**Common questions**

**Why do I need to create a Roku account?**
Before you can start streaming, channels must be downloaded and installed on your streaming player. To accomplish this, your streaming player must be linked to a Roku account. With a Roku account, not only can you add channels from the Roku Channel Store, but you can also manage your subscriptions, view your purchase history, and change your payment method. For more information, visit go.roku.com/whyaccount

**Why do I need to enter a credit card?**
Saving a payment method makes it easy to rent or buy movies on demand, subscribe to popular services, and in-store free trials. Charges will not be made without your authorization. For more information, visit go.roku.com/paymenthelp

**What should I do if my streaming player is not connecting to my wireless network?**
Your streaming player connects to your wireless network the same way a laptop or smartphone connects. If these other devices can access the internet, then your streaming player should be able to do the same. First, make sure to select the same-network name, and then type the same password you use with the other devices. Remember that passwords are case-sensitive and easy to enter incorrectly. For more help, visit go.roku.com/wireless

**Can I take my Roku streaming player with me when I travel?**
Yes. You can bring your streaming player and watch your favorite entertainment when you travel. Please remember to also bring the power adapter, remote and any cables you use to connect your streaming player at home, and make sure your destination has a good internet connection. You will also need a computer or smartphone with wireless capabilities and a browser to help you get your streaming player connected to the network. For more details, visit go.roku.com/travelwithroku

**IMPORTANT:** Make sure you type roku.com/link into the browser being careful not to misspell or add extra characters. Typing the incorrectly may take you to fraudulent websites.

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**Adhesive strip instructions**

You have the option of attaching your streaming player to your TV using the included double-sided adhesive strip. This strip is removable and will not leave a sticky residue. However, it can only be used one time! Keep in mind that your streaming player requires a direct line of sight with your remote control. To order more strips, go to roku.com/accessories

**To apply adhesive strip**

1. Choose a flat surface to attach your streaming player. Before attaching your streaming player to your TV, place it on a flat surface that is safe and secure.
2. Remove the sticker from the double-sided adhesive strip.
3. Hold the streaming player in place, stabilize the strip, and slowly pull the strip towards the bottom of the streaming player.

**To remove adhesive strip**

1. Remove the streaming player from the desired location. Peel the adhesive strip away from the bottom of the streaming player.
2. Remove sticker along the same edge as the side of the streaming player. Do not pull the adhesive strip towards you.
3. Slowly peel the adhesive strip away from the side of the streaming player. Do not pull the adhesive strip towards you.

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**Need more help getting started?**

go.roku.com/express

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**Getting the most out of your Roku streaming player**

go.roku.com/savingroku

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**Tips, what’s streaming for free and more...**

blog.roku.com

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Roku Express Quick Start Guide
What's included

Roku Express Streaming Player
USB Power Cable
High Speed HDMI® Cable
Two AAA Batteries

Setup

STEP 1: Connect to TV
Use the included High Speed HDMI® cable (or your own HDMI® cable) to connect your streaming player to your TV.

STEP 2: Connect to power
For the best streaming experience, use the included USB power cable and power adapter to connect your streaming player to a wall outlet.

Or use the included USB power cable to connect to the USB port on your TV.

NOTE: Not all TV USB ports provide enough power.

WARNING: See a red light on your streaming player? That means the USB port on your TV is not providing enough power. Use the included power adapter instead. For help, visit go.roku.com/lowpower

STEP 3: Position your streaming player
Place the streaming player near your TV. The streaming player can be attached to your TV with the included double-sided adhesive strip. The strip is for single-use and can be removed.

DO: make sure that the front of your streaming player has direct line of sight with your remote control.

DO NOT: place your streaming player behind the TV. DO NOT place inside a TV cabinet. Doing so may cause overheating.

OR

For proper use, see adhesive strip instructions located at the end of this Quick Start Guide.

STEP 4: Power on TV and select input
Use your TV remote to power on your TV and select the input you used to connect your streaming player.

For help on how to select the correct input, visit go.roku.com/selectinput

STEP 5: Insert batteries
On the back side of the remote, slide open the battery cover. Insert included batteries placing the negative (-) ends in first.

For proper use, see adhesive strip instructions located at the end of this Quick Start Guide.