/privatelistening)

## Using a Universal remote

In many cases, you can programme your cable or satellite universal remote to also control your TV. You will need to have instructions for programming the remote handy. Check with your cable or satellite provider for instructions.

For details on how to set up the TV to work with universal remotes, go to the following link on the Roku website:

[go.roku.com/universalremote](https://go.roku.com/universalremote)

# What if I haven't connected my TV?

What if you went through Guided Set-up and chose **Connect to the Internet later**? No worries. Your Roku TV makes it easy to connect whenever you want. As you move around the Home screen, you'll see several places where you can start the connection process. For example:

- Now and then you'll see a message appear on the panel to the right of the Home screen offering a **Connect Now** option. You can highlight and select the **Connect Now** option to get started.
- Use the **Connect and activate now** option. From the Home Screen Menu, select **Settings**, then **Network**, and then **Connect and activate now**.
- If you want to start over from the beginning, do a **Factory reset**, and then go through Guided Set-up again. This time, select your home network when prompted.

## What can I do with my Roku TV if it's not connected?

By not connecting your Roku TV to the Internet, your device will not get automatic software updates, access to the latest streaming channels, and important bug fixes and security patches. In addition, many of Roku TV's best features, such as search, Backdrops, and The Roku Channel, will not be available.

## What you're missing by not connecting

By not connecting your Roku TV to the Internet, your device will not get automatic software updates, access to the latest streaming channels, and important bug fixes and security patches. In addition, many of Roku TV's best features, such as search, live streaming TV channels, and The Roku Channel, will not be available.

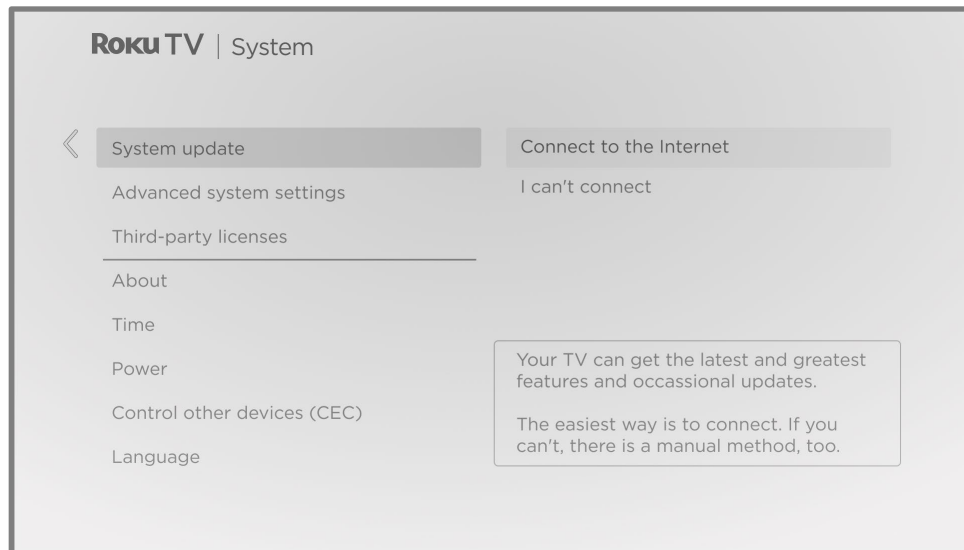
Here is a full list of what you are missing if you choose not to connect your TV:

- The Roku Channel
- The Roku Store and access to all streaming services, such as Netflix, YouTube, and all others.
- Voice control and search features available through a Roku Voice Remote
- Google Home, Amazon Alexa, and Apple HomeKit/Apple Siri interactions
- Roku Search
- Live streaming TV channels
- Live TV pause
- Guest mode
- Roku mobile app interactivity
- New themes, theme packs, sounds, wallpapers, and screensavers

# Updating a TV that is not connected

If your TV is not connected to the Internet, you can still get software updates by using a USB flash drive and a computer with an Internet connection.

To get a software update, navigate to **Settings > System > Software update**:



The **Software update** screen on a non-connected TV gives you the opportunity to connect your TV to the Internet to automatically receive updates. We recommend this option if it is possible in your situation. To proceed, select **Connect to the Internet** and follow the instructions in [Connecting your TV](#).

Otherwise, if you can't connect to the Internet, select **I can't connect**, and then follow the instructions on the screen. Here's a summary:

1. On an Internet-connected computer, go to the web site displayed on the **Software update** screen.
2. On the **USB Update** web page, select the correct brand and model, and then click **Next**.
3. Click **Download Software**, and then save the file to the root folder of a standard USB flash drive.

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## USB flash drive

Any normal USB flash drive will work, provided it has a FAT-16 or FAT-32 file system format. (This is the default for most flash drives.)

The size of the download is small (usually less than 100 MB) and so will fit on most any size flash drive you might have.

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4. When the download finishes, take the USB flash drive to the TV and plug it into the USB port. When you do, the TV validates the files on the flash drive and displays a 12-digit code.
  5. Write down the code and the web address, and take this information back to your Internet-connected computer.
  6. On the **12-digit code** page, enter the code your TV displayed and then click **Next**.
  7. On the **6-digit code** page, write down the 6-digit code that appears and then take it back to your TV.
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## 12- and 6-digit codes

The USB update process uses a pair of codes to validate that you are authorised to install an update, and to ensure you are not attempting to install an old, unsupported version of the system software.

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8. Using the TV remote, select **Next** to move to the next screen, and then use the on-screen keyboard to enter the 6-digit code. When finished, select **OK**. The software update begins. Do not remove the USB flash drive until the TV restarts.

When the update finishes, the TV restarts. You can check the new version number by navigating to **Settings > System > About**.

# FAQ

For the latest answers to Frequently Asked Questions, visit the Roku support website:

[go.roku.com/support](https://go.roku.com/support)

## Legal statement

Your use of the Roku TV is subject to the [Roku TV Terms of Use](#). Your Roku account and other features and functionality offered by Roku may be subject to additional terms. To learn more, visit [roku.com/legal/docs](https://roku.com/legal/docs).

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